#### Terms & Conditions – Diners Club Black

#### **Welcome Benefits:**

Diners Black: Club Marriott, Swiggy One (3 months), MakeMyTrip Black Gold Tier, Amazon Prime & Times Prime Subscription

Avail Complimentary annual memberships from the above partners by meeting either of two below conditions-

Product	Condition 1	Condition 2
Diners Black	Spending Rs. 1.5 lakhs within the first 90 days (or)	Joining fee realization

The benefits will be communicated on your HDFC bank registered Mobile Number via SMS / Email ID within 60 days of condition being met. From the date of receipt of communication from the bank, the customer can download the benefits within 60 days, post which the benefits expire.

Welcome benefits can only be availed as on New issued cards / Upgraded cards. Welcome benefit is not applicable on Renewal Card / Reissued Cards.

### How to track/avail

- Visit Diners Club Black Smartbuy Milestone Page: <a href="https://offers.smartbuy.hdfcbank.com/diners">https://offers.smartbuy.hdfcbank.com/diners</a> >> Diners Club Benefit >> Diners Club BlackMilestones
- In Welcome Benefits section, choose the membership to download.
- Click on 'Generate Voucher code'
- Voucher code/ Gift card details will be sent to your registered Email ID also.

#### **Terms and Condition**

- Welcome Benefit Period is defined as 90 days from card issuance or last upgrade/downgrade date. For
  ex: if your card issuance/upgrade/downgrade date is 5th June, Welcome Benefit Period will be 5th
  June to 3rd Sep and so on
- All memberships will be unlocked on achievement of benefits spends criteria.
- Benefits will be unlocked within 48 hours on achievement of benefits spends criteria.
- Once the benefit is unlocked, cardholder can download the memberships within 60 days from the end of the Welcome Benefit Period (As quoted in the example: 3rd Sep + 90 days i.e.2nd Dec)
- The benefits voucher will be communicated to your HDFC bank registered Email ID within 48 hours of download of voucher
- Membership validity will be mentioned in the communication received on email.
- Membership validity cannot be extended post expiry. For brand specific T&C, refer section B.
- Memberships redemption need to be done at respective website/portal/app depending on the brand/ Merchant.
- Memberships can be resent to registered email ID through Smartbuy: Visit:
   https://offers.smartbuy.hdfcbank.com/diners >> 'My Orders/Bookings' >> View Order Details >>
   Resend Voucher. The resent voucher will have the same validity as the original communication.
- Cardholder can view their downloaded benefits under 'Track Benefits' section in Smartbuy.
- In case of any cancellation, refund or reversal of transaction. The spend aggregation &

transaction count for the Welcome benefits will also be reversed / adjusted.

- Transactions are tracked as per the posted/settled date from third party/merchant to the bank and the posting/settlement date will be considered as contribution to the spend accrual.
- All Terms & Conditions as prescribed for the membership by the respective merchant is applicable.
- Customer will have to visit the respective merchant website to activate the membership using the coupon code.

#### **Annual Benefits:**

Above Complimentary memberships can also be availed at the time of card anniversary (Card anniversary is 12 months from card open month) subject to achieving annual spend milestone of Rs 8 Lakhs for Diners Club Black.

The merchants as applicable in the offer, at the time of card anniversary can be availed.

- Customers eligible for Annual membership benefits will be communicated on HDFC Bank registered Mobile Number via SMS and Email ID within 60 days from the date of card anniversary.
- From the date of receipt of communication from the bank, the customer can download the benefits within 60 days, post which the benefits expire.

### How to track/avail

- Visit Diners Club Black Smartbuy Milestone Page: <a href="https://offers.smartbuy.hdfcbank.com/diners">https://offers.smartbuy.hdfcbank.com/diners</a> >> Diners Club Benefits >> Diners Club BlackMilestones
- In Annual Benefits section, choose the membership to download.
- Click on 'Generate Voucher code'
- Voucher code/ Gift card details will be sent to your registered Email ID

### **Terms and Condition**

- Annual Benefit Period is defined as 365 days from card issuance or last upgrade/downgradedate. For
  ex: if your card issuance/upgrade/downgrade date is 5<sup>th</sup> June, Annual Benefit Period will be 5<sup>th</sup> June
  2024 to 4<sup>th</sup> June 2024 and so on
- All memberships will be unlocked on achievement of benefits spends criteria.
- Benefits will be unlocked within 48 hours on achievement of benefits spends criteria.
- Once the benefit is unlocked, cardholder can download the memberships within 60 days.
- The benefits voucher will be communicated to your HDFC bank registered Email ID within 48 hours of download of voucher.
- Membership validity will be mentioned in the communication received on email.
- Membership validity cannot be extended post expiry. For detailed brand specific T&C, refersection
   B.
- Memberships redemption need to be done at respective website/portal depending on thebrand/ Merchant.
- Memberships can be resent to registered email ID through Smartbuy: Visit:
   <a href="https://offers.smartbuy.hdfcbank.com/diners">https://offers.smartbuy.hdfcbank.com/diners</a> >> 'My Orders/Bookings' >> View Order Details >> Resend Voucher. The resent voucher will have the same validity as the original communication.
- Cardholder can view their downloaded benefits under 'Track Benefits' section in Smartbuy.

