

## Terms & Conditions – HDFC Bank Millennia Credit Card

### CashBack Proposition

**Definition:** For the Millennia Credit Card, the following terms, unless the context otherwise admits, shall have the following meanings:

- CashBack shall mean the CashPoints awarded in the customer’s credit card account under the reward points scheme.
- The CashBack will be processed as per the following table:

Spends on	CashBack	Maximum CashBack / CashPoints per Cycle
CashBack on Amazon, BookMyShow, Cult.fit, Flipkart, Myntra, Sony LIV, Swiggy, Tata CLiQ, Uber & Zomato*	5%	1000
Other Spends** (except Fuel, Rent payments, Govt related txns)	1%	1000

\* CashBack valid only for non-emi spends in the 10 online merchants. EMI spends & Wallet loads through the merchants will be considered under 1% CashBack category.

\*\* EMI and Wallet, Gift or Prepaid Card loads & Voucher Purchase transactions will be considered in other spends category.

Note:

With effect from 1st January 2023, Rent payments and Govt Related transactions will NOT earn Reward Points

Effective 1<sup>st</sup> December 2023, complimentary lounge access on domestic airports will no longer be available on Millennia Credit Card

**For eg.** If the cardholder spends ₹35,000 in calendar month cycle with following break up of spends

- Spends on 10 online merchants: ₹15,000 | Other Spends: ₹10,000 | Fuel Spends: ₹2,000 | EMI Purchase: ₹8,000
- Out of these Fuel spends won’t be rewarded with CashBack.
- Thus, the total spends eligible for CashBack would be only ₹15,000 + ₹10,000 + ₹8,000 = ₹33,000

Th CashBack earned for the billing cycle in example would be calculated as follows:

5% CashBack of ₹15,000 = 750

1% CashBack of ₹10,000 + ₹8,000 (EMI Transaction) = 180

Thus, the total CashBack for the example would be 930. This will be posted in the card account. Cardholder can redeem them as CashBack against their outstanding on the Millennia Credit Card

**Note :**

The CashPoints will be posted on calendar month basis, the transaction settled in the system between 1st to 30/31st of the calendar month will be posted in the 1st week of the subsequent calendar month.

### 5% CashBack on 10 Online Merchants – Terms & Conditions

- 10 online merchants qualifying for 5% CashBack are Amazon, BookMyShow, Cult.fit, Flipkart, Myntra, Sony LIV, Swiggy, Tata CLiQ, Uber & Zomato
- CashPoints are an exclusive Rewards metric system created for our Credit Cardholders. CashPoints can be utilized towards CashBack redemption against the statement at the rate of 1 CashPoint = ₹1 for Millennia Credit Card Holders.
- The CashPoints will be posted on calendar month basis, the transaction settled in the system between 1<sup>st</sup> to 30/31<sup>st</sup> of the calendar month will be posted in the 1<sup>st</sup> week of the subsequent calendar month.
- The transaction settled from the merchant will be eligible for Cashpoints and settlement/Posting date of the transaction will be considered for points calculation.
- The Cardholder can earn up to 1,000 CashPoints under the 5% CashBack on 10 online merchants in a calendar month.
- CashBack of 5% on 10 merchants are calculated basis the Terminal / merchant IDs (TIDs & MIDs) shared by the respective merchant partners. If in case the TID / MID is not available in the set-up, such transactions will not qualify for the benefit.
- CashPoints earned will be computed based on spends during the calendar month period minus any returns or refunds during the same period.
- In case the purchase/transaction is returned/cancelled/reversed post calendar month completion. Then the equivalent CashPoints will be reversed/adjusted under the 5% CashPoints category.
- CashPoints shall not be eligible for the following spends on the card,
  - Fuel Spends
  - Rent payments and Govt Related transactions
  - Cash Advances
  - Payment of Outstanding Balances
  - Payment of card fees and other charges
  - Smart EMI / Dial an EMI transaction
- Spends beyond the capping of 1,000 shall not be considered for CashPoints posting.
- A cardholder will be eligible for 1% CashPoints as per product feature if he/she does a transaction through SmartBuy/PayZapp which includes transaction from 10 online merchants also. All other existing SmartBuy/PayZapp offers will be applicable as per SmartBuy/PayZapp Terms & Conditions.
- A cardholder will be eligible for 1% CashPoints on prepaid card/gift Card/ wallet load and / or voucher purchases. All the transactions carried out through the Merchant Category Code (MCC) of 6540 (as defined by card networks Visa, MasterCard, RuPay and Diners) will be considered under 1% CashPoints even if it is from the 10 online merchants.
- The 5% CashPoints on Uber is eligible for travel/commute related spends. The Uber transactions carried out through the MCC code of 4121 (as defined by card networks Visa, MasterCard, RuPay and Diners) will only be considered for 5% CashPoints.

