## Rewards Points Program – Terms and Condition

- 1. Reward Points shall not be eligible for the following spends on the card,
  - a. Fuel Spends
  - b. Cash Advances
  - c. Payment of Outstanding Balances
  - d. Payment of card fees and other charges
  - e. Smart EMI / Dial an EMI transaction
- 2. Only valid Retail purchases qualify for Reward points
- 3. Reward points will not be accrued for fuel transactions
- 4. Reward points will not be accrued for EasyEMI and e-wallet loading transactions
- 5. Reward points accrued for Insurance transactions will have a maximum cap of 2,000 per day
- 6. Reward points accrued will be reversed if a retail transaction is converted into SmartEMI
- 7. If the Credit Card is not used for more than 365 days, Reward Points accrued will be nullified
- 8. Reward points are valid only for 2 years from the date of accumulation. Eg: If you have received reward points in the month of April 2019, then same will expire in April 2021.
- 9. Redeem up to maximum of 70% on the travel bookings (Flights, hotels and experiences) using Reward Points. The balance amount will need to be paid via credit card.
- 10. With effect from Oct'23,
  - a. The maximum reward points that can be earned in a statement cycle for Diners Privilege is 50,000
- 11. With effect from 1st Jan'23,
  - a. Reward points will not be accrued for rental pay transactions, property management services like rent, maintenance, packers &movers, etc and government transactions
  - b. Reward points earned on grocery transaction will be capped at 2000 RP per calendar month
  - c. Redemption of Reward Points for flights & hotel bookings on Smartbuy portal will be capped at 50,000 Reward Points per calendar month.
  - d. For rent payments made through third-party merchants, a fee of 1% of the total transaction amount will be levied from the second rental transaction of the calendar month
  - e. If you conduct a transaction (in-store or online) in Indian currency at an international location or with a merchant located in India but registered overseas, a dynamic & static conversion markup fee of 1% will be charged
- 12. With effect from 1st Feb'23,
  - a. Redemption of Reward Points against statement balance (cashback redemption) will be capped at 50,000 Reward Points per calendar month.
  - For select Products & Vouchers, the redemption of Reward Points will be capped at 70% of the total value. The remaining amount must be paid using the same Credit Card