- In case of any cancellation, refund or reversal of transaction. The spend aggregation & transaction count for the Annual benefits will also be reversed / adjusted.
- Transactions are tracked as per the posted/settled date from third party/merchant to thebank and the posting/settlement date will be considered as contribution to the spend accrual.
- Customer will have to visit the respective merchant website to activate the membership using the coupon code.
- All Terms & Conditions as prescribed for the membership by the respective merchant is applicable.

## **Monthly Milestone Benefits:**

All Diners Club Black card members can select any two monthly milestone benefits from a choice cult.fit Live 1-month subscription or BookMyShow or TataCLiQ or Uber cabs vouchers worth Rs. 500 every month provided your net spend Rs. 80,000 in a calendar month

Please note that credits, if any will be subtracted from the total spends for the corresponding calendar month.

## How to track/avail

- Visit Diners Club Black Smartbuy Milestone Page: <a href="https://offers.smartbuy.hdfcbank.com/diners">https://offers.smartbuy.hdfcbank.com/diners</a> >> Diners Club Benefits >> Diners Club BlackMilestones
- In Monthly Milestone Benefits section, choose any 2 memberships to avail
- Click on 'Generate Voucher code'
- Voucher code/ Gift card details will be sent to your registered Email ID also.

#### **Terms and Condition**

- Monthly Benefit Period is defined as Calendar month.
- All memberships will be unlocked on achievement of benefits spends criteria.
- Benefits will be unlocked within 48 hours on achievement of benefits criteria.
- Once the benefit is unlocked, cardholder can download the memberships within 60 days.
- The benefits voucher will be communicated to your HDFC bank registered Email ID within 48 hours of download of voucher.
- Membership validity will be mentioned in the communication received on email.
- Membership validity cannot be extended post expiry. For detailed brand specific T&C, refersection
   B.
- Memberships redemption need to be done at respective website/portal depending on thebrand/ Merchant.
- Memberships can be resent to registered email ID through Smartbuy: Visit:
   <a href="https://offers.smartbuy.hdfcbank.com/diners">https://offers.smartbuy.hdfcbank.com/diners</a> >> 'My Orders/Bookings' >> View Order Details >> Resend Voucher. The resent voucher will have the same validity as the original communication.
- Cardholder can view their downloaded benefits under 'Track Benefits' section in Smartbuy.
- In case of any cancellation, refund or reversal of transaction. The spend aggregation & transaction count for the Monthly benefits will also be reversed / adjusted.
- Transactions are tracked as per the posted/settled date from third party/merchant to thebank and the posting/settlement date will be considered as contribution to the spend accrual.
- Customer will have to visit the respective merchant website to activate the membership using the coupon code.
- All Terms & Conditions as prescribed for the membership by the respective merchant is

applicable.

### 2X Rewards on weekend dining:

- 2X Reward Points is applicable on spends at standalone restaurants during weekend- applicable on HDFC Bank Diners Club Black credit cards.
- With effect from 1st July 2020, 2X Reward points on weekend dining at stand-alone restaurants will be capped at 1000 RP per day. Base reward points accrued on Dining will continue as is with no capping:
- The offer cannot be clubbed with any other promotions currently applicable on HDFC Bank DinersClub Black Credit Cards
- Minimum transaction value to be eligible for offer or reward points is Rs. 150
- To be eligible for the offer, payment has to be done directly using HDFC Bank Diners Club Black Credit Card. Any wallet payments will not be eligible even if wallet is refilled using HDFC Bank Diners Club Credit Card.
- EMI transactions are not eligible for this offer.
- Incremental Reward Points will be posted within 90 days from the end of the calendar month in which the transaction was made.

#### **Generic Terms:**

- HDFC Bank Cardholders are not bound in any way to participate in this offer. Any participation is voluntary, and the offer is being made purely on a 'best effort' basis.
- This offer is non-cashable, not extendable and non-negotiable.
- This Offer shall be subject to all applicable laws, rules and regulations which are in existence, andwhich may be promulgated anytime by any statutory authority.
- EMI Principal & Wallet Loading transactions will not contribute towardsWelcome/Annual/Monthly Milestone spends.
- HDFC Bank is not making these offers and neither warrant nor guarantees the delivery, quality, merchantability, or suitability of products/services availed of by the HDFC Bank Credit Card members under this offer and the member shall be solely responsible for all effects and consequences therefrom.
- Any disputes as regards delivery, quality, warranty, merchantability, or suitability of products/services
  availed of under this offer must be strictly addressed by the HDFC Bank Credit Card members in writing
  to Merchant/ Brand directly and HDFC Bank will not entertain any communication in this regard.
- HDFC Bank shall not be liable for any loss or damage whatsoever or for any personal injury that may be suffered, by a HDFC Bank Credit Card member, directly or indirectly, by use or non-use of products/services availed of under this offer.
- HDFC Bank reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this offer or not, or to extend or withdraw it altogether.
- Above offers is by way of a special offer for select HDFC Bank Credit Card members only and nothing
  contained herein shall prejudice or affect the terms and conditions of the card member agreement.
  The terms of the above offers shall be in addition to and not in derogation of the terms contained in
  the Card Members Agreement.

