New Corporate Net banking Login Process

Once Setup is completed, CPU will send below two mails to customer from mail id "corporatenetbanking.hdfcbank.com"

☐ ☆ ❯ corporatenetbanking.	Inbox	Login Information - Dear Sir/Madam, We thank you for choosing 'ENetNextGen' .As per ...	
☐ ☆ ❯ corporatenetbanking.	Inbox	Pin Number - HDFC bank's CORPORATE BANKING Application. Appended please find the attachm.	
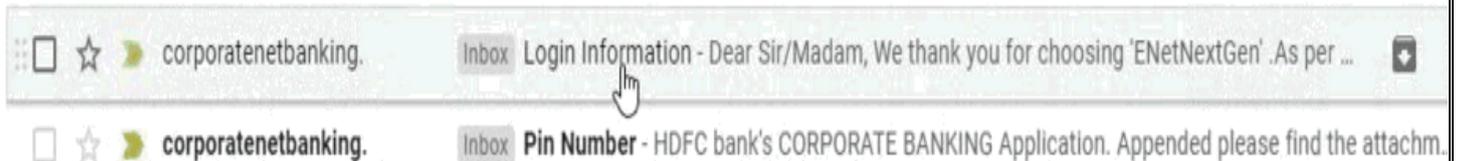
First mail will have information related to Domain & User id as below

corporatenetbanking.automailer@hdfcbank.com   Mon, 1▮▮ 19▮▮ (days ago)

to me ▾

Dear Sir/Madam,

We thank you for choosing 'ENetNextGen' .As per your request, please find below the login credential to help you access the ENetNextGen portal.

USER ID : TA▮▮

DOMAIN :S▮▮.CX

Second mail will have the PDF File that has the Login Pin (Password)

Use combination of first three characters of domain ID & first three characters of user ID to open the PDF

corporatenetbanking.automailer@hdfcbank.com   ▮▮urs ago) ☆ ↩

to me ▾

Dear Customer,

Thank you for Choosing HDFC bank's CORPORATE BANKING Application.

Appended please find the attachment containing the password for logging into the application.

The attachment is protected. Clicking on the attachment will prompt you to enter a password which is a combination of first three characters of Domain ID and first three characters of your User Id.

For Instance

If your Domain id CBXTEST , User Id is INPTEST , then the password is CBXINP

Please click here to login :- https://corporatebanking.hdfcbank.com/cbx/

This is an automated system generated email so kindly do not reply to this message.

In case of any support requirements, kindly contact 'enetops@hdfcbank.com'.

