

# CHANGE IN LOUNGE ACCESS ON HDFC BANK MILLENNIA CREDIT CARD

With effect from 1<sup>st</sup> December 2023, Lounge access program for Millennia Credit Card is revised.

- Lounge access on Millennia credit card is integrated into Quarterly Spends Milestone program.
- Complementary lounge access on Millennia credit card is discontinued effective midnight of 30<sup>th</sup> Nov 2023 23:59:59.

## ➤ What is Quarterly Spends Milestone program / Benefit?

Quarterly Spends Milestone program is an existing feature on Millennia Credit Card. Customers spending Rs. 1 Lakh or more in a calendar quarter (Calendar Quarter are defined as: Jan-Mar | Apr-June | Jul-Sept | Oct-Dec) are eligible for gift voucher worth Rs. 1000.

## ➤ How does the Quarterly Spends Milestone program / Benefit work?

On meeting the spends criteria of 1 Lakh Spends in a calendar quarter, you'll receive a SMS and email (on your registered Mob & id) with details for Millennia Milestone Voucher.

## ➤ How many Vouchers I am eligible to claim upon achieving the quarterly Spends Milestone program / Benefit?

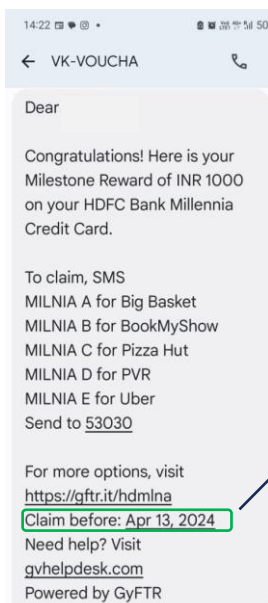
Customers who achieve the quarterly spends Milestone program / Benefit are eligible to claim one voucher of their choice from the available list of Brands.

## ➤ I have achieved the Quarterly Spends Milestone Benefit / Program, Can I claim Airport Lounge access voucher and Brand voucher both?

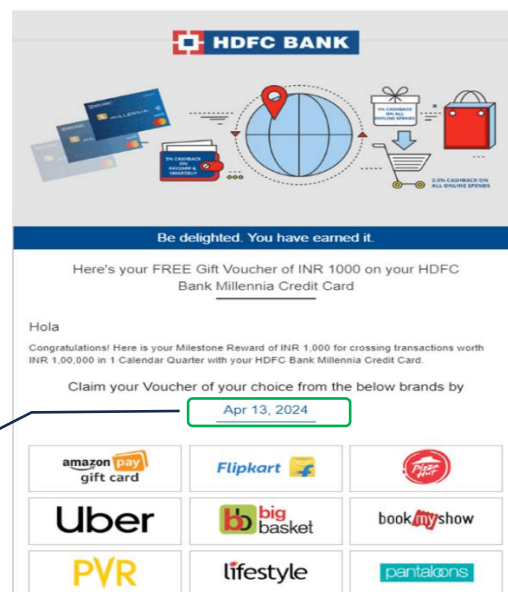
Upon achieving quarterly spends milestone, users can either opt for Dreamfolks airport lounge access voucher (**Or**) Rs.1000 voucher from available list of Brands. Customers cannot claim more than 1 voucher from the list.

## ➤ I have received the winner communication for the quarterly Spends Milestone, by when the voucher should be claimed?

Customers are required to claim the voucher within 60 days of the receiving the winner communication for Quarterly Spends Milestone. The date within which the voucher needs to be claim is available for customers reference in the SMS and Email share with the customer (sample below)



Voucher to be claimed by this date.

