

Club Marriott Membership (Details & TnC)

Benefits

Infinia Cardholders enjoy a complimentary Club Marriott Membership, which provides exclusive privileges:

- Up to 25% off on the food and beverage bill at participating restaurants for up to twenty (20) guests. Select hotels offer 15% off on dining for up to twenty (20) guests.
- Up to 20% off on the Best Available Rate on rooms at participating Marriott hotels in India and on Weekend Rates at participating hotels in Asia Pacific.
- 20% off on Spa services at select participating Marriott hotels in India.

Please visit <https://www.clubmarriott.in/infinia> to see the list of participating hotels in Asia Pacific and Spas in India.

Eligibility

First year of cardholding is defined as 366 days from the card issuance date.

Validity: For the Primary Cardholder, the membership is valid for a year.

Validity

A complimentary Spouse Card is available, with card-only benefits.

Frequently Asked Questions

1. Who is eligible for the Club Marriott Membership?

Infinia Cardholders are eligible for this membership for the first year of cardholding. First year of cardholding is defined as 366 days from the card issuance date.

2. What is the Club Marriott Membership Program?

It is a membership program that entitles you to benefits at over 350 hotels and 1000 restaurants at participating Marriott hotels in Asia Pacific. Your membership comes with the following card benefits:

- Up to 25% off on the food and beverage bill at participating restaurants for up to twenty (20) guests. Select hotels offer 15% off on dining for up to twenty (20) guests
- Up to 20% off on the Best Available Rate on rooms at participating Marriott hotels in India and on Weekend Rates at participating hotels in Asia Pacific.
- 20% off on Spa services at select participating Marriott hotels in India.

In addition, the Member will also receive two (2) one-time use certificates that are valid for use in India only.

- One (1) certificate entitling the Member to an upgrade to the next category of room on the Best Available Rate for a stay of a maximum of two (2) consecutive nights. Upgrade is subject to availability at the time of check-in.
- One (1) certificate entitling the Member to 30% off on accommodation on the Best Available Rate on the base category of rooms, valid for a stay of a maximum of two (2)

consecutive nights. Reservations must be made in advance and are subject to room allocations.

Use of these certificates is governed by the Terms and Conditions mentioned on the back of each certificate on the Club Marriott South Asia App.

3. What is the procedure to apply for the Club Marriott Membership?

Within 15 days of the Infinia Card setup, the cardholder will receive an SMS /e-mail from HDFC Bank to apply for the membership. The cardholder will need to visit the webpage shared over SMS/e-mail and provide details as required for membership issuance. A Rs. 1 transaction will have to be completed by the cardholder on the webpage.

4. How will the customer know he/she has successfully enrolled for the Club Marriott Membership?

On successful verification, the cardholder will receive an activation email with the Membership Number instantly.

5. How will the customer activate the Membership?

Follow these steps to activate your membership.

- i. Download the Club Marriott South Asia App from the App Store / Google Play Store.
- ii. Click on Activate Membership.
- iii. Enter the Membership Number and verify your mobile number and e-mail to create your login credentials.
- iv. Unlock your membership to access a range of benefits at participating Marriott hotels.
- v. You have the option of adding a Spouse Card at the time of activating your membership on the app.

6. What are the Terms and Conditions applicable on this membership?

- The customer needs to visit the partner webpage and provide his/her details as required for the issuance of membership.
- The customer needs to use his/her registered e-mail ID and mobile number.

7. What is the validity of this membership?

It is valid for a period of 366 days from the date of card issuance.

8. By when can the customer avail the membership?

The membership can be availed only in the first year of Infinia cardholding. The First year of cardholding is defined as 366 days from the card issuance date. This membership will not be renewed by HDFC Bank.

9. In case of any support required post issuance of Club Marriott membership, whom can the customer contact?

- **Member Care Number:** +91 11 4316 9650 from 9 AM to 9 PM, 7 days a week
- **Email** member.care@clubmarriott.in
- **WhatsApp** +91 97100 82100
- **Facebook Messenger** <https://m.me/71890930480110>