With Regards,
HDFC Bank Ltd

Login Step
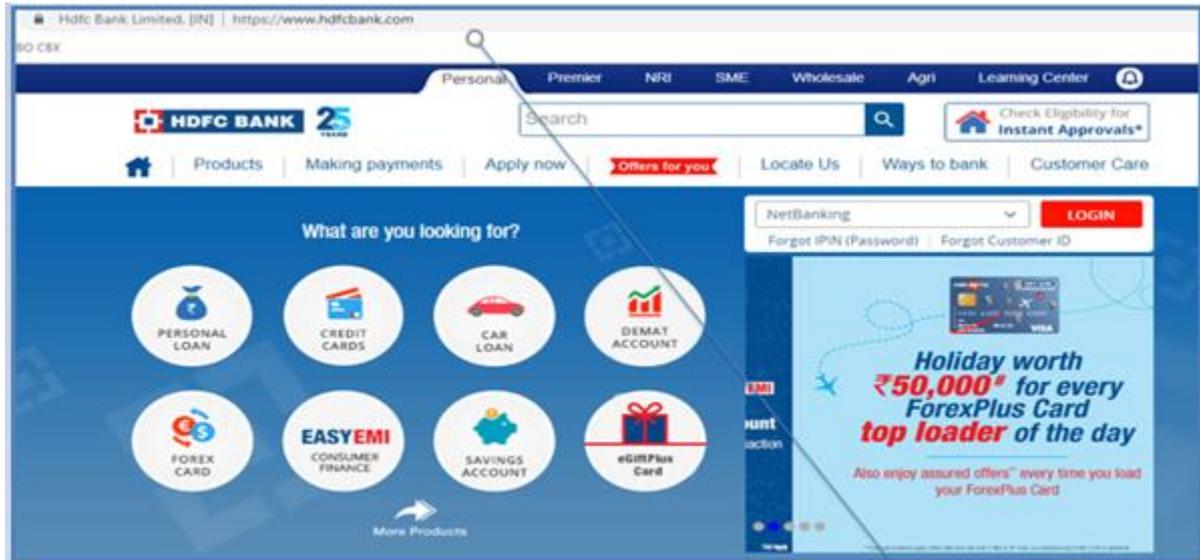
Open **Google Chrome** browser and type site address
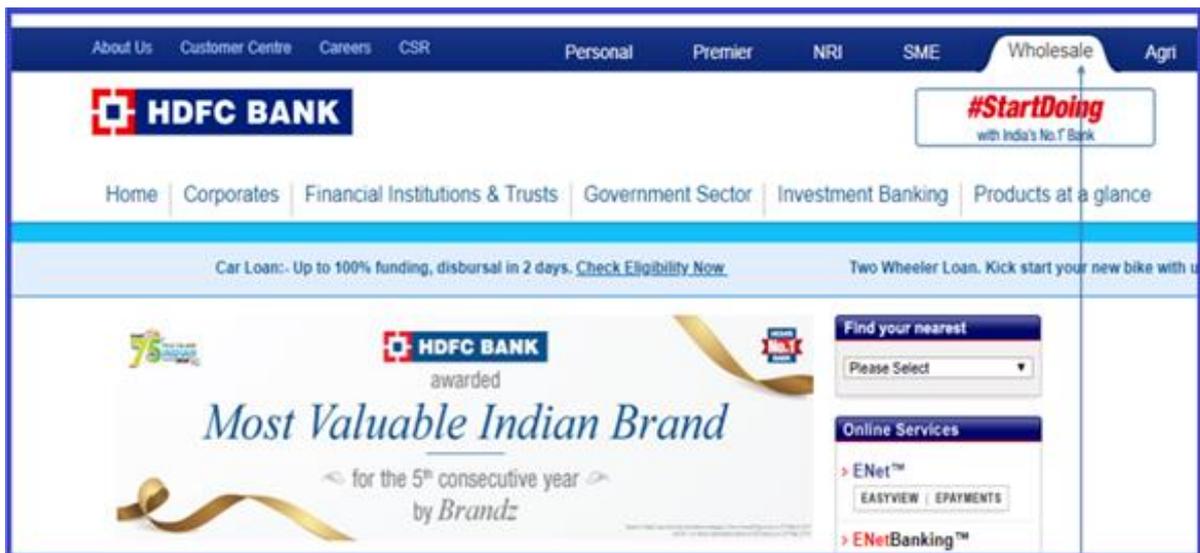
Click on "Wholesale" option to access Corporate Banking page
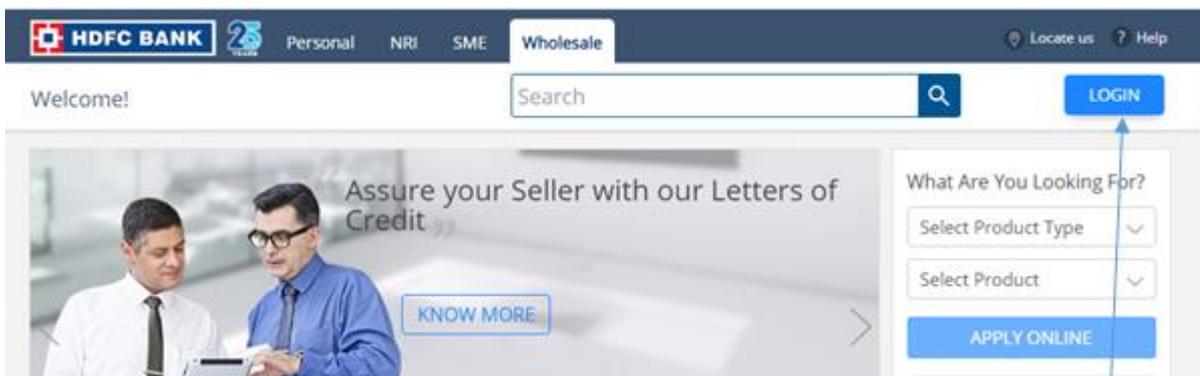
Click on Login

Wholesale Login

Login to an Online Service for Wholesale

○ ENet™ Easy View

○ ENet™ EPayments

○ ENetBanking™

◉ New Internet Banking For Corporates

○ IndiaLinkFor Exchange houses

○ Cash Management

○ MFPI ePortal

LOGIN ← Click on Login

Please mention the User ID, Domain & Password received over mails

Login to CBX

	Login	
User Id	Please enter Login ID	① User need to input the 'User Id'
Domain Id	Please enter Domain Id	② User need to input the 'Domain name'
Password	Enter Password	③ User need to input the 'Password'
	☐ Enable Virtual Keyboard	
	LOGIN	
	Forgot Password?	

