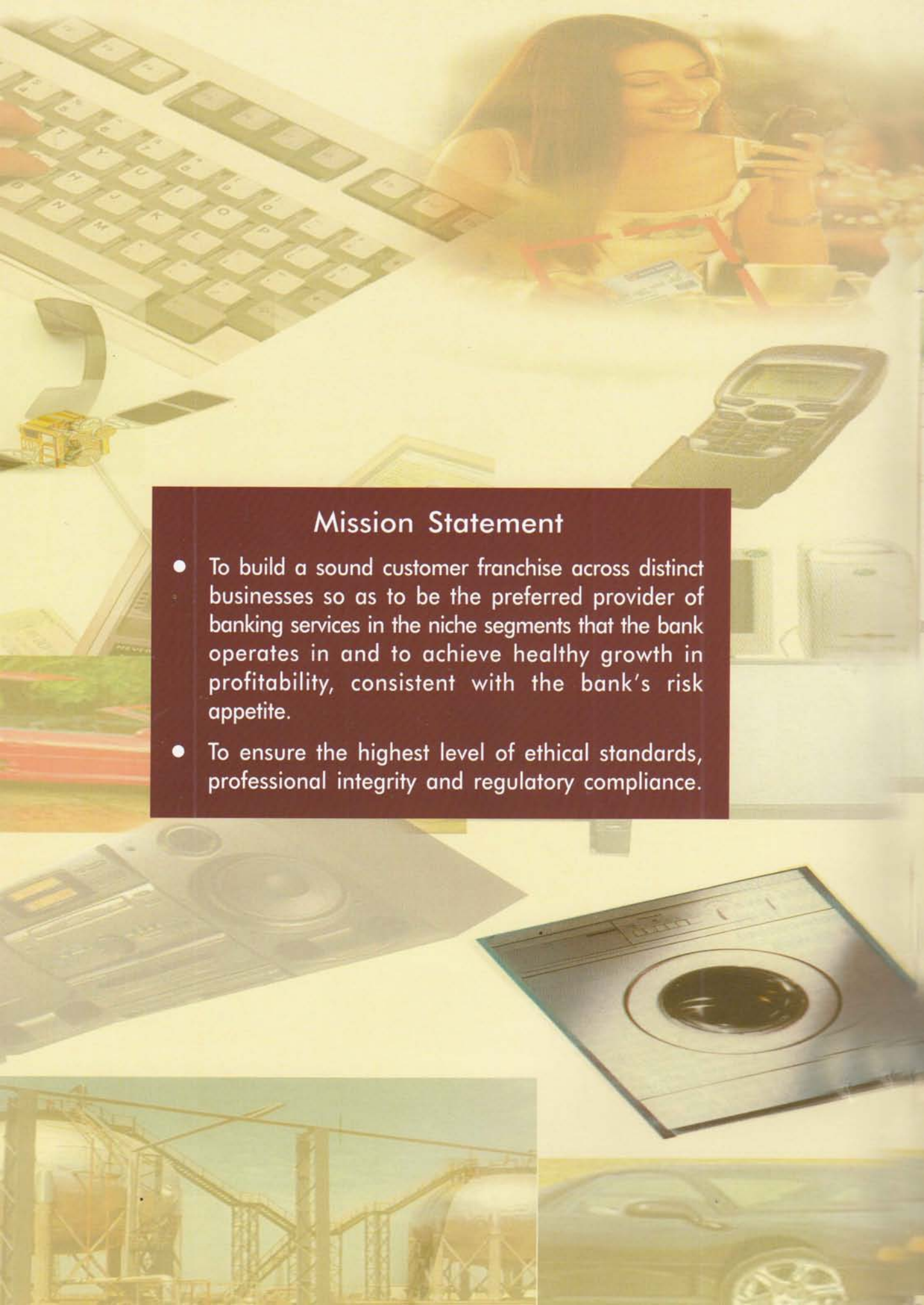


ANNUAL REPORT 2000-2001



HDFC BANK



Mission Statement

- To build a sound customer franchise across distinct businesses so as to be the preferred provider of banking services in the niche segments that the bank operates in and to achieve healthy growth in profitability, consistent with the bank's risk appetite.
- To ensure the highest level of ethical standards, professional integrity and regulatory compliance.

