

**SERVICE CHANNEL OPTIONS FOR VARIOUS NRI SERVICE REQUESTS**

<b>HDFC BANK NRI SERVICES</b>	<b>NETBANKING</b>	<b>BRANCH</b>	<b><u>MAIL BOX</u> / VIA COURIER</b>	<b>PHONE BANKING</b>	<b>REGISTERED EMAIL ID UPDATED IN BANK RECORDS</b>
<b>NRE/NRO SAVINGS &amp; CURRENT ACCOUNT OPENING</b> <i>(To know the process and documents required for submitting the below request <a href="https://www.hdfcbank.com/nri-banking">CLICK HERE</a> to Contact Us or visit <a href="https://www.hdfcbank.com/nri-banking">https://www.hdfcbank.com/nri-banking</a>)</i>					
Open a New Account		Y	Y		
Conversion of Resident A/C to NRO A/C		Y	Y		Y
<b>NRE/NRO FIXED DEPOSIT ACCOUNT OPENING</b> <i>(To know the process and documents required for submitting the below request <a href="https://www.hdfcbank.com/nri-banking">CLICK HERE</a> to Contact Us or visit <a href="https://www.hdfcbank.com/nri-banking">https://www.hdfcbank.com/nri-banking</a>)</i>					
Open a new deposit	Y	Y	Y	Y <sup>^</sup>	Y!
Change of maturity instructions	Y	Y	Y		Y
Fixed deposit liquidation	Y	Y	Y		
<b>DEMOGRAPHIC DETAILS UPDATION (Contact Number/ Email ID/ Address)</b> <i>(To know the process and documents required for submitting the below request <a href="https://www.hdfcbank.com/nri-banking">CLICK HERE</a> to Contact Us or visit <a href="https://www.hdfcbank.com/nri-banking">https://www.hdfcbank.com/nri-banking</a>)</i>					
Change of Email ID		Y	Y		Y
Change of Contact numbers <i>(Indian Mobile Number can be updated via HDFC Bank ATM as well)</i>		Y	Y		Y

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Change of Contact Number & Email id together		Y	Y		
Change of Contact Number, Email id & Address together		Y	Y		
Change of Mailing address	Y	Y	Y		
Change of Permanent address		Y	Y		
Change in Signature		Y			
RE KYC Updation# / FATCA Updation	Y	Y	Y		Y
<b>BANK ACCOUNT RELATED</b> <i>(To know the process and documents required for submitting the below request <a href="#">CLICK HERE</a> to Contact Us or visit <a href="https://www.hdfcbank.com/nri-banking">https://www.hdfcbank.com/nri-banking</a>)</i>					
Addition / deletion of joint holders		Y	Y		
Cheque Book re-issuance	Y	Y	Y	Y*	
Demand Draft Issuance	Y	Y			
Enabling e-mail statements	Y	Y	Y	Y*	
Insta Alert Activation	Y	Y	Y		

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PAN updation	Y	Y	Y		Y
FORM 60 updation		Y	Y		Y
Nominee Addition/Modification	Y%	Y	Y		
Nominee Deletion		Y	Y		
Name Change Request		Y	Y		
Change of Home branch		Y	Y		
Dormant Account activation		Y	Y		Y
DTAA Updation	Y	Y	Y		
ASBA Application		Y	Y		
Funds Transfer within India (TPT/NEFT/RTGS /IMPS)	Y	Y			
NRE/FCNR Repatriation (Self-account overseas)	Y	Y			
NRE/FCNR Repatriation (Third party account overseas)		Y			

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Outward Remittance via NRO Account / NRO to NRE Transfer(Self or Third party - account overseas)		Y			
Account closure		Y	Y		
Bank Account Statement	Y	Y	Y	Y*	
Balance Confirmation Certificate		Y	Y		
Interest / TDS Certificate Issuance	Y	Y	Y		Y
Mandate /POA holder addition & Deletion		Y	Y		
Sweep in FD Activation	Y%	Y	Y		
Availing Supersaver (OD) facility (First party)	Y%	Y	Y		
<b>DEBIT / ATM CARD RELATED</b>					
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Debit/ATM card PIN re-issuance	Y	Y	Y	Y	
Debit/ATM card re-issuance	Y	Y	Y	Y	

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Debit/ATM card Issuance (first time)		Y	Y		
Debit/ATM card Hotlisting	Y	Y		Y	
<b>NETBANKING RELATED</b> (To know the process and documents required for submitting the below request <a href="#">CLICK HERE</a> to Contact Us or visit <a href="https://www.hdfcbank.com/nri-banking">https://www.hdfcbank.com/nri-banking</a> )					
Unlocking of Customer ID		Y	Y		Y
Netbanking Registration/ IPIN Issuance	Y	Y	Y		
Netbanking PIN re-issuance	Y	Y	Y	Y*	
Registration for third party transfers	Y	Y	Y		
Secure Access ID Activation	Y	Y		Y*	

**NOTE :**

^ Only NRE FD can be booked through phone banking.

\* IVR validation via Debit card & Pin **OR** Customer id & Tin is required in order to place certain service requests at phone banking.

! First FD needs to be via netbanking or basis physical instruction. Subsequent (add on) FD's can be booked basis email instructions.

% Bank account and fixed deposit should be in SOW MOP to avail this facility (Application for Sweep in or Supersaver facility or nominee addition/modification via netbanking).

# RE KYC updation via netbanking can be processed only if there is no change in email ID / contact numbers. In case customers are not registered for email indemnity then RE KYC updation via registered email can be processed only if there is no change in demographic details.

[Click Here](#) to locate nearest Overseas Mailbox Services basis which you can send select physical instructions.