

Any Deliverable returned by courier due to negative reasons (no such consignee/ consignee shifted and no such address)	Rs 50/- per instance	Rs 50/- per instance	Rs 50/- per instance	Rs 50/- per instance	Rs 50/- per instance	Rs 50/- per instance	Rs 50/- per instance	Rs 50/- per instance
IVR	Free	Free	Free	Free	Free	Free	Free	Free
Non IVR (Agent Assisted)	Free	Free	Free	Free	Free	Free	Free	Free
Re-generation of PhoneBanking (TIN) at Branch or Phone Banking	Rs.50/- per request	Rs.50/- per request	Rs.50/- per request	Rs.50/- per request	Rs.50/- per request	Rs.50/- per request	Rs.50/- per request	Rs.50/- per request
DEBIT CARD (Only for Individual/Sole Proprietors)**								
Replacement fees	Damaged Card Nil; Lost Card Rs.200/-	Damaged Card Nil; Lost Card Rs.200/-	Damaged Card Nil; Lost Card Rs.200/-	Damaged Card Nil; Lost Card Rs.200/-	Damaged Card Nil; Lost Card Rs.200/-	Damaged Card Nil; Lost Card Rs.200/-	Damaged Card Nil; Lost Card Rs.200/-	Damaged Card Nil; Lost Card Rs.200/-
Copy Retrieval Request	Rs.100	Rs.100	Rs.100	Rs.100	Rs.100	Rs.100	Rs.100	Rs.100
Re-issuance Of Pin	Rs.50/-	Rs.50/-	Rs.50/-	Rs.50/-	Rs.50/-	Rs.50/-	Rs.50/-	Rs.50/-
BILL PAY	Free	Free	Free	Free	Free	Free	Free	Free
SMS ALERT (INSTAALERT)	Free	Free	Free	Free	Free	Free	Free	Free

All charges are exclusive of GST as applicable from time to time