- All disputes pertaining to Credit Cards, if any, arising out of or in connection with or as a result of above
  offers or otherwise relating hereto shall be subject to the exclusive jurisdiction of the competent courts
  / tribunals in Chennai only, irrespective of whether courts / tribunals in other areas have concurrent or
  similar jurisdiction.
- HDFC Bank reserves the right to debit reward points from customer's card account at any time incase
  of cancelations/ reversal of transaction for which reward points were credited earlier. In casesufficient
  reward points are not available, corresponding Rupee value will be charged to the cardand will be
  payable by customer as per the credit card agreement.
- Transactions are tracked as per the posted/settled date from third party/merchant to the bank and the posting/settlement date will be considered as contribution to the spend accrual for any month.

#### Section B - Merchant Terms & Conditions:

## **Amazon Prime Membership**

### **Key Benefits:**

- Free & Fast delivery
- Blockbuster Entertainment, and Ad Free Music

**Voucher Validity:** Will be mentioned in the Email received on downloading the Voucher.

Voucher Value: Annual membership.

#### How to Avail?

- Visit the below link and sign into your Amazon account. If you are not an Amazon customer yet, please sign up. Link: <a href="https://www.amazon.in/prime/promo/auto-redirect?promoID=A3HRV97Z64MZMT">https://www.amazon.in/prime/promo/auto-redirect?promoID=A3HRV97Z64MZMT</a>
- Enter the Amazon Prime Code received and click on "Apply to continue".
- On the next page, click on the 'Activate your Prime membership' button.
- Select billing address for the Code. Alternatively, create a billing address if you are new to Amazon.
- Click on the "Use this address" button.
- Refresh the page to start the Amazon Prime membership.

### **Terms and Conditions**

- The complimentary subscription is applicable for non-members of Amazon Prime.
- The Code can only be redeemed once/customer.
- The prime offer is applicable only to non-Business accounts.

**Book My Show E-Voucher INR 500** 

**Voucher Value: INR 500** 

Voucher Validity: Will be mentioned in the Email received on downloading the Voucher

### How to Redeem.

- Log on to in.bookmyshow.com or BookMyShow Mobile App.
- Select Location, Event, Venue, Show Date, and Time & Seats of your preference as the logic flows.
- On the payment page, click on the "More Payment Options" & click on the "Gift Voucher" tab to

enter the Gift Voucher e-code in the text box that appears & click on "Apply" button to avail the offer.

#### Terms and Conditions.

- Gift Voucher can be redeemed only on BookMyShow Website/Mobile App & cannot be redeemed directly at the Cinema/Venue Box Office.
- Gift Voucher can be redeemed on the purchase of e-tickets for Movies/Virtual Events/Plays/Concerts/Sports available on BookMyShow.
- Multiple Gift Vouchers can be used in a single transaction or Gift Voucher can be combined with any other payment type on BookMyShow.
- Gift Voucher can be used multiple times until the last rupee loaded on it gets exhausted within the validity period.
- Gift voucher is valid for 6 months.
- Gift Voucher cannot be used to purchase another Gift Card.
- Gift Voucher work on non-extension clause & order once confirmed cannot be Cancelled or Refunded.
- Gift Voucher are valid PAN India across all Cinemas/Partners associated with BookMyShow.
- If lost misused, the Gift Voucher cannot be replaced.
- Void if resold, cannot be exchanged for points or cash & cannot be re-validated once past expiry date.
- In addition to these Terms & Conditions, BookMyShow Gift Voucher & their use on our Website are also subject to BookMyShow's General Terms of Use & BookMyShow's decision will be final in case of any dispute

## Cult E-Gift Card INR 500

**About Cult.fit** - Cult.fit is a health and fitness company that offers both online and offline services in India **Voucher Validity:** Will be mentioned in the Email received on downloading the Voucher.

**Voucher Value:** INR 500 **How to redeem:** 

- Redeeming your gift card is only possible on Cult App.
- Download the Cult.fit app from Google Play store and Apple App Store and log in to your account. Directly login if the App already exists.
- Navigate to the "Referral, Vouchers and Gift Cards" section on our app inside the user profile and select the "Redeem Gift Card" option there.
- Enter the unique code provided with your gift card.
- Once the code has been verified, the value of the gift card will be added to your Gift card balance on our platform.
- You can now use the Gift Card balance as a mode of payment during checkout for any product or service offered by cult.fit or cult.sport across App and Website.
- It's important to note that the value of the gift card can only be added to your Gift Card Balance on our app (Android and iOS), and Gift Card Balance can be used during checkout on both App and Website.
- The Gift Card Balance cannot be redeemed for cash or transferred to another account.

 If you have any issues or questions regarding the redemption of your gift card, please feel free to contact our customer support team at hello@cult.fit . We're here to assist you every step of the way.