Cash Management Service

ISO 9002:1994

Provision of HHS's Bank Cash Management services (i.e., collections, payments, warrants and deposits to fund).

Sh Sh Sh

- Profit after tax increases 75.4% to Rs. 210.12 crores.
- Earnings per share increases from Rs. 5.93 per share to Rs. 8.64 per share.
- Dividend per share increases from Rs. 1.60 per share to Rs. 2.00 per share.
- Branch Network up from 111 to 131 outlets.
- Geographic reach expanded from 34 cities to 53 cities.
- Deposits at Rs. 11,658 crores.
- Balance sheet size up from 11,731 crores to Rs. 15,627 crores.
- Net NPA ratio down from 0.62% to 0.24%.

STRONG MARKET PRESENCE



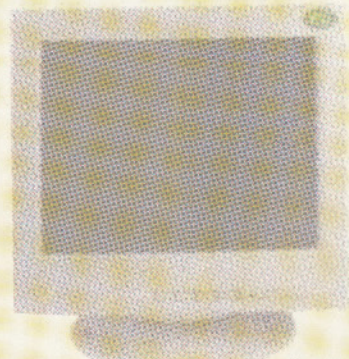
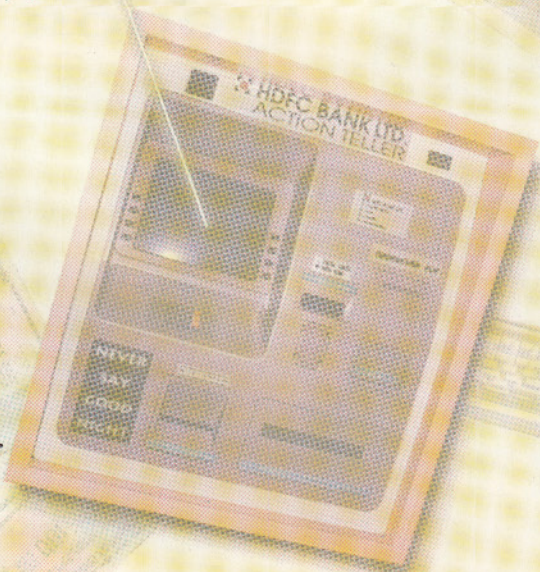
HDFC Bank has presence in 53 cities with 131 branches and 207 ATMs on real-time network basis which offers our customers the facility to operate their account from any one of these locations.




DIRECT BANKING CHANNELS



HDFC Bank offers customers the convenience of banking in a manner of their choice. Customers can bank via their telephone, through ATMs, on the internet or even through their mobile phones. With HDFC Bank the future is now.





FOCUS ON CREDIT RISK



HDFC Bank has kept a strong focus on credit risk and matching of the assets and liability profiles. We have strong systems to identify, quantify and contain risks. We have one of the lowest NPAs in the industry.

FINANCE

Volume 1 Issue 1



Certificate of Registration

KPMG Quality Registrar (A business unit of KPMG) Hereby Registers :

HDFC Bank Limited

Cash Management Service

Narayan Properties, 26A, Chandivli, Off Sakinaka Road, Sakinaka, Andheri (E), Mumbai - 400 072, India
 Kamala Mills Compound, 2nd Floor, Senapati Bapat Marg, Lower Parel, Mumbai - 400 013, India
 Manikaji Wadia Building, Ground Floor, Manik Motwani Marg, Fort, Mumbai - 400 023, India

and its quality system as assessed in accordance to the Standard :
CONSISTENT PERFORMANCE
 ISO 9002:1994



payments, Warrants and

one governing the use of this certificate as an audit in the
 between KPMG Quality Registrar and the holder thereof
 (irrespective of its products produced by a quality system

ate Number: 99104670
 e Date: February 08, 2001
 ate: March 01, 2001
 on Date: December 14, 2003

HDFC Bank has received awards for its excellence in service and performance. Our best award is the satisfied customer franchise across distinct businesses.

