

RTGS & NEFT Charges and Timings

Transaction Type	Cut-Off timing for same day processing		Charges
	Branch Timing	Netbanking Timing	Savings / Current Regular Account
NEFT (Per Transaction)	Monday to Saturday Branch working hours Excluding 2 nd & 4 th Saturday & Bank Holidays	24*7 365 Days The settlement to beneficiary will be done as per RBI batches	 <u>Through Branch:</u> Amount upto Rs. 1 Lakh : Rs 2 + GST Above Rs. 1 Lakh : Rs 10 + GST <u>Through Netbanking/ Mobile</u> <u>banking</u>: Free for all current and savings accounts
Transaction Limit	No Limit	7am to 7pm on RBI working day : Max upto 25 Lakh per Cust ID From 7pm - 7am on working days & all holidays (including 2nd & 4th Saturdays and Sundays) : 2 Lakh per transaction, upto the TPT limit chosen by the customer (Maximum upto Rs. 25 Lakh)	
RTGS (Per Transaction)	Monday to Saturday* Branch working hours	Monday to Saturday*: 7 AM - 5PM	 <u>Through Branch</u>: Rs. 2 Lakh to any amount : Rs. 15 +
	*Excluding Second and Fourth Saturday and Bank holidays		GST
Transaction Limit	Min Rs 2 Lakh with N Upper Limit	lo Rs 2 Lakh Upto Rs 25 Lakh per day per Cust ID	Banking: Free for all current and savings accounts
PLEASE NOTE: 1. Above NEET & RTGS charges are waived for BSBDA customers and selected CA variants			

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2. Customers to provide one day prior intimation for initiating transactions above Rs1cr, through branches 3. Please refer Bank website for further details

Contact Details of Customer Facilitation Center for redressal of your <u>RTGS & NEFT</u> related complaints

Assistant Vice President Customer Facilitation Center (CFC) HDFC Bank Ltd. Lodha – I think Techno Campus Alpha – Level 3, Kanjurmarg (East), Mumbai – 400 042 Tel: 022-30752044 / 022-30752053 / 022-30751922 / 022-30751947 Fax: 022-25799814