#### Terms & conditions:

- These terms and conditions apply to Cult Gift Cards ("Gift Cards") issued by Pine labs Private Limited ("Pine labs") under the brand name of Qwikcilver. Pine labs is a private limited company organized under the laws of India and is the issuer of Gift cards. By purchasing or using a Gift Card, you are agreeing to and accept these terms and conditions.
- The gift card can be redeemed for any services, fitness products, or any other offerings provided by Cult.fit and/or Cult.sport.
- Once you redeem your gift card, The gift card balance will be credited to the wallet provided by cult.fit and/or cult.sport which can be used for multiple purchases until the balance is exhausted or the gift card has expired.
- Gift Card Expiry and Refund: The gift card is valid for 1 year from the date of its purchase.
- The gift card cannot be exchanged for cash, and no refunds will be provided for any unused balance on the gift card.
- Gift Card Lost or Stolen: The gift card is the responsibility of the gift card holder, and cult.fit and/or cult.sport is not liable for any unauthorized use of the gift card.
- Gift Card Terms and Conditions: The gift card is subject to the terms and conditions of cult.fit
  and/or cult.sport (as the case may be), which may be amended from time to time at their sole
  discretion.
- Cult.fit and/or Cult.sport (as the case may be) reserves the right to cancel or suspend the gift card program at any time without prior notice.
- No interest will be payable by Pine Labs on any Gift Card or Gift Card balance. Pine Labs makes no representation or warranty that Cult.fit will always be accessible without interruption.
- Pine Labs is not responsible if a Gift Card is lost, stolen, destroyed or used without permission. Diverse retails private Limited ("Cult.fit") will have the right to close customer accounts and take payment from alternative forms of payment if a fraudulently obtained Gift Card is redeemed and/or used to make purchases on Cult.fit online platforms Governing Law and Jurisdiction.
- These terms and conditions are governed by and construed in accordance with the laws of India. You, Pine Labs and Cult.fit each agree to submit to the exclusive jurisdiction of the courts at New Delhi. You agree to indemnify Pine Labs and Cult.fit for all claims brought by a third party against it or its affiliates arising out of or in connection with a breach of any of these terms and conditions.
- Neither Pine Labs Nor Cult.Fit Make Any Warranties, Express Or Implied, With Respect To Gift Cards, Including Without Limitation, Any Express Or Implied Warranty Of Merchantability Or Fitness For A Particular Purpose.
- In The Event A Gift Card Is Non-Functional, Your Sole Remedy Will Be The Replacement Of Such Gift Card.
- If Applicable Law Does Not Allow Limitations On Implied Warranties Or The Exclusion Or Limitation Of Certain Damages, Some Or All Of The Above Disclaimers, Exclusions, Or Limitations May Not Apply To You, And You May Have Additional Rights.
- The Cult.fit Conditions of Use apply to Gift Cards. Pine Labs reserves the right to change these Gift Card terms and conditions from time to time in its discretion and without prior notice to you.
- All terms and conditions are applicable to the extent permitted by law.

- Every holder of Gift Cards shall be required to add the value stored on such Gift Card into the Cult.fit User Account as a pre-requisite to the redemption of the Gift Cards. The loading of the Gift Card onto the Cult.fit User Account shall constitute a registration of the User.
- Cult.fit (Diverse retails private limited) shall honour and consider requests for blocking of Gift Cards only from users who have registered in accordance with the terms above.
- No returns and no refunds on gift cards, E- gift cards and gift vouchers

### **MMT Black Gold Tier Membership**

## **Description:**

The MMT Black tier membership gives you following benefits:

- 10% additional discounts on select hotels.
- Free room upgrade, early check-ins and hotel specific discounts on food, beverages, etc (subject to availability)
- Earn My Cash on your travel spends with Make My Trip. My Cash can be used on an booking.
- Access to the MMTBLACK Fest

Voucher Validity: Will be mentioned in the Email received on downloading the Voucher.

Voucher Value: Annual membership.

### **How to Avail**

- Click on the 'Generate Voucher' button.
- You will receive the voucher code via SMS and Email on the registered HDFC Bank Mobile number and Email id
- Visit <u>MakeMyTrip</u> #1 Travel Website 50% OFF on Hotels, Flights & Holiday or on MakeMyTrip Android & IOS app to avail the benefits!

Full Terms & Conditions :- https://promos.makemytrip.com/mmtblack-program-terms.html

## The NEW MMTBLACK Gold Loyalty Program:

## Tier Eligibility:

The eligibility for the two tiers is based on the total spends AND the number of trips completed by the user. Details of the eligibility are as under:

- If your travel spends in the last 12 months are in the range of INR 50,000 to INR 2,00,000, AND your total completed trips are more than 4, you will become a member of the GOLD Tier.
- If your travel spends in the last 12 months are greater than INR 2,00,000 AND your total completed trips are more than 4, you will become a member of the PLATINUM Tier.

## **Existing Black Members**

All existing MMTBLACK members will be upgraded to the new tiers based on the eligibility criteria of the new tiers.

### Please note.

- The existing members who do not meet the eligibility criteria of either the GOLD or the PLATINUM tier, shall be upgraded to the new tiers on a temporary basis for a period of 3 months
- If anytime during the period of 3 months or at the completion of 3 months, the member meets the criterion of the any of the new tiers, they will continue to be MMTBLACK member for that tier.
- If at the end of the temporary membership of 3 months, the member fails to meet the criterion of either of the new tiers, they will discontinue to be members of MMTBLACK.

## Tier Validity:

Your tier membership is valid for a period of at least 12 months, from the date of your enrolment in that tier.