### 1% CashBack on other spends – Terms & Conditions

- 1% CashBack includes all the EMI transaction at merchant location and wallet loads.
- CashPoints are an exclusive Rewards metric system created for our Credit Cardholders. CashPoints can be utilized towards CashBack redemption against the statement at the rate of 1 CashPoint = ₹1 for Millennia Credit Card Holders.
- The CashPoints will be posted on calendar month basis, the transaction settled in the system between 1<sup>st</sup> to 30/31<sup>st</sup> of the calendar month will be posted in the subsequent month 1<sup>st</sup> week.
- The transaction settled from the merchant will be eligible for Cashpoints and settlement/Posting date of the transaction will be considered for points calculation.
- Spends beyond the capping of 1,000 shall not be considered for CashPoints posting.
- CashPoints shall not be eligible for the following spends/transactions on the card,
  - Fuel Spends
  - Rent payments and Govt Related transactions
  - Cash Advances
  - Payment of Outstanding Balances
  - Payment of card fees and other charges
  - Smart EMI / Dial an EMI transaction
- The Cardholder can earn up to 1,000 CashPoints under the 1% CashBack on other spends in a calendar month.
- CashPoints earned will be computed based on spends during the calendar month period minus any returns or refunds during the same period.
- In case the purchase/transaction is returned/cancelled/reversed post calendar month completion. Then the CashPoints will be reversed from next month earning under the 1% CashPoints category.
- A cardholder will be eligible for 1% CashPoints on prepaid card/gift Card/ wallet load and / or voucher purchases. All the transactions carried out through the Merchant Category Code (MCC) of 6540 (as defined by card networks Visa, MasterCard, RuPay and Diners)
- Cardholder will be getting 1% CashBack on the below type of EMI's
  - Merchant/EasyEMI
  - Aggregator EMI
  - Brand EMI
- If a cardholder did an EMI transaction on the 10 online merchants under 5% CashBack category, then cardholder will get 1% CashBack.
- SmartEMI/Dial An EMI (DAE) is not considered under this feature.
- Only EMI principal amount will be rewarded with CashPoints. Interest, processing fees & GST amounts will not be eligible for CashPoints.
- Smartpay transactions will be considered under 1% CashBack category.
- In case of any cancellation, refund or reversal of EMI/loan amount. The cashpoints provided for the transaction will be reversed/adjusted.
- In case of any Pre-closure of the EMI/loan, the remaining principal amount will be rewarded with 1% Cashpoints.
- With effect from 1st January 2023, Rent payments and Government related transactions will NOT earn Reward Points.