**EUROMONEY AWARDS
 FOR EXCELLENCE
 2000**

This is to certify that
HDFC Bank
has won the award for

Best Domestic Bank in India

Signed

P. Lee

Peter Lee, Editor

From its humble beginnings in 1974, HDFC Bank has grown into a leading financial institution in India. The bank's success is a testament to its commitment to excellence in service and performance. Over the years, HDFC Bank has received numerous awards and accolades, including the 'Best Domestic Bank in India' award from Euromoney Awards for Excellence 2000. This recognition is a testament to the bank's dedication to providing superior service to its customers and its commitment to maintaining the highest standards of quality and performance. The bank's success is also a result of its strong financial position and its ability to adapt to the changing needs of its customers. HDFC Bank is proud to be a part of the Indian financial landscape and to continue to strive for excellence in all its business operations.



HDFC BANK

100% ROYAL BANK OF CANADA GROUP

INDIA

www.hdfcbank.com

financial highlights

Rs. in Lacs

	1996-97	1997-98	1998-99	1999-2000	2000-2001
Interest Income	161,74	240,80	376,08	679,87	1259,46
Interest Expense	87,18	137,55	229,18	374,28	753,75
Net Interest Income	74,56	103,25	146,90	305,59	505,71
Trading Income (Fx and Securities)	10,58	31,64	27,08	42,18	51,35
Commission, Fees & Others	21,01	30,37	40,99	83,17	134,18
Net Revenues	106,15	165,26	214,97	430,94	691,24
Operating costs	42,18	62,71	88,79	171,39	309,59
Operating Result	63,97	102,55	126,18	259,55	381,65
Loan Loss Provisions	3,73	7,22	7,58	53,60	52,96
Depreciation on investments	2,19	96	94	5,81	13,38
Others	2	2	81	5,29	25
Profit before tax	58,03	94,35	116,85	194,86	315,06
Provision for taxation	17,53	31,20	34,45	74,81	104,94
Profit after tax	40,50	63,15	82,40	120,04	210,12
Funds:					
Deposits	1,279,07	2,191,74	2,915,11	8,427,72	11,658,11
Subordinated debt	—	100,00	135,00	150,00	200,00
Stockholders' Equity	243,98	285,13	338,93	751,52	913,09
Working Funds	1,815,26	2,829,98	4,349,96	11,731,03	15,617,33
Loans	575,26	841,98	1,400,56	3,462,34	4,636,66
Investments	729,72	1,121,33	1,903,80	5,748,28	7,145,14
Key Ratios					
Earnings per share (Rs)	2.03	3.16	4.12	5.93	8.64
Return on Average Network	17.42%	23.87%	26.41%	29.00%	24.53%
Tier 1 Capital Ratio	13.00%	10.21%	8.34%	9.56%	8.69%
Total Capital Ratio	13.02%	13.92%	11.86%	12.19%	11.09%
Dividend per share (Rs)	0.80	1.00	1.30	1.60	2.00
Dividend payout ratio	43.46%	34.84%	34.71%	29.96%	25.55%
Book value per share as at March 31 (Rs)	12.2	14.3	16.9	30.9	37.5
Market price per share as at March 31 (Rs) *	45.20	70.80	69.15	257.20	228.35
Price to Earnings Ratio	22.27	22.41	16.78	43.37	26.43
Market Capitalisation (Rs. Lacs)	904,00	1,416,00	1,383,00	6,257,12	5,562,52

