

## **Non-Availability of Customer Care Services(IVR, Email & Social Media), ChatBanking on WhatsApp and SMS & Tollfree Banking**

Dear Customer,

To enhance your Banking experience, we are conducting essential system maintenance from 24-Jan-2025 10:00 pm IST to 25-Jan-2025 2:00 pm IST

It's important to note that during this period, HDFC Bank ChatBanking on WhatsApp , SMS & Tollfree Banking and PhoneBanking IVR will be unavailable from 24-Jan-2025 10:00 pm IST to 25-Jan-2025 2:00 pm IST. (PhoneBanking Agent services will be operational during this time)

You may still carry out your banking transactions during this period via:

1. HDFC Bank NetBanking
2. HDFC Bank MobileBanking
3. PayZapp
4. MyCards

We appreciate your understanding and cooperation as we work to enhance the efficiency of our services.

Thank you for your continued trust in our services