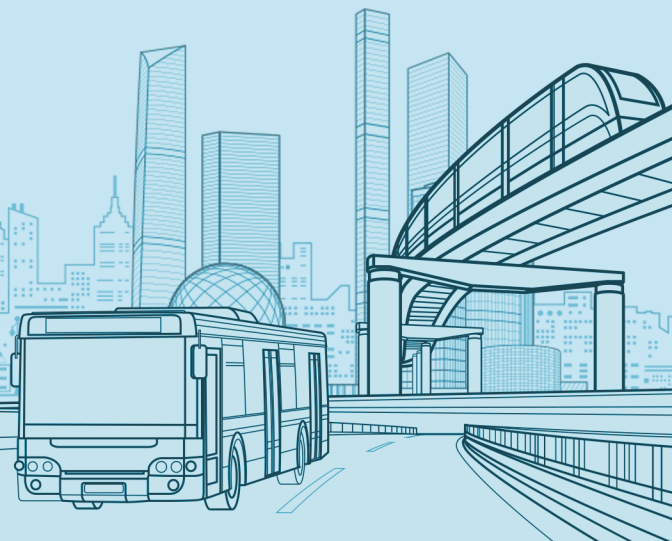


TRAVEL-ENABLED PREPAID CARD

USER GUIDE



HDFC BANK

One Prepaid Card. Multiple Uses.



Tap and board for metro/bus rides



Shop Online and In-stores



Cash withdrawal at ATM



No link to your Bank Account

WALLET DETAILS



Online Wallet

For online shopping, in-store payments, and ATM withdrawals in India.



Virtual Wallet

A temporary wallet that holds your travel funds until it's transferred to **travel wallet**. You'll need to do balance sync to move funds to your Travel Wallet.



Travel Wallet

Used for metro/bus fare payments.
Max balance allowed: ₹2000.

HOW TO LOAD YOUR ONLINE WALLET?



STEP 1:

Go to HDFC Bank Prepaid Card Portal or scan the QR code.



STEP 2:

Log in with your registered mobile number and OTP.



STEP 3:

Click Load Card, fill in the amount and details.



STEP 4:

Click Proceed Payment, complete the payment - done!

To know more, visit:

<https://www.hdfcbank.com/personal/pay/card/prepaid-cards>

For queries, call:

1800 1600 / 1800 2600.



HOW TO LOAD & USE YOUR TRAVEL WALLET FOR METRO/BUS RIDES?

STEP 1



Scan the QR code and **log in** with Mobile No. and OTP.

STEP 2



Click on Card Control, enable **Tap & Pay** and submit OTP.

Tip: It is important to enable Tap & Pay for Metro/Bus travel.

STEP 3: LOAD FUNDS TO YOUR CARD IN EITHER OF THESE WAYS

Option 1: Metro Station

Visit a metro station and ask the agent to load your travel wallet, pay & done.

Option 2: Prepaid Portal

- On Prepaid Portal, click on wallet-to-wallet transfer, enter amount and click submit.
- Now visit any metro station kiosk and click on balance update.
- Hold the card at the card reader and done.

STEP 4



You can now **tap your card** at metro entry and exit gates.

