Exchange of Soiled / Mutilated Notes / Clean Notes Policy

• The Bank accepts mutilated notes and coins from customers and non-customers for exchange.

• Process of acceptance of such notes has been defined as per RBI's Note Refund Rules.

• We accept and deliver currency notes in destapled or unstitched condition only.

• Please DO NOT write or scribble on the currency.

• Please count and check the currency notes before leaving the counter.

No claim will be entertained thereafter.