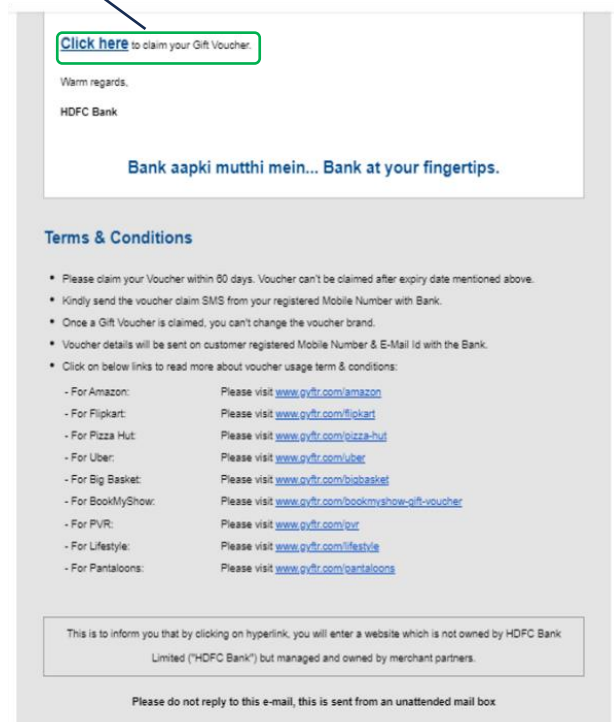
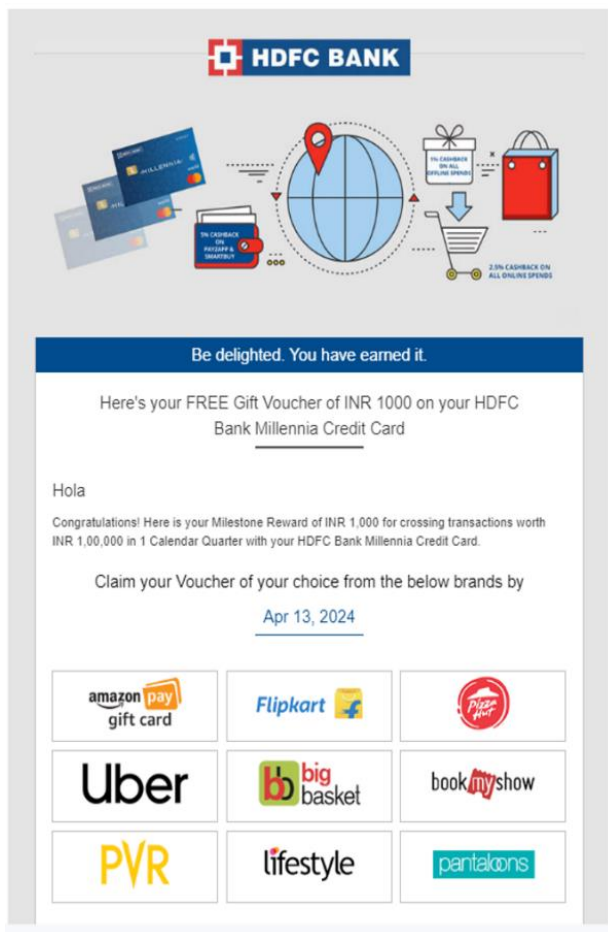


- I have availed the Lounge access by presenting Millennia credit card at the Lounge in the past, will I be able to continue to access lounge by presenting the card?
  - 2 Complementary access were available for Millennia credit card per Calendar Quarter, Customers would present the card directly at the lounge for access, over and above the 2 complementary visits, Charges were applicable.
  - With the discontinuation of complementary visits, Customer can still avail lounge directly using the Credit card on Chargeable basis as per the rates applicable and communicated by the lounge staff.
  - Alternatively, customers who have qualified for Quarterly Spends Milestone Program / Benefit can opt for Airport Lounge access voucher from the available list of Brands i.e. users can either opt for Dreamfolks airport lounge access voucher (Or) Rs.1000 voucher from available list of Brands. Customers cannot claim more than 1 voucher from the list.

### **Steps to Claim the Quarterly Spends Milestone voucher:**

1. Steps to claim (*Via Email communication received*): On receiving the email information for the winner communication for Spends Milestone Voucher. Customer can click on the link (refer Click here to claim your Gift Voucher, in the sample mail below) provided on the email, which will guide the customer to Millennia Milestone Voucher claim page.

Customer to click on this link to visit Milestone Voucher Claim Page



2. On the Millennia Milestone Voucher claim page, Customer can make a choice of voucher from the available list of brands, Enter Mobile number and validate OTP. The Voucher will be sent to the customer's registered credentials. Customer can opt for anyone of the 12 brands available.