* Source : NSE

Rs. 10 Lac = Rs. 1 Million

Rs. 1 Crore = Rs. 10 Million

**7th ANNUAL GENERAL MEETING**

Date	: 1st June, 2001
Day	: Friday
Time	: 11.00 a.m.
Place	: Nehru Centre Auditorium, Discovery of India Building, Worli, Mumbai-400 018
Book Closure Dates	: 5th May, 2001 to 1st June, 2001 (both days inclusive)

BOARD OF DIRECTORS

Mr. Aditya Puri, *Managing Director*
Mr. Deepak M. Satwalekar
Mr. Jagdish S. Baijal
Mr. Nasser M. Munjee
Mr. Keki M. Mistry
Dr. (Mrs.) Amla Samanta
Dr. Venkat Rao Gadwal
Mr. Anil Ahuja
Mr. Arnold Chavkin
Mr. Vineet Jain (From 14th April, 2001)
Mr. Shobha Singh Thakur (Upto 30th March, 2001)
Mr. Amit Judge (Upto 30th March, 2001)

**VICE PRESIDENT (LEGAL) &
COMPANY SECRETARY**

Mr. Sanjay B. Dongre

AUDITORS

S. B. Billimoria & Co.
Chartered Accountants

REGISTRARS & TRANSFER AGENTS**MCS LIMITED**

Sri Venkatesh Bhavan,
Plot No. 27, Road No. 11,
MIDC Area, Andheri (East),
Mumbai 400 093
Tel. No. 8215235/6/7
Fax No. 8350456
E-mail : mcsmmum@vsnl.com

REGISTERED OFFICE

Sandoz House,
Dr. Annie Besant Road,
Worli, Mumbai 400 018
Tel. No. 4951616
Fax No. 4951771
Website : www.hdfcbank.com

CONTENTS**Page No.**

Directors' Report	2 - 8
Auditors' Report	9
Balance Sheet	10
Profit & Loss Account	11
Schedules to the Accounts	12 - 24
Cash Flow Statements	25
Corporate Governance	26 - 30
Auditors' Certificate on Corporate Governance	31
Offsite ATMs	32 - 33
Branch Network	34 - 38

Directors' Report

To the Members,

Your Directors have great pleasure in presenting the Seventh Annual Report on the business and operations of your Bank together with the audited accounts for the year ended March 31, 2001.

FINANCIAL PERFORMANCE :

(Rs. in Crores)
For the year ended

	31 March, 2001	31 March, 2000
Deposits and borrowings	12891.01	9856.46
Advances	4636.66	3462.34
Total Income	1444.99	805.22
Profit before depreciation and tax	369.00	221.31
Net Profit	210.12	120.04

Appropriations :

Transfer to Statutory Reserve	52.53	30.01
Transfer to Debenture Redemption Reserve	0.20	—
Transfer to/(from) Investment Fluctuation Reserve	(1.26)	0.59
Proposed Dividend	48.72	32.39
Tax on Dividend	4.97	3.82
Balance carried over to Balance Sheet	104.96	53.23

Consequent to the amalgamation of Times Bank Ltd. with your Bank effective February 26, 2000, the Profit & Loss Account for the year ended March 31, 2000 reflects the merged Bank's figures only for the period February 26, 2000 to March 31, 2000. The Profit & Loss Account figures for the financial year ended March 31, 2001 reflect the first full year of the merged Bank's operations. The Profit & Loss figures for the two financial years are therefore not comparable.

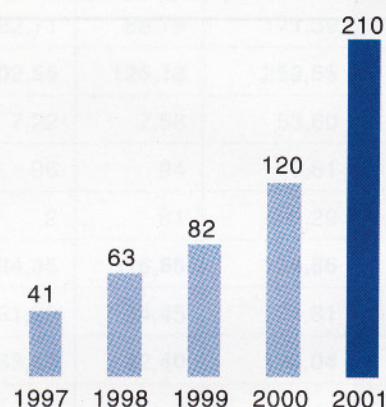
DIVIDEND :

Your Directors are pleased to recommend an enhanced dividend of 20% for the year ended March 31, 2001 as against 16% for the previous year. We believe that the higher dividend reflects the optimism with which we view your Bank's future, while at the same time ensuring that profits are ploughed back to support your Bank's requirements for ongoing infrastructure investments and the maintenance of a satisfactory capital adequacy ratio.

