

TERMS AND CONDITIONS:

- 1) Applicable to all HDFC Bank Infinia credit cards from **1st Jan, 2021**
- 2) **Avail 1+1** on buffet at 200+ restaurants
- 3) **Flat 25%** off at 2000+ Restaurants
- 4) **Additional 15%** off on paying using Dineout Pay linked to Infinia credit card
- 5) Membership is valid for 12 months (All City)
- 6) Cardholders will have to apply for Dineout Passport membership using [link](#). Re. 1 transaction will have to be made from Infinia Credit card for availing the offer.
- 7) The Dineout Passport membership cannot be used on the following days:
 - Christmas Eve and Christmas day
 - New Year's Eve and New year's day
 - Valentine's Day
- 8) Dineout passport benefits are non-transferable and are void if purchased, sold or bartered for cash
- 9) Discounts do not apply to Service charges and/or government taxes
- 10) The Dineout benefit is valid for **dine-in only**, unless specified otherwise
- 11) Offers are not valid for delivery, unless specified otherwise
- 12) All offers are exclusive and not valid in conjunction with any other discount offers, promotions, special menu items and dining or loyalty programs
- 13) Offers are not valid in conjunction with B.Y.O (Bring Your Own Liquor) or Corkage fees

FREQUENTLY ASKED QUESTIONS (FAQs)

Who all are eligible for this offer?

All HDFC Bank Infinia credit cardholders are eligible for this offer.

How to avail this membership?

Cardholders will have to apply for Dineout Passport membership using [link](#). Re. 1 transaction will have to be made from Infinia Credit card for availing the membership.

What is Dineout Passport?

Dineout Plus has been upgraded to Dineout Passport - Dineout's new dining program that offers:

1. Minimum 25% off on the bill at 2000+ restaurants in 20 cities across the country
2. 1+1 on Buffet at 200+ restaurants
3. Benefits on Dineout Pay such as additional cashback and zero convenience fee

4. Exclusive Access to Dineout Passport Experiences
5. Early Access to events and festivals such as GIRF, Gourmetlicious, etc.

How is it different from Dineout Plus?

Dineout Plus benefits were limited to 4&5 Star restaurants only. With Dineout Passport you get dining benefits across restaurant categories - fine dining and national brands/chains in addition to 4 & 5 Star properties' restaurants. As mentioned above, apart from discounts on the bill (minimum 25% off on bill and 1+1 on Buffet), you also get benefits on Dineout Pay transactions as well as Exclusive and Early Access to various F&B centric events and festivals hosted by Dineout through the year.

What happens to the existing Dineout Plus Memberships?

The existing Dineout Plus memberships will be upgraded to Dineout Passport memberships without an additional cost or action at your end. The validity of your Dineout Passport membership will be the same as that of your Dineout Plus membership.

How do I redeem Dineout Passport Membership benefits?

1. It is a very simple process. You can just Walk-In any of partner restaurants of your choice and Dine-In. No prior reservation required.
2. When you request your bill, you must notify the person attending to you that you want to redeem a Dineout Passport offer using your smartphone.
3. Search for the restaurant within the Dineout app and tap redeem of Dineout Passport Offer. Be sure that the outlet is correct because some restaurants have offers that can be redeemed at more than one outlet.
4. The app will ask for the restaurant's PIN. Simply ask the Server for the restaurant Dineout Passport PIN number to acknowledge and enter it on the app.
5. Once done, you will get a confirmation notice on your screen on the successful redemption of the offer.
6. The Server will most likely want to make a note of the transaction ID that appears on your screen so you should allow them to do this. If you accidentally moved past this then you can still see the redemption confirmation reference by going to your 'Redemption History'.
7. The Server will then prepare your bill with the discount applied. The restaurant will receive a receipt of the redemption by email and this will contain the same transaction ID for security purposes.

What happens if I have an active Dineout Pass, Gourmet Passport and Dineout Plus Memberships?

The existing Dineout Plus, Dineout Pass and Gourmet Passport memberships will be merged and upgraded to Dineout Passport membership with no additional cost.

The validity of your Dineout Passport membership will be till the furthest date of expiry of your existing memberships.

What are the features of Dineout Passport?

1. Minimum 25% off on the bill at 2000+ restaurants in 20 cities across the country
2. 1+1 on Buffet at 200+ restaurants
3. Benefits on Dineout Pay such as additional cashback and zero convenience fee
4. Exclusive Access to Dineout Passport Experiences
5. Early Access to events and festivals such as GIRF, Gourmetlicious, etc.

What are Dineout Passport Experiences?

Dineout Passport will host exclusive experiences for its members at top partner restaurants in select cities every month. These events would range from wine tasting & special menus curated by top chefs to Masterclass sessions with celebrity chefs etc.

These would be exclusively for Dineout Passport Members only and available for prior booking on the Dineout Platform.

What is 1+1 on Buffet?

Each participating restaurant will provide 3 (three) coupons for complimentary buffet, which will be valid for one year from the date of activation. Each coupon entitles the user to one complimentary buffet. The number of coupons you can redeem is based on the number of diners.

The table below explains how many coupons can be redeemed:

Number of Diners	2-3	4-5	6+
Coupons allowed	1	2	3

What is the policy on Buffets and Brunches when adults and children are dining on the same table?

Let us explain with an example. If you are 2 adults and 1 child, then you can redeem 1 coupon and the child buffet will be complimentary. If you are 2 adults and 2 children, then you can redeem 2 coupons and both the children buffets will be complimentary.

What are the restrictions on the benefits of Dineout Passport?

Dineout Passport will have very few restrictions on the times or days when they can be used. They are valid throughout the year, excluding some key public holidays and exclusions.

Some exceptions we have put in place are Christmas Eve, Christmas Day, New Year's Eve, New Year's Day and Valentine's Day. Special events, theme nights, buffets or brunches are excluded from the offer - unless specified by the restaurant.

The benefits are valid for dine-in customers and cannot be clubbed with any other discounts offered by the restaurant.

The discount value is limited to Rs. 25,000 per instance.

Will I have to make reservations to avail the benefits of Dineout Passport?

No. You can just Walk-In any of partner restaurants of your choice and avail the benefits.

How will I get to know that my Dineout Plus membership has been migrated to Dineout Passport membership?

Dineout will send SMS and Email notifications to you on your registered email address and mobile number when we upgrade your membership from Dineout Plus to Dineout Passport.

Do I have a helpline number if I need to reach out for help?

Yes. Should you require any assistance, you may call us on +91 8527272727.

Can the members avail membership benefits multiple times in a day?

You can avail the discount benefits of Dineout Passport multiple times a day but the cashback in Dineout PromoCash will be limited to the first transaction of the day.

Dineout Passport