**Please Note: Lounge access is now integrated into quarterly spends milestone program. Upon achieving quarterly spends milestone, users can either opt for Dreamfolks airport lounge access voucher (Or) Rs.1000 voucher from available list of Brands.**

Milestone Voucher Claim Page

**HDFC BANK**

# YOUR FAVORITE CARD JUST GOT BETTER !

**5% Cashback**  
On Amazon, BookMyShow, Cult.fit, Flipkart, Myntra, Sony Liv, Swiggy, Tata Cliq, Uber and Zomato

**1% Cashback**  
On all other spends (including EMIs & Wallet)

**₹ 1000 Worth Gift Vouchers**  
On spends of ₹ 1,00,000 and above in each calendar quarter

**HDFC BANK CREDIT**  
MILLENNIA

- amazon** (Online) ₹ 1000
- Pizzeria** (Offline) ₹ 1000
- Flipkart** (Online) ₹ 1000
- KFC** (Online & Offline) ₹ 1000
- PVR** (Online) ₹ 1000
- bookmyshow** (Online) ₹ 1000
- bigbasket** (Online) ₹ 1000
- OLA** (Online) ₹ 1000
- Uber** (Online) ₹ 1000
- lifestyle** (Offline) ₹ 1000
- pantaloons** (Offline) ₹ 1000
- DreamFolks** (Offline) ₹ 1000

Customer to click on redeem now for their preferred brand, Enter Mobile number and OTP

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**HDFC BANK CREDIT**  
MILLENNIA

**PANTALOONS INR 1000 GIFT VOUCHER**

Please confirm your details

Enter Mobile Number

Send OTP

- amazon** (Online) ₹ 1000
- Pizzeria** (Offline) ₹ 1000
- Flipkart** (Online) ₹ 1000
- KFC** (Online & Offline) ₹ 1000
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- DreamFolks** (Offline) ₹ 1000



# YOUR FAVORITE CARD JUST GOT BETTER !

**5% Cashback**  
On Amazon, Myntra, Flipkart, Currys, Flipkart, Mynt, Sava, etc. (excl. Tax, City, Uber and Zomato)

**1% Cashback**  
On all other spends (including DTH & Mobile)

**₹ 1000 Worth Gift Vouchers**  
On spends of ₹ 1,00,000 and above in each calendar quarter

The grid contains 12 gift voucher cards, each worth ₹ 1000. The brands featured are Amazon, Flipkart, PVR, Uber, lifestyle, Pantaloons, and Zomato. Each card includes a 'Redeem Now' button and 'T&C' information.



**PANTALOONS**      **INR 1000 GIFT VOUCHER**

1    2    3    4

Resend OTP

**Submit**

# YOUR FAVORITE CARD JUST GOT BETTER !

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On Amazon, Myntra, Flipkart, Currys, Flipkart, Mynt, Sava, etc. (excl. Tax, City, Uber and Zomato)