### **Key Benefits:**

#### **MMTBLACK GOLD Tier:**

MMTBLACK GOLD members get:

- Cashback myCash worth INR 0.5 for every INR 100 spent on flight bookings, and myCash worth INR 1 for every INR 100 spent on all other bookings (Excluding Rail, Metro and Visa bookings).
- Hotel Benefits on select hotels:
  - Min. 10% additional discount on select hotels
  - o Guaranteed Room Upgrade/ Meal Plan Upgrade/ Hotel Credit on select hotels
  - Min. 20% off on F&B/SPA at select hotels

The above benefits are not applicable on all hotels and some hotels may allow one or more of these benefits.

- Premium Customer Support 24x7 Priority Helpdesk with call pick-up within 30 seconds.
- Flight Benefits 25% OFF on Ancillaries Services (flight add-ons) like Zero Cancellation, In-Flight Meal, Date Change, Fast Forward
- Holiday Package Benefit Two Holiday vouchers worth flat INR 3,500 OFF\* each, which can be
  utilised to get discount on Holiday Package bookings worth INR 75,000 or more.

#### **Terms & Conditions for Holiday vouchers**

- MMTBLACK Members are eligible for Holiday Package Holiday vouchers as per the below mentioned construct and terms
  - o GOLD Tier Two Holiday vouchers worth flat INR 3,500 OFF\* each, which can be utilised to get discount on Holiday Package bookings worth INR 75,000 or more.
- The Holiday vouchers are applicable on purchase of Holiday Packages made from MakeMyTrip only
  and are valid during the current cycle of the membership. The Holiday vouchers can be redeemed
  while making a booking through the MakeMyTrip App or Website, as well as through our Holiday
  Experts by dropping a query or initiating a chat on www.makemytrip.com
- These Holiday vouchers are not valid on individual flight, hotel, bus, rail and cab bookings or any other service except holiday packages.
- Minimum selling price of a holiday package should be INR 75,000/- to redeem one Gift Voucher.
- The products and services are subject to availability.

- The Holiday vouchers cannot be cancelled or exchanged for cash.
- The validity of these Holiday vouchers cannot be extended under any circumstances.
- MakeMyTrip reserves the right to deny the acceptance of any Holiday voucher if it suspects that there is duplicity of Holiday vouchers.
- In no event, the entire liability of MakeMyTrip for any claims shall exceed the value of a particular Holiday vouchers.

## **Uber Rs. 500 Gift Vouchers**

**Voucher Validity:** Will be mentioned in the Email received on downloading the Voucher.

Voucher Value: Rs. 500

# For Redemption:

- Make sure you have the latest version of the Uber app
- Go to the Wallet section in the Uber app
- Tap Add Payment Method and select Gift Card
- Enter Gift Code.
- Type the code manually (no spaces) to avoid any Error.
- Press Save and Voucher balance will be added to Wallet.

#### How To Use Uber Gift Card:

- Gift Card credits will apply to your next trip or order by default, but you can select a different payment method before you make your request:
- Enter your destination
- Tap the payment method info at the bottom of the next screen
- If you have more than one profile, tap "Change payment method"
- Toggle "Uber Credits" to turn them off (credits will be turned off only for that ride).
- If your credits aren't completely used up, the remaining balance can be applied to your next ride or order.

#### **Important Instructions:**

- E-Vouchers once redeemed cannot be cancelled.
- The validity period on the E-Vouchers is for 365 days.
- Multiple Vouchers can be added to Wallet up to Rs 10,000.

#### **Terms and Conditions:**

- This Gift Card, issued by Pine Labs Pvt Ltd and is usable at Uber. The Gift cards are issued under the brand name of "Qwikcilver".
- This Gift Card Agreement ("Agreement") is between the purchaser and/or redeemer ("you") of the Gift Card ("Gift Card"), and Pine Labs Pvt. Ltd. ("Pine Labs" or "Issuer"), a private limited company incorporated under the laws of India and authorized by the Reserve Bank of India ("RBI") to issue such

