

## **IRCTC Executive Lounge Programme**

#### Q.1. What is the new feature of IRCTC Executive Lounge on my IRCTC HDFC Bank Credit Card?

• Under the IRCTC Executive Lounge programme, Customer will get access to complimentary IRCTC Executive Lounge on select Railway Stations on IRCTC HDFC Bank credit card and access will be applicable only for cardholders.

#### Q.2. How do I avail the IRCTC Executive Lounge access on my IRCTC HDFC Bank Credit Card?

- Eligible cardholders must present their valid, unexpired eligible cards and Valid train travel ticket at the entrance to the participating lounges to avail the benefit.
- Rs 2/- will be charged from the customer's account to validate the card for complimentary lounge access.

## Q3. Is the IRCTC Executive Lounge access available for supplementary card holder?

Yes. IRCTC Executive Lounge access is available to supplementary card holder.

# Q.4. How many IRCTC Executive Lounge access/accesses are available on my IRCTC HDFC Bank Credit Card?

Customer is eligible to access 8 complimentary IRCTC Executive Lounge access in a year with a maximum of 2 visit per quarter.

#### Q.5. In which railway stations is the IRCTC Executive Lounge access available?

IRCTC Executive Lounge access is currently available at:

Lounge	State	City	OPS Status	Address
EXECUTIVE LOUNGE NEW DELHI AG	Delhi	Delhi	Operational	Platform No.16, New Delhi Railway station, Ajmeri Gate, New Delhi, Delhi 110002
EXECUTIVE LOUNGE NEW DELHI PG	Delhi	Delhi	Operational	Platform No.1, First Floor, Paharganj Side, New Delhi Railway Station, New Delhi, Delhi 110055.
EXECUTIVE LOUNGE JAIPUR	Rajasthan	Jaipur	Operational	Jaipur railway station, Platform No.1, Shyam Nagar, Chomu, Rajasthan 303702.
EXECUTIVE LOUNGE AGRA	UP	Agra	Operational	Agra Railway Station, Platform No. 1, Agra Cantt, Agra, Uttar Pradesh 282001.
EXECUTIVE LOUNGE AHMEDABAD	Gujrat	Ahmedabad	Operational	EXECUTIVE LOUNGE, IRCTC Platform no-1, Kalupur Railway Station, Ahmedabad - 380002
EXECUTIVE LOUNGE SEALDAH	WB	Kolkata (Sealdah)	Operational	no-8, 1st floor, Sealdah Railway Station, Sealdah - 700014

EXECUTIVE LOUNGE MADURAI	TN	Madurai	Operational	IRCTC Executive Lounge, Platform No 1, Madurai railway junction, Railway Junction Road, Madurai Main, Madurai, Tamil Nadu 625001
EXECUTIVE LOUNGE VARANASI	UP	Varanasi	Operational	IRCTC Executive Lounge, Platform No. 1, Cantt Railway Station, Varanasi - 221002, Uttar Pradesh, India
Premium Lounge	WB	Asansol	Operational	Premium Lounge, 1st Floor, Platform No 2, Asansol Railway Station, Railpar Station Road, Dist - Bardhaman, Drysdale Rd, Railpar, Asansol, West Bengal 713301
Beverage Lounge	WB	Asansol	Operational	Beverage Lounge, Near RMS Office, Platform No 5, Asansol Railway Station, Railpar Station Road, Dist - Bardhaman, Drysdale Rd, Railpar, Asansol, West Bengal 713301
Premium Lounge	WB	Durgapur	Operational	Premium Lounge, Main Entrance, Near Enquiry Office, Durgapur Railway Station, B C, Doctor Bidhan Chandra Roy Avenue, Durgapur, West Bengal 713201

### Q.6. What facilities do I get in the IRCTC Executive Lounge?

The complimentary access to IRCTC Executive Lounges will include the below facilities:

- Two Hours of IRCTC Executive Lounge stay
- A/C comfortable sitting arrangements
- Access to washrooms / changing room
- 1 Buffet meal- Breakfast, Lunch or Dinner as per the time of visit.
- Unlimited tea & coffee
- Free Wi-Fi
- Charging points
- Newspaper and Magazine

<sup>\*</sup> Any additional service such as recliners or more shall be chargeable separate as per the operator price for that service