

## **Notification on Cash transactions**

### **Cash Deposits & Withdrawals:**

- We accept and deliver currency notes in destapled or unstitched condition only.
- Please DO NOT write or scribble on the currency notes.
- Do not take assistance for transactions from any unidentified persons in the branch premises.
- Please count and check the currency notes before leaving the counter. No claim will be entertained thereafter.

### **Acceptance of coins for transactions or exchange at branches:**

- All denomination Coins are accepted for deposit in accounts & exchange from Customers and Non-Customers.
- 50 Paise Coins continue to be valid/legal tender, provided the coin has not been defaced and not lost weight.

### **Exchange of Rs. 2000 Denomination:**

- The deposit/exchange of Rs. 2000 has been stopped at BANK BRANCHES.
- Rs.2000 notes can be exchanged by individuals/entities directly at the 19 RBI Issue Offices up to a limit of Rs. 20,000/- at a time.

### **Counterfeit Notes & Exchange of Soiled/Mutilated Notes:**

- Counterfeit notes detected, will be Impounded and NOT BE HANDED OVER/ RETURNED to the customer under any circumstances.
- NO CREDIT will be given to customer's account for Counterfeit notes detected over counter/CDM.
- On impounding Counterfeit Note, acknowledgement receipt will be issued to the tenderer, even in cases where the tenderer is unwilling to countersign it.
- SOILED/MUTILATED NOTES AND COINS ARE ACCEPTED AND EXCHANGED HERE for general public.
- The Salient features of Genuine Bank Notes for all the denominations are displayed in the Comprehensive Folder placed in the Bank's lobby. It can also be viewed on the RBI site: <https://paisaboltahai.rbi.org.in>