### Milestone Benefit – Terms & Conditions

- Cardholder will be eligible if he/she achieves the spends target of ₹1 lac within the specified calendar quarter.
- The calendar quarter are January to March, April to June, July to September, October to December.
- The transaction settled from the merchant within the calendar quarter will be eligible for considering the target achievement and settlement/Posting date of the transaction
- EMI Principal amount paid during the calendar quarter only will be considered under spend target achievement.
- SmartEMI/Dial An EMI (DAE) amount will not considered under this Milestone benefit achievement.
- Cardholder can view the spends achievement via Net Banking. Please follow the path to check: Net banking login -> cards ->Enquire ->Redeem Reward Points -> Select Card -> My Rewards -> Spend Promo Details
- Once cardholder is eligible post achieving the target, voucher message will be triggered to registered phone number & email ID within 30 working days.
- The voucher message triggered to the customer through SMS & Email will be valid and active only for 60 days from the triggered date.
- The cardholder needs to select from the available voucher options. He/she can choose by replying back to the specified number with the option to get the voucher or visit the vendor page by clicking on the link available in the message/email for selecting the voucher of his/her choice.
- The sample SMS which the card holder will receive:
  - Congrats! You are eligible for a Free Gift Voucher worth INR 1000 on your HDFC Bank Millennia Credit Card.

To claim, SMS:

MILNIA A for Big Basket

MILNIA B for BookMyShow

MILNIA C for Pizza Hut

MILNIA D for PVR

MILNIA E for Uber

And send to 53030.

For more options, please visit [www.gyfr.com/hdfcbankmillenia/](http://www.gyfr.com/hdfcbankmillenia/)

For any help, give a missed call at 7840089420

- The voucher once issued to the cardholder can't be changed or reissued.
- The validity of the voucher will be applicable as per the selected voucher T&C.
- The voucher not utilized within the mentioned period will not be reissued.

**Other Benefits –Terms & Conditions**

- Welcome Benefit of 1000 CashPoints will be given to the cardholder if the joining membership fee is paid.
- There will be no cashpoints posting for renewal membership fee payments.
- 1% Fuel Surcharge waiver on fuel transactions (Minimum transaction of ₹400, Maximum transaction of ₹5,000 & Maximum waiver of ₹250 per statement cycle). The rate of surcharge may vary depending on the fuel station and their acquiring bank. Taxes as applicable shall apply further. In any case, Bank shall be giving a maximum waiver of 1% in case of any dispute, subject to limit applicable limits.
- Effective 1<sup>st</sup> December 2023, complimentary lounge access on domestic airports will no longer be available on Millennia Credit Card.

**CashPoints Redemption –Terms & Conditions**

- CashBack will be given in the form of CashPoints, which can be redeemed by the customer against the statement balance. The CashPoints will be posted as Reward Points only.
- The redemption against the statement balance will be at the rate of 1 CashPoint = ₹1, and can be done via Net Banking login, Phone Banking, or physical redemption form.
- The minimum CashPoints balance required for redemption against the statement balance is 500 CashPoints.
- CashPoints can also be used for redemption against travel benefits like Flight & Hotel bookings and Rewards Catalogue at the SmartBuy Rewards Portal, at a value of 1 CashPoint = ₹0.30
- For redemption against Flights and Hotels via SmartBuy, Credit Card members can redeem up to a maximum of 50% of the booking value through Cash Points (1 CashPoint = ₹0.30). Rest of the transaction amount will have to be paid via the HDFC Bank Credit Card
- With effect from 1st January 2023, Reward points redemption for flights & hotels bookings are capped per calendar month at 50,000.
- Unredeemed CashPoints will expire/lapse after 2 years of accumulation.
- If the cardholder opts for redemption as CashBack against statement, there will be no redemption handling charges.
- If the cardholder opts for redemption of the cashpoints via reward catalogue, there will be debit of ₹99+Taxes towards redemption handling charges.
- With effect from 1st February 2023, Reward points redemption for CashBack redemption are capped per calendar month to 3,000 rewards points.
- With effect from 1st February 2023, cardmembers can redeem upto 70% of product/Voucher value through Reward points on select vouchers/products and pay the remaining amount via Credit card.

For more/ latest product information, Most Important Terms & Conditions & Card Member Agreement, always refer to the product page on the bank website [www.hdfcbank.com](http://www.hdfcbank.com).

- For quick access to Most Important Terms & Condition, please [click here](#)
- For quick access to Card Member Agreement, please [click here](#)

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