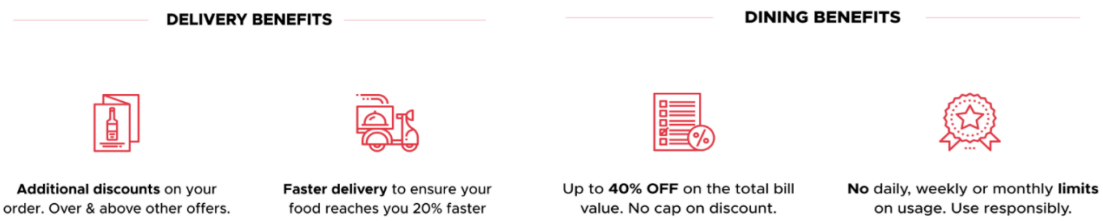
FAQs- Zomato Pro

What is Zomato Pro Membership?

Zomato Pro is an exclusive membership programme having privileges and discounts at 20,000 plus partner restaurants across dining out and delivery. Pro Members can enjoy upto 40% discount at partner restaurants while dining out and get access to priority delivery/exclusive delivery offers on Zomato.



It also offers a host of specially-curated food & drink experiences like new restaurant launches, pub crawls, new menu previews, cookout with chefs, wine tasting sessions, brewery tours, and much more.

This program is applicable across top restaurants in Delhi NCR, Mumbai, Bangalore, Pune, Hyderabad, Jaipur, Chandigarh, Ahmedabad, Kolkata, Chennai, Ludhiana, Lucknow, Indore, Nagpur, Coimbatore, and Kochi.

Who are eligible for Zomato Pro Membership?

Regalia cardholders both fresh & upgrade onboarded on or after 20th March 2019 and have spent 75,000 within first 90 days from card set up date are eligible for this membership.

Are existing Regalia Cardholders also eligible for the membership?

No, existing Regalia cardholders i.e. those sourced before 20th March 2019 will not be eligible for the membership.

How will Zomato Pro membership fulfilment happen?

All qualified Regalia cardholders will be sent a promo code via SMS from the sender ID HDFCEV and via Email from sender ID help.hdfc@gyftr.com within 15 working days after qualifying for the membership.

How can Regalia cardholder use the promo code to avail the membership?

- Open the Zomato App.
- Tap on the Zomato Pro tab at the bottom.
- Enter the promo code at the “Enter Activation Code” field
- Follow the steps to complete the purchase

Regalia customers are eligible for Which Zomato Pro membership plan?

Regalia customers are offered a one year **unlimited** Zomato Pro pack.

Can I get 1+1 on food and 2+2 on drinks at the same restaurant?

Each partner restaurant offers only one of these benefits, i.e. our Food partners offer 1 complimentary dish as a part of the meal, and our Drinks partners offer up to 2 complimentary drinks per visit. Each partner has a tag that allows you to distinguish between Food & Drinks Partners:

If I order 5 dishes, will I get 5 complimentary dishes?

No, all Pro members are entitled to only one complimentary dish per visit. So, if you order 5 dishes on one membership, one dish priced same or less than the highest priced dish will be made complimentary by the restaurant.

If I order 4 drinks, will I get 4 complimentary drinks?

No . All Pro members are entitled to upto 2 complimentary drinks against 2 or more paid drinks per visit. So if you order 4 drinks, only 2 will be made complimentary. Complimentary drink will be same as the first one ordered, i.e. you can order 1 beer and get 1 beer complimentary, or order 1 beer and 1 mojito, and get 1 beer and 1 mojito complimentary.

Can more than one Pro members use their membership at the same table?

Yes, For every 2 diners, only 1 Pro benefit can be unlocked and so on. However, there must be 2 people on the table to avail pro benefits. Please refer to the following table to check the number of unlocks allowed:

Can I share my complimentary drinks or dishes with my friends?

Yes, of course, you can share your drinks or dishes with your friends at the table.

How many times can I visit a Pro partner restaurant?

You can use Zomato Pro only once at each partner restaurant in a day. However, you can visit each restaurant as many times as you like during your membership duration.

Can the restaurant partners change after I purchase the membership?

Yes, our restaurant partners may change over time. We keep adding new partners to the list, to expand the choices available to you. Sometimes existing partners may also be temporarily removed due to their business constraints or if we're working with them to ensure a seamless experience for members.

Is there any minimum order value while using pro?

This may vary from restaurant-to-restaurant and the same will be visible on the app while placing the order.

Is Zomato Pro valid on deliveries?

Yes, Zomato Pro is valid on deliveries at our partner restaurants.

What are the terms and conditions applicable on this membership?

- The promo code is valid up to 6 months from date of issue.
- The Zomato Pro membership can be activated on the Zomato App using the unique promo code.
- Existing Zomato Pro members, having full membership plans, can send a mail to pro@zomato.com with their membership id and the promo code received by HDFC, post which Zomato shall extend the membership of such members(as applicable by the plan chosen) within 72 hours. Please note, this offer is not applicable for users on existing weekday plans.
- Once the promo code is redeemed, the membership is non-refundable
- Zomato Pro offer cannot be clubbed with any other offer or deal.
- Users with Weekday plans (both 12 and 6 months), can redeem the membership benefits only from Monday - Thursday.
- The only exclusion days when the Customer cannot avail the Offer are Valentine's Day, Christmas Eve / Day, New Year's Eve / Day, Diwali Eve/ Day, Durga Puja (applicable only for West Bengal) and Pongal (applicable only for Tamil Nadu).
- All terms and conditions applicable to Zomato Pro membership (as mentioned in the T&Cs on https://www.zomato.com/pro) are applicable to the memberships purchased under this offer.

What is the validity of this membership?

Membership is valid for 1 year from the date of issuance

By when can the customer avail the membership?

This membership can be availed only in the first year of the issuance of Regalia card and on qualifying for the membership by spending 75 K within first 90 days. This membership will not be renewed by HDFC Bank.

In case of any assistance required post issuance of Zomato Pro membership, whom does customer need to contact?

Once issued with Zomato Pro membership the customer need to contact the below for any support:

Write an email to pro@zomato.com ; or can reach out to chat support from the Zomato app.