- Gift Cards. By purchasing and/or redeeming the Gift Card, you accept the following terms and conditions:
- You must have an active and valid Uber account to redeem the Gift Card. Gift Cards may be purchased
  online from authorized distributors using the following payment modes only credit card, debit card
  and internet banking provided by banks in India. The Gift Card cannot be used outside of India.
- Valid for a period of 12 months from the date of activation and shall expire if not availed within the validity period.
- For balance inquiry, please visit the payments section in your Uber app. Limits may apply to your redemption of or spend using the Gift Card.
- If you have other payment methods in your Uber account, value from the Gift Card may be set as your default payment method. If you wish to use another payment method, go to the payment section in the Uber app and select the payment method before the service is provided. The Gift Card cannot be reloaded with additional funds after purchase. Once purchased, the Gift Card cannot be cancelled by the purchaser, nor is the Gift Card refundable, returnable or redeemable for cash or credit, except where required by law. Any cancellations shall be at the sole discretion of Uber/Pine Labs. You cannot purchase other Gift Cards with the Gift Card, nor can you use the Gift Card to make a payment on a credit account. The Gift Card balance cannot be transferred to any other instrument. Purchases made with value from the Gift Card are not refundable, except where required by law. Issuer assumes no responsibility for the products purchased using the Gift Cards and any liability thereof is expressly disclaimed. For questions, please contact Uber Support. Neither Uber nor Pine Labs is providing any transportation or logistic services upon usage of the Gift Card and the transportation or logistic services are provided by third party transportation/logistic providers. Neither Uber nor Pine Labs commits to availability of transportation or logistic services in India.
- You are solely responsible for the safety and security of the Gift Card. Issuer / Uber is not responsible
  for any acts of omission or commission if Gift Card is lost, stolen or used without permission. Once the
  Gift Card has been sent to you, you are bound to protect the Gift Card PIN or Gift Card number as
  confidential. IN THE EVENT THAT A GIFT CARD IS NON-FUNCTIONAL, YOUR SOLE REMEDY (AND PINE
  LABS' / UBER'S SOLE POTENTIAL LIABILITY) SHALL BE THE REPLACEMENT OF SUCH GIFT CARD.
- Issuer reserves the right to void the Gift Card if the Issuer / Uber suspects that the Gift Card was
  obtained or used fraudulently, unlawfully or otherwise in violation of this Agreement. Issuer / Uber
  may modify any of this Agreement's terms and conditions at any time. Redemption of the Gift Card is
  also subject to the terms of use governing your Uber account. In such cases, the funds shall be credited
  back to the same source from where these were received.
- You agree and understand that Gift Cards are a pre-paid payment instrument subjected to regulations by the RBI under the RBI guidelines. Issuer may be required to share KYC details of the purchaser/ redeemer of the Gift Card and/or any other information with relation to the purchase of the Gift Cards and/or transaction undertaken using the Gift Card with RBI or such statutory authorities. Uber/ Pine Labs may contact the purchaser/redeemer of the Gift Card for any such information. In the event that the beneficiary/know your customer ("KYC") details as per RBI guidelines are found to be incorrect/insufficient, Issuer retains the right to block/cancel the Gift Card issued.
- If any term of this Agreement is deemed to be invalid, void or for any reason unenforceable, such term shall be deemed severable and will not affect the validity and enforceability of any remaining terms of this Agreement. For customer service, please visit uber.com/legal/gift.
- Process for loading Gift Card value into User's Uber Account Every holder of Gift Cards shall be
  required to insert the claim code of the Gift Card into their Uber User Account as a pre-requisite to the
  redemption of the Gift Cards. This will entitle such holder to redeem the value of such claim code
  against services on the Uber app/website.
- Uber shall honour and consider requests for blocking of Gift Cards only from users who have registered in accordance with the terms above.

- Please refer the Customer Grievance policy for dispute resolution, unauthorized transactions and liability related aspects at https://www.qwikcilver.com/grievance-policy/
- GOVERNING LAW AND JURISDICTION
- This Agreement shall be exclusively governed by and construed in accordance with the laws of India, excluding its rules on conflicts of laws. To the extent permitted by law, any claim, dispute, or controversy ("Claim") arising out of or relating in any way to: i) this Agreement; ii) the Gift Card; iii) your acquisition of the Gift Card; iv) your redemption of the Gift Card for use, or attempted use, within the Uber app; v) the amount of available funds on the Gift Card; or vi) advertisements, promotions or oral or written statements related to the Gift Card; no matter how described, pleaded or styled, shall be subject to the laws of India and the courts in Delhi / Bangalore shall have exclusive jurisdiction.
- This governing law and jurisdiction provision shall survive: i) the termination of this Agreement; ii) the
  bankruptcy of any party; or iii) any transfer, sale or assignment of the Gift Card, or any amounts owed
  on the Gift Card, to any other person or entity. If any portion of this provision is deemed invalid or
  unenforceable, the remaining portions shall remain in force.
- HOW TO ADD UBER GIFT CARDS to the Uber APP
- Once a Gift Card is added to an Uber account, it can't be transferred. You can't reload a Gift Card, but you can add as many gift cards as you like with each up to a maximum of Rs 10,000.
- An authorization may be made on that payment method, but it will be voided once the Gift Card is charged.
- No fees or charges apply to Gift Cards.

## **Swiggy One Membership**

# **Key Benefits:**

### **Dineout:**

- Upto 40% flat off on Dineout
- 2 Flat Rs. 150 coupons per month applicable on bills above Rs 1500

# Food:

- Free delivery on orders above Rs. 149. Applicable on all restaurants up to 10 Kms
- Up to 30% extra discounts on select restaurants.
- No Surge fee, even during peak hours and holidays

#### Instamart:

- Free delivery on orders above Rs. 199
- One exclusive discount on popular items
- No Surge fee, even during peak hours and holidays

#### Genie:

• Flat 10% off on delivery fee for ALL orders

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**Voucher Validity:** Will be mentioned in the Email received on downloading the Voucher.

Voucher Value: 3 Months membership.

How can customers activate their membership?

