

HDFC Bank conducts cyber-crime responder training workshop for Jamnagar Police under Secure Banking Initiative

- ***Workshop to update skill sets of law enforcement authorities***
- ***Aim to improve security in banking across different channels to prevent cyber-crime***

Jamnagar (Gujarat), October 24, 2019: HDFC Bank today conducted a cyber-crime responder training workshop for Jamnagar Police. The workshop endeavours to update the skill sets of law enforcement authorities and enhance their ability to tackle economic offences in the banking space.

This training is part of HDFC Bank's Secure Banking Initiative, aimed at engaging with all its key stakeholders to improve security in banking across different channels to prevent cyber-crime.

Over the last decade there has been an increase in economic offences across India where criminals attempt to defraud customers through various means. With the advent of electronic channels of payment, criminals attempt to dupe consumers through these channels. As the methods employed by these criminals evolve, it is critical that law enforcement authorities are equipped to handle such cases.

HDFC Bank has therefore created a training programme on such offences for Police and other law enforcement authorities. The programme covers various aspects of investigating economic offences in the banking space, such as how to identify and deal with skimming scams, vishing, phishing, data counterfeiting, identity theft, e-commerce trends, retail assets fraud, SIM duplication and email threats among others. Over 100 police officers attended the seminar in Jamnagar including Mr. Sharad Singhal, Superintendent of Police, Jamnagar City Police.

At a function organized in the city, the programme was inaugurated by Mr. Sharad Singhal, Superintendent of Police, Jamnagar City Police and Mr. Neeraj Dattani, Cluster Head – Jamnagar, HDFC Bank in the presence of Mr. J. S. Chavda, Deputy SP, Rural Jamnagar; and Mr. A. B. Saiyed, Deputy SP H.Q., Jamnagar and other senior officials of Jamnagar Police and HDFC Bank.

“With the help of real-life examples and case studies, we endeavour to equip law enforcement authorities with appropriate skill sets to tackle economic offences in the banking space. This



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initiative will also enhance the co-ordination between banks and law enforcement authorities. We'd like to thank Jamnagar Police for extending their support and co-operation in setting up this training session, which is a part of our larger Secure Banking Initiative," said Mr. Neeraj Dattani, Cluster Head – Jamnagar, HDFC Bank.

In addition to the training programme for law enforcement authorities, HDFC Bank also conducts workshops for its customers at various branches under its Secure Banking initiative. These workshops aim to educate customers and raise awareness about precautions they need to take while conducting banking transactions; be it using a cheque, transacting at ATMs, using debit or credit cards at POS terminals, merchant outlets, net-banking and mobile banking.

About HDFC BANK

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