Once user clicks on Login, Then it will ask to change the Password

Change Password

Old Password	••••••••	Password received in the registered email id need to input in 'Old Password'.
New Password	••••••••	User need to input the 'New Password'
Confirm Password	••••••••	User need to confirm 'New Password'
	SUBMIT	**CANCEL**

Please note below guidelines while setting the new password.

Password Policies

- Must be between 8 and 16 characters.
- Must be alphanumeric.
- Should not be part of First, Middle or Last Name.
- Must not be same as the user ID.
- Must contain upper and lower case alphabets.
- Must not contain space or any special character.
- Previous 5 passwords cannot be re-used.

OK

In Case you have not received the password mail or you have forgot the password, Please follow below process

Forgot Password

Not secure | cbxuat2.hdfcbankuat.com:10021/cbx/CBXLogin.jsp

Click on "Forgot Password?" option to reset user login password

Login

User Id	Please enter Login ID
Domain Id	Please enter Domain Id
Password	Enter Password

Enable Virtual Keyboard

LOGIN

Forgot Password?

Forgot Password

Not secure | cbxuat2.hdfcbankuat.com:10021/cbx/iportal/jsps/forgotPWD.jsp?forgot=YES

User need to input the 'User Id'

Forgot Password

Please enter the below details for regenerating New Password

User need to input the 'Domain Id'

User Id	Please enter Login ID
Domain Id	Please enter Customer ID

SUBMIT   CANCEL
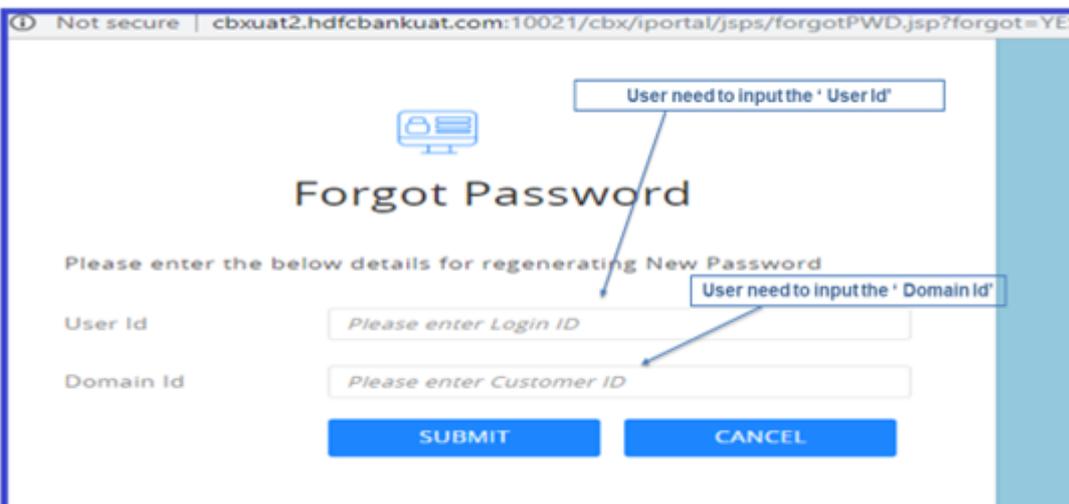
After submitting the request, customer will receive password on registered mail id

Forgot Password

Soft Token Registration

Once the user successfully login into the CBX system for the first time, below message will appear for registration of Soft Token
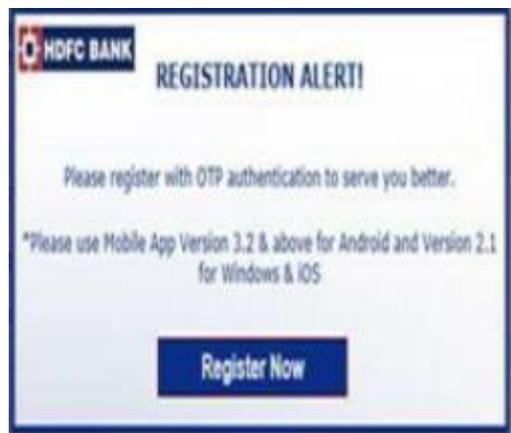
After clicking "Register now" below message will appear.
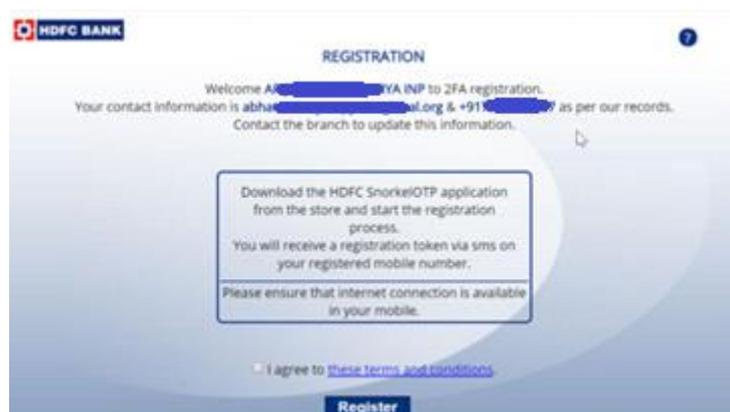
<u>User need to verify the mobile no./ email ID & accept the T & C</u>