- Download the app 'Swiggy' from playstore/app store
- Click on "One Membership" icon on the Swiggy app
- Enter coupon code and click "Apply"
- User will get a confirmation pop up on the screen once the coupon is applied successfully.
- Click on "Buy Swiggy One"

### **Terms and Conditions:**

- Swiggy One membership can be used only on 2 devices at a time.
- The flat Rs 150 off through the use of code "ONE150" on Dineout is applicable on a minimum order value of Rs 1500.
- The free delivery is applicable on all food delivery restaurants within 10kms from the user's location except for Dominos. The extra 30% member only discount is applicable on select food delivery restaurants

## **Tata Cliq E-Voucher INR 500**

**Voucher Validity:** Will be mentioned in the Email received on downloading the Voucher.

**Voucher Value: INR 500** 

### How to redeem:

- Gift Cards may only be redeemed toward the purchase of eligible products on www.tataclig.com.
- Login to Tata Cliq Account.
- click your account.
- Select Cliq Cash option.
- Enter Gift Card Number.
- Enter PIN.
- Click on Add card to wallet to complete the addition of money to Tata Cliq Wallet.
- While purchasing a product, on the payments page, click on Cliq cash to redeem the balance from the wallet.
- Purchases are deducted from the redeemer's CLiQ Cash balance.
- Any unused CLiQ cash balance will remain associated with the redeemer's tatacliq.com account and applied to purchases in order of earliest expiration date.
- If a purchase exceeds the redeemer's CLiQ Cash balance, the remaining amount must be paid with by credit card, net banking or debit card.

# Terms & conditions:

- These terms and conditions apply to Tata CLiQ Gift Cards ("Gift Cards") issued by Pine labs Private Limited ("Pine labs") under the brand name of Qwikcilver. Pine labs is a private limited company organized under the laws of India and is the issuer of Gift cards. By purchasing or using a Gift Card, you are agreeing to and accept these terms and conditions.
- Your purchase or use of Gift Card constitutes your agreement to follow and be bound by these terms and conditions, as updated, or modified from time to time. Redemption.

- Gift Cards may only be redeemed toward the purchase of eligible products on www.tatacliq.com.
   Purchases are deducted from the redeemer's CLiQ Cash balance Any unused CLiQ cash balance will
   remain associated with the redeemer's tatacliq.com account and applied to purchases in order of
   earliest expiration date If a purchase exceeds the redeemer's CLiQ Cash balance, the remaining
   amount must be paid with by credit card, net banking or debit card. No fees or charges apply to
   Gift Cards.
- QwikCilver may provide Gift Card purchasers with information about the redemption status of Gift Cards that they purchase or use.
- Gift Cards, including any unused Gift Card balances, expire one year from the date of issuance.
- Gift Cards cannot be used to purchase other gift cards.
- Gift Cards cannot be reloaded, resold, transferred for value or redeemed for cash.
- Gift Cards cannot be redeemed on purchase of bullions.
- Unused Gift Card balances associated with an tatacliq.com account may not be transferred to another tatacliq.com account.
- No interest will be payable by QwikCilver on any Gift Card or Gift Card balance.
- QwikCilver makes no representation or warranty that www.tatacliq.com will always be accessible without interruption.
- Fraud. Pine Labs is not responsible if a Gift Card is lost, stolen, destroyed or used without permission.
- Tata UniStore Limited ("Tata CLiQ") will have the right to close customer accounts and take
  payment from alternative forms of payment if a fraudulently obtained Gift Card is redeemed
  and/or used to make purchases on www.tatacliq.com.
- Governing Law and Jurisdiction. These terms and conditions are governed by and construed in accordance with the laws of India. You, Pine Labs and Tata CLiQ each agree to submit to the exclusive jurisdiction of the courts at Mumbai.
- You agree to indemnify Pine Labs and Tata CLiQ for all claims brought by a third party against it or its affiliates arising out of or in connection with a breach of any of these terms and conditions.
- The tatacliq.com Conditions of Use apply to Gift Cards. Pine Labs reserves the right to change these Gift Card terms and conditions from time to time in its discretion and without prior notice to you. All terms and conditions are applicable to the extent permitted by law.
- Pine Labs Contact Information. Customer Service contact number: 1800 102 4438. Website address: www.qwikcilver.com.
- Every holder of Gift Cards shall be required to add the value stored on such Gift Card into the Tata Cliq Wallet/Tata Cliq User Account as a pre-requisite to the redemption of the Gift Cards. The loading of the Gift Card onto the Tata Cliq Wallet/User Account shall constitute a registration of the User.
- Tata Cliq (Tata Unistore Ltd) shall honour and consider requests for blocking of Gift Cards only from
  users who have registered in accordance with the terms above. Please refer the Customer
  Grievance policy for dispute resolution, unauthorized transactions and liability related aspects at
  https://www.qwikcilver.com/grievance-policy/.
- The cardholder may request for the revalidation of the expired Gift Card. Upon receipt of such request the Gift Card may be revalidated after due verification and maybe subject to additional terms and conditions.
- No returns and no refunds on gift cards, E- gift cards and gift vouchers shipped by woohoo.in. Please check the refund policy at http://www.woohoo.in/faq for further details.