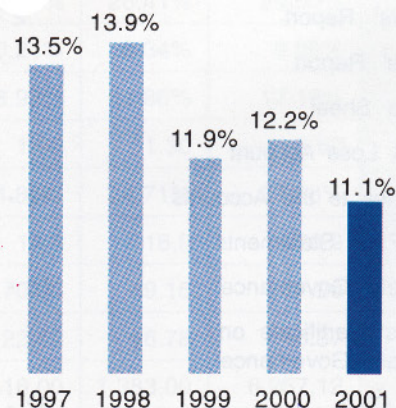
CAPITAL ADEQUACY RATIO :

During the year under review, the Bank issued and allotted unsecured subordinated bonds of Rs. 50 crores, qualifying as Tier II capital. As at March 31, 2001, your Bank's total Capital Adequacy Ratio (CAR) stood at

PAT (RS. CRORES)



CAPITAL ADEQUACY RATIO (%)

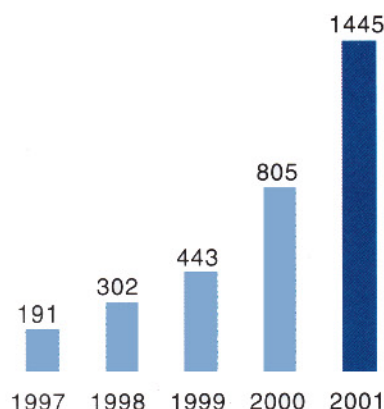


11.1% against the regulatory minimum of 9%. Of this, Tier I CAR was at 8.7%. To support its growth plans and in view of the more stringent regulatory guidelines relating to capital adequacy expected in the near future, we believe it is important that your Bank raises capital in the ensuing financial year. Your approval in this regard is being sought.

EQUITY STOCK OPTIONS :

As you are aware, in January 2000, the shareholders had approved issuance of 1 crore stock options to employees and directors of the Bank convertible into equity shares of an aggregate nominal value not exceeding Rs. 10 crores. Pursuant to this approval, the Compensation Committee of the Board granted 36.4 lacs equity options under the second tranche of the Employee Stock Option Scheme (ESOS). None of the directors have been granted any option in this tranche and two members of the senior management team have been granted a total of 150,000 options. The options will vest over three years. The exercise price in the case of this second tranche of ESOS would be Rs. 225.43 being the average of the daily closing price quoted on The Stock Exchange, Mumbai for a period of 60 days preceding the date of grant of option. From the first tranche of options granted under ESOS in January 2000, 12.58 lacs options were vested in January 2001, of which 3.18 lacs options were exercised, resulting in an increase of Rs. 31.8 lacs in the Bank's share capital and of Rs. 482 lacs in share premium. These new shares will now rank pari passu with existing shares in all respects in line with the requirements imposed by the depositories. A further 6.44 lacs options from the first tranche of ESOS lapsed during the year. The diluted EPS of the Bank after considering the ESOS outstanding is Rs. 8.37.

TOTAL INCOME (Rs. Crores)

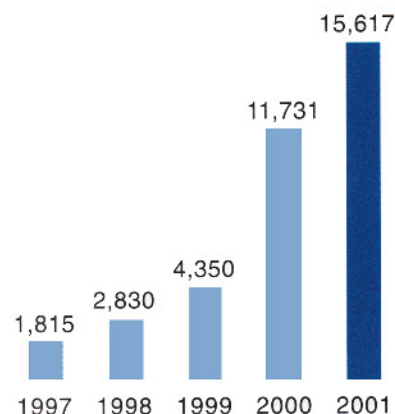


MANAGEMENT DISCUSSION & ANALYSIS :

