

Application form for the Change of Contact Details - Credit Cards

PLEASE FILL THE DETAILS IN BLOCK (CAPITAL) LETTERS

Date:

*Primary Card Holder Name:

*Card Number: (Complete 16 digit credit card number is mandatory)

(Please enter complete Credit Card number for updating the below details to your Credit Card Account)

CHANGE OF ADDRESS

I request you to update my address as below in my credit card account for all future correspondence.

Company Name / Flat No. &

Bldg Name:

Road No. / Name:

Landmark / Area:

City: PIN Code:

State: Country:

1. Aadhaar Card (front & back copy, mask the first 8 digits) OR E-Aadhaar (downloaded within last 180 days, mask first 8 digits)
2. Driving License (front & back copy)
3. Passport (1st page & last page with address)
4. Voters ID Card (front & back copy)
5. Job card issued by NREGA duly signed by an officer of the STATE Government
6. Letter issued by National Population Register containing name and address
7. Photocopy of overseas Citizen of India (OCI) card mentioning the overseas address (For NRI Customers Only)
8. Documents issued by Govt of Foreign Jurisdiction - OCI/PIO Card, Work Resident Permit/ Social Security Card/Green Card etc (Only for Foreign Citizen holding PIO/OCI card)

Note :

- a). Document of proof to be self-attested by the applicant
- b). Non DBT Consent to be submitted by customers who provide Aadhaar Card / e-Aadhaar / e-KYC as Address Proof (available in Next Page)

CHANGE OF MOBILE AND LANDLINE NUMBER

I request you to update my mobile and landline number as below in my credit card account for all future communication.

Landline Number: Tel. (0) STD Code Extension Number

Tel. (R) STD Code

Mobile Number:

International Number: *Country Code Intl. Contact Number

CHANGE OF E-MAIL ID

I request you to update my E-mail ID as below in my credit card account for all future communication.
(No generic E-mail IDs to be provided)

Office E-mail ID:

Personal E-mail ID:

I declare that all the above given information is true and all future credit card communication can be sent to the above address/mobile/e-mail IDs.

Cardholder's Signature

*Signature as per Bank records

Date: _____

Note: Request may be submitted at nearest HDFC Bank branch or dropped in any of the HDFC Bank Branch Drop Box .

*Mandatory Fields to filled



Application for Change of Contact Details using Aadhaar / e-Aadhaar / e-KYC for Customers not opting for DBT

To,

The Branch Manager, _____ Branch.

HDFC Bank Limited ("Bank" which term shall include its successors and assigns)

Subject : Aadhaar- informed consent

1. I voluntarily opt for Aadhaar OVD KYC or e-KYC or offline verification, and submit to the Bank my Aadhaar number, Virtual ID, e-Aadhaar, XML, Masked Aadhaar, Aadhaar details, demographic information, identity information, Aadhaar registered mobile number, face authentication details and/or biometric information (collectively, "Information").
2. I am informed by the Bank, that:
 - (i) submission of Aadhaar is not mandatory, and there are alternative options for KYC and establishing identity including by way of physical KYC with officially valid documents other than Aadhaar. All options were given to me.
 - (ii) For e-KYC/authentication/offline verification, Bank will share Aadhaar number and/or biometrics with CIDR/UIDAI, and CIDR/UIDAI will share with Bank, authentication data, Aadhaar data, demographic details, registered mobile number, identity information, which shall be used for the informed purposes mentioned in 3 below.
3. I authorise and give my consent to the Bank (and its service providers), for following informed purposes:
 - (i) KYC and periodic KYC process as per the PML Act, 2002 and rules thereunder and RBI guidelines, or for establishing my identity, carrying out my identification, offline verification or e-KYC or Yes/No authentication, demographic or other authentication/verification/identification as may be permitted as per applicable law, for all accounts, facilities, services and relationships of/through the Bank, existing and future.
 - (ii) collecting, sharing, storing, preserving Information, maintaining records and using the Information and authentication/verification/identification records: (a) for the informed purposes above, (b) as well as for regulatory and legal reporting and filings and/or (c) where required under applicable law;
 - (iii) enabling my account for Aadhaar enabled Payment Services (AEPS);
 - (iv) producing records and logs of the consent, Information or of authentication, identification, verification etc. for evidentiary purposes including before a court of law, any authority or in arbitration.
4. I understand that the Aadhaar number and core biometrics will not be stored/ shared except as per law and for CIDR submission. I have downloaded the e-Aadhaar myself using the OTP received on my Aadhaar registered mobile number. I will not hold the Bank or its officials responsible in the event this document is not found to be in order or in case of any incorrect information provided by me.
5. The above consent and purpose of collecting Information has been explained to me in my local language.

Customer Name: _____

Signature : _____

Date: _____