## **Club Marriott Membership**

### **Key Benefits:**

- Up to 25% off on the food and beverage bill at participating hotels\* in India, for a maximum of twenty (20) guests. Select hotels offer 15% off.
- Up to 20% off on Food & Beverage at participating Marriott Hotels in Asia Pacific (excluding India) for a maximum of 10 guests. Select Marriott Luxury Hotels in Asia Pacific (excluding India) offers 15% off up to a maximum of ten (10) guests.
- Up to 20% off on the Best Available Rates on rooms at participating Marriott hotels in India and on Weekend Rates at participating hotels\* in Asia-Pacific.
- Up to 20% off on Spa services at select participating Marriott Hotels in India.
- Up to 15% off on all orders through Marriott Bonvoy on Wheels.
- Additionally, the members shall also receive two (2) one-time use certificates as follows:
  - One (1) certificate offering an upgrade to the next category of room, subject to availability at check in – (max. 2 nights' stay). This certificate is valid at participating hotels in India.
  - One (1) certificate offering 30% off at Best Available Rate (BAR) subject to availability on Marriott online codes for a maximum of two (2) consecutive nights.
- The certificates are valid at participating hotels in India.
- Check list of Participating Hotels, https://www.clubmarriott.in/hotels-and-resorts

**Voucher Validity:** Will be mentioned in the Email received on downloading the Voucher.

Voucher Value: Annual Membership

How to avail? Please follow the below-listed steps to enroll in the Club Marriott membership.

- Step 1 > Download Club Marriott South Asia App (Play Store or App Store)
- Step 2 > Login by applying the OTP.
- Step 3 > Go to the Home Page & Click on Join our Membership Program.
- Step 4 > Click on Buy a Membership.
- Step 5 > Enter the Promo Code
- Step 6 > Proceed.

#### **Terms and Conditions**

- Membership can be availed only by Primary card holders on providing a valid Email and Mobile number registered on your HDFC Bank Diners Club Black Credit Card.
- The complimentary membership is given at the discretion of HDFC Bank Diners Club India.
- You will receive a registration link to enrol for Club Marriott Membership Program.
- On successful registration and approval of membership, membership number will be emailed to you instantly from member.care@clubmarriott.in.
- The membership will be valid for a period of 1 year from the date of issuance.
- Club Marriott is a membership program that offers dining, accommodation and spa privileges to individuals at participating hotels of Marriott International in Asia Pacific.

- The membership card and the certificates are valid as shown and cannot be extended or revalidated.
- The dedicated Club Marriott Contact Centre is open from 9:00 AM to 9:00 PM, 7 days a week. For assistance you may chat with us on WhatsApp at +91 9710082100 or call us at +91 11 43169650 or email us at member.care@clubmarriott.in
- The membership card and the certificates have no cash value and cannot be traded for any other service.
- The membership card is not transferable. Only one card can be used for one dining group of up to twenty (20) guests.
- Members may present the digital Club Marriott Membership Card on the Mobile App for availing benefits under this program. Please present a valid photo ID at the time of redemption to confirm identity.
- Terms of use of participating hotels, restaurants and membership benefits are subject to change
  without prior notice. Club Marriott membership benefits are not applicable at The Ritz-Carlton
  Bangalore, Luxury Collection Hotels in India and the Marriott Executive Apartments. Please refer
  to <a href="https://www.clubmarriott.in">www.clubmarriott.in</a> for the latest updates.
- Marriott Hotels India Pvt Ltd. reserves the right to add, modify, withdraw or delete any of the benefits, rules, terms of use and the duration of the program, with or without prior notice. All decisions in this regard shall be final and binding on the members of the program.
- Marriott Hotels India Pvt Ltd reserves the right to deny a membership to any individual without assigning a reason.
- Fraud or abuse concerning the program membership is subject to appropriate administrative and / or legal action by Marriott Hotels India Pvt Ltd. including termination of the membership.
- Club Marriott shall not be liable for any amount to any Member as a result of his or her membership.
- Without prejudice the Club Marriott Member accepts these terms of use, as amended from time to time on <u>www.clubmarriott.in</u> and agrees to be bound by them.
- In the event of a dispute, Marriott Hotels India Pvt Ltd. reserves the right for final interpretation of these terms of use.
- It is recommended to make a reservation in advance clearly stating the use of the membership benefits at the hotels to avoid any disappointment on arrival.
- HDFC Bank holds out no responsibility / warranty in respect of the booking/service/quality being offered by any hotels / restaurants / spas covered under the membership of Club Marriott.
- You consent to share your personal data with TLC for enrolling you to the Club Marriott membership and HDFC Bank will not be responsible for any misuse of this information by TLC or Club Marriott or any other third party.
- The coupon code will be valid for 60 days from the date of receiving the communication.

#### **Times Prime Now Membership**

**Voucher Validity:** Will be mentioned in the Email received on downloading the Voucher.

**Voucher Value:** Annual membership.

### How can customers activate their membership?

- Download the app from play store/app store.

- Enter the voucher/ e-code while signing up.
- Your membership is activated.
- Now activate the offers and enjoy your membership.

### How to activate the offers?

- Login to your account on the app.
- Click on the preferred brand benefit, explore, and activate the offer as per steps.
- Enjoy the benefit of a partner app.

#### **Terms and Conditions**

- The membership starts from the day the consumer activates his/her Times Prime membership.
- The voucher / e-code is applicable once per user.
- For existing Times Prime members, a new membership will be added to his/her account.
- and will begin after their current membership expires.
- In case of any issues related to the redemption of the e-code, please contact: support@timesprime.com
- Times Prime reserves the right to terminate, modify, extend the timelines and features, at any time at its absolute discretion.
- The offers/memberships must be unlocked within the Times Prime Membership period.
- All Times Prime terms and conditions (as mentioned in the T&Cs on https://www.timesprime.com/terms-and-conditions) are applicable to the membership availed under this offer.