Loan on Credit Cards	https://www.hdfcbank.com/personal/borrow/loan-against-
Product Feature	assets#/loan-on-credit-card
LOC Smart EMI Product &	https://www.hdfcbank.com/personal/borrow/loan-against-
FeatureURL	<u>assets/smartemi</u>
Balance Transfer on EMI	https://www.hdfcbank.com/personal/borrow/loan-against-
Product &Feature URL	assets/balance-transfer-on-emi
Privacy Policy URL	https://www.hdfcbank.com/personal/useful-links/privacy
Grievance Redressal Officer	https://www.hdfcbank.com/personal/need-help/grievance-
	<u>redressal-digital</u>
Sachet Portal	https://sachet.rbi.org.in/
Complaint Management	https://cms.rbi.org.in
System (CMS) portal under	
the Reserve Bank-Integrated	
Ombudsman Scheme (RB-	
IOS)-	
Details of recovery agent	https://www.hdfcbank.com/content/bbp/repositories/723fb80a-
	2dde-42a3-9793-7ae1be57c87f/?path=/Common
	Overlays/Feedback/PDFS/Banking Ombudsman Scheme/Active-
	Collection-Vendor-List.pdf