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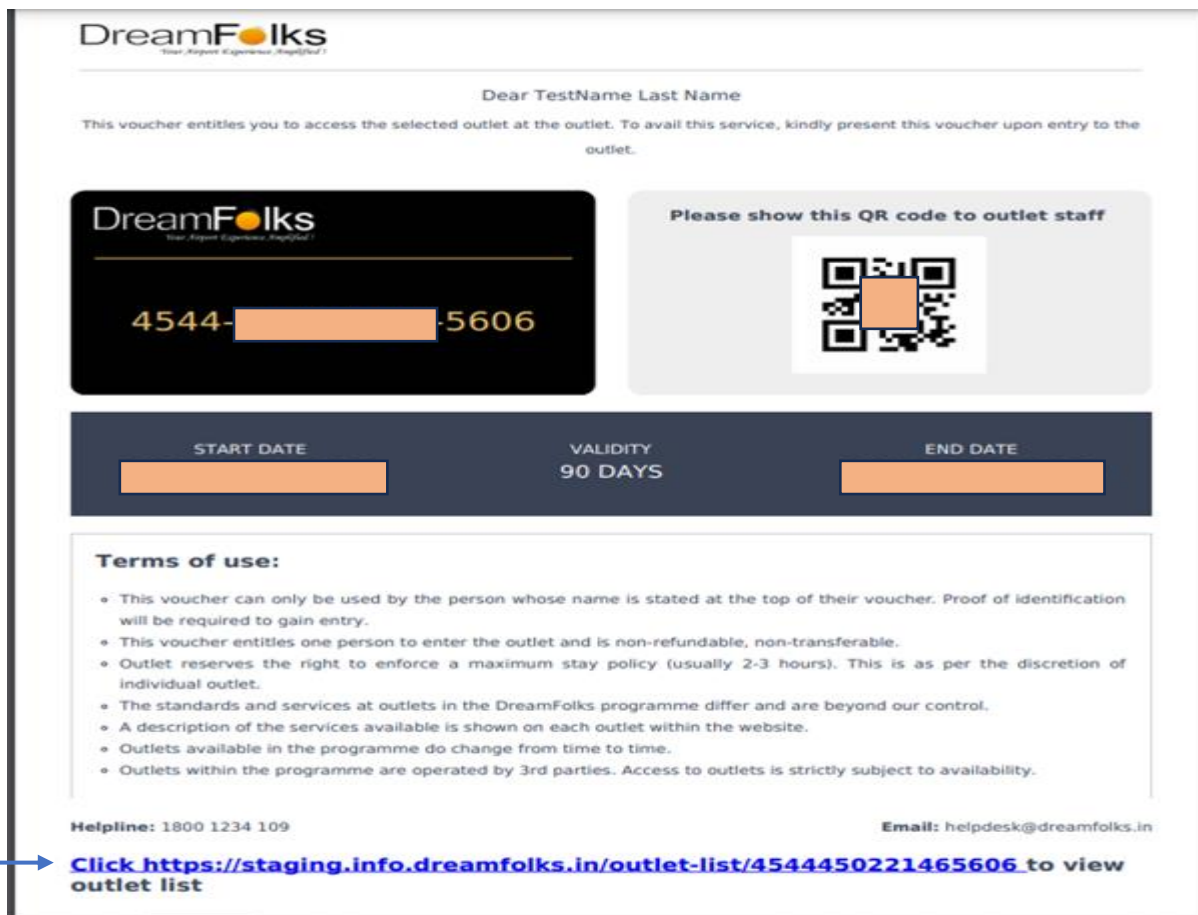
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**Congratulations!**  
Your Gift Vouchers will be sent to your Mobile Number and E-Mail id in next 2-5 minutes!

3. Customer's opting for Lounge Access voucher (DreamFolks Airport Lounge Access) will be sent a SMS / Email with a link. The Link redirects to a PDF, containing the Lounge access voucher code and a QR Code. Customers can scan the QR code at the Lounge to access the lounge.
- In case of any concerns while accessing lounge access, contact helpline numbers mentioned in your E-vouchers.
- **Voucher will be valid for 3 months.**
  - **Both primary and Add-on can use the voucher.**



The list of eligible lounges which can be accessed using the Lounge access voucher is below

(List is accessible using the link available in the PDF)

State	City	Lounge	Terminal	Terminal No:
Delhi	New Delhi	Enclam Lounge	International T3	Terminal 3
Delhi	New Delhi	Enclam Lounge	Domestic T3	Terminal 3
Maharashtra	Mumbai	(MALS) Travel club lounge	Domestic T2	Terminal 2
Maharashtra	Mumbai	Loyalty Lounge (Clipper)	International	Terminal 2
Tamil Nadu	Chennai	Travel Club Lounge B	Domestic	Terminal 1
Tamil Nadu	Chennai	Travel Club Lounge A	Domestic	Terminal 1
Tamil Nadu	Chennai	Travel Club Lounge	International	Terminal 2
Tamil Nadu	Chennai	Travel Club Lounge	Domestic	Terminal 4
West Bengal	Kolkata	Travel Club Lounge	Domestic	Terminal 1
Karnataka	Bangalore	BLR Domestic Lounge	Domestic	Terminal 1
Telangana	Hyderabad	Enclam Lounge	Domestic	Terminal 1
Telangana	Hyderabad	Enclam Lounge	International	Terminal 1

For TnCs on Milestone Spends Program / Benefit, refer detailed Terms & Conditions on the product webpage