

Complimentary Domestic Airport Lounge Access Program for Credit Cards List of Lounges (with effect from 15th May 2023)

Lounges applicable for Tata Neu Plus HDFC Bank Credit Card:

Lounge Access List - 12 Lounges

| <u>State</u> | <u>City</u> | <u>Lounge</u> | <u>Terminal</u> | <u>Terminal No</u> |
|---------------------|--------------------|--------------------------|------------------------|---------------------------|
| Karnataka | Bangalore | BLR Domestic Lounge | Domestic | Terminal 1 |
| Karnataka | Bangalore | BLR International Lounge | International | Terminal 1 |
| Tamil Nadu | Chennai | Travel Club Lounge A | Domestic | Terminal 1 |
| Tamil Nadu | Chennai | Travel Club Lounge B | Domestic | Terminal 1 |
| Tamil Nadu | Chennai | Travel Club Lounge | International | Terminal 4 |
| Telangana | Hyderabad | Encalm Lounge | Domestic | Terminal 1 |
| Telangana | Hyderabad | Encalm Lounge | International | Terminal 1 |
| West Bengal | Kolkata | Travel Club Lounge | Domestic | Terminal 1 |
| Maharashtra | Mumbai | Adani Lounge | Domestic | Terminal 2 |
| Maharashtra | Mumbai | Loyalty Lounge | International | Terminal 2 |
| Delhi | New Delhi | Encalm Lounge | Domestic | Terminal 3 |
| Delhi | New Delhi | Encalm Lounge | International | Terminal 3 |

Please Note:

- To use the Participating Airport Lounge, customer's card must be validated at point of entry by swiping a transaction of a nominal charge. If customer has exceeded the quota of complimentary domestic airport lounge accesses as per the Product feature the transaction will get declined and the same will be informed the customer by the lounge personnel. Validation charges on various card variants are as under
 - ₹2 (VISA / RuPay) will be charged to the Credit Card for the Lounge Access
- The offer is not transferable, non-negotiable and cannot be en-cashed
- All usage of the Participating Airport Lounges under the Program is conditional upon presentation of a valid eligible Card, and the Bank, in its sole and absolute discretion, may alter, cancel, or amend eligibility of any credit card, or card feature/benefits, at any time without prior notice.
- Please note that additional charge may occur for meal/food/drink items (especially Alcoholic Drinks) as well as for services like Nap, Massage Service and Spa as per the discretion of the Participating Airport Lounge.
- Participating Airport Lounges may reserve the right to enforce a maximum stay policy (usually 2 - 3 hours) to prevent overcrowding. This is at the discretion of the individual Lounge operator who may impose a charge for extended stays
- HDFC Bank shall not be liable under any circumstances for the services provided at and by the Participating Lounges.