Once the user clicks on Register, registration token (8 digit OTP) will be sent via SMS to mobile number of user

Now User needs to download the app (HDFC Bank eToken) from Play Store (Android user) or App Store (IOS user)

<u>The mobile app downloaded on the user mobile will be password protected</u>

Set 4 digit numeric Password to login the App

Registered Mobile number should be in SIM -1 slot

<u>Once the password is set, it will ask to enter Registration Token Number</u>

Once the registration token (OTP received in SMS) is correctly inputted in the Soft token app, the registration is successfully completed
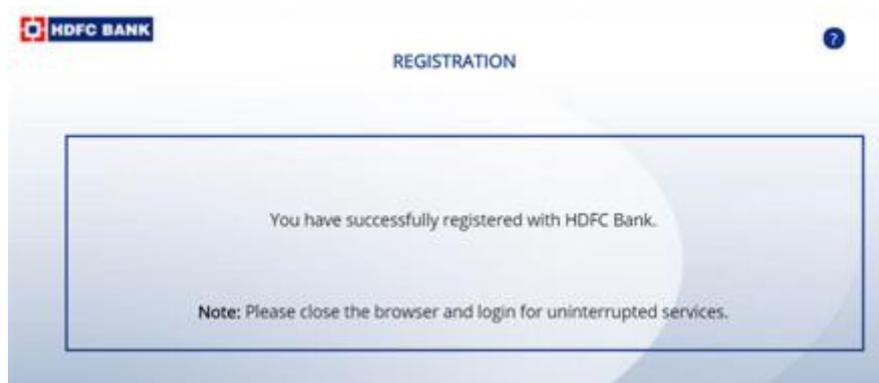
This is one time activity, Now user is registered for OTP generation

Post completion of the registration activity user need to close the App & Browser where CBX is logged in and do fresh login into CBX
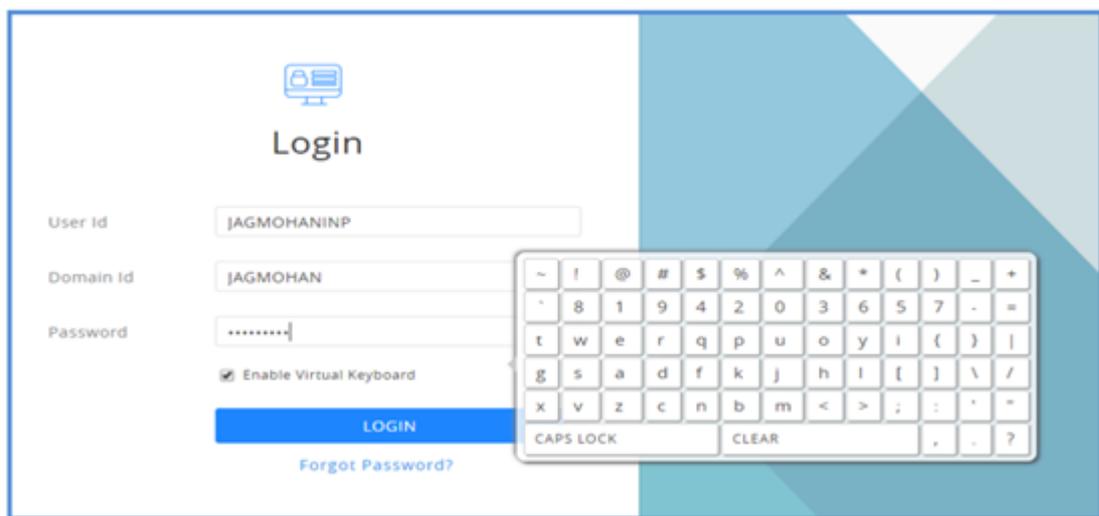
After entering the credentials in CBX Login screen, It will prompt the user to enter the Dynamic Password

To generate the OTP, user need to login into the Soft token App Once user logins into the Soft Token APP, it will display the 6 digits OTP as displayed below

After entering the above OTP , User successfully log into CBX system