Macro-economic and Industry Developments :

The year under review has been a significant one for almost all sectors of the financial services industry in India and in particular for the banking industry. The new private sector banks as a segment have been experiencing strong growth despite a very competitive environment and have gained market share at the cost of the foreign banks and the public sector banks. Going forward as well, those banks which leverage technology to deliver to their customers better products in a more convenient and cost-effective manner will continue to thrive. The growth and deregulation in the mutual fund and insurance industries have on the one hand increased the level of competition for certain banking products but have also created new potential revenue opportunities for banks, particularly in relation to the transactional banking and distribution needs of these sectors. On the interest rate front, reduction in the small savings interest rates has been probably the strongest signal so far for lowering of interest rates in the system. This should help the banking system to bring down cost of funds which has so far been relatively sticky in a declining interest rate environment. The slowdown in the industrial sector and high volatility in the domestic and global equity markets in the last few months have created a tougher credit environment for banks, bringing

WORKING FUNDS (Rs. Crores)



Directors' Report - (Contd.)

to the fore once again the need for strong risk management and conservative provisioning policies.

Financial and operating performance :

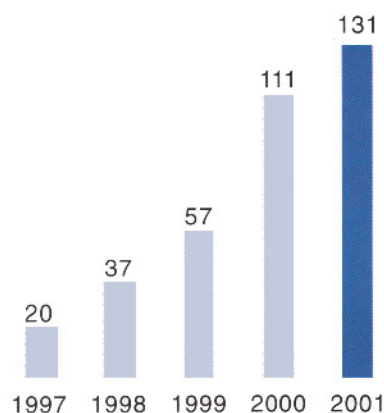
During the year under review your Bank recorded strong growth and significantly improved its financial performance on both Profit & Loss Account and Balance Sheet parameters. Total Net Revenues (net interest income plus other income) increased by 60.4% from Rs. 430.9 crores in 1999-00 to Rs. 691.2 crores in 2000-01. As a result of the balance sheet growth and relatively stable spreads, net interest income (interest earned less interest expended) increased by 65% to Rs. 505.7 crores. Other Income also grew by a healthy 48% to Rs. 185.5 crores. Market sensitive revenues (foreign exchange profits and profit on sale of investments) accounted for only 7.4% of net revenues, indicating the low degree of volatility in the revenue streams. Number of branches (including extension counters) increased from 111 to 131 and the size of your Bank's ATM network was enhanced from 111 to 207 during the year under review. Despite the substantial investments in branch and ATM network, new product introductions, extension of retail loan product offerings across a larger number of cities and the higher staffing to support overall business growth, operating expenses increased only from 21.3% (1999-00) to 21.4% (2000-01) of total income. Operating expenses therefore, stood at 44.8% of net revenues and 1.98% of total assets. Net Profit increased by 75% from Rs. 120 crores to Rs.210 crores for the year ended March 31, 2001. Return on Average Networth remained healthy at 24.5%, while earnings per share (EPS) increased by 46% from Rs. 5.93 in 1999-00 to Rs. 8.64 in 2000-01.

Deposits for the year under review increased by 38% from Rs. 8427.7 crores to Rs. 11658.1 crores. Your Bank's focus on increasing its retail low cost deposits continued to bear fruit with savings account deposits increasing by 69% from Rs. 1125 crores to Rs. 1903 crores. Total borrowings (which includes refinance from Reserve Bank of India and borrowings in the call money market) were 14% lower at Rs. 1233 crores and were used mainly for financing short-term money market and treasury assets. Your Bank's strategy of using core deposits to fund its core advances and corporate debt portfolio remained unchanged. Total advances increased from Rs. 3462.3 crores to Rs. 4636.7 crores, a growth of 34%. Your Bank's total customer assets (including all corporate debt instruments, preference shares, commercial paper, unamortised cost of leased assets, etc.) increased from Rs. 4710 crores to Rs. 7182 crores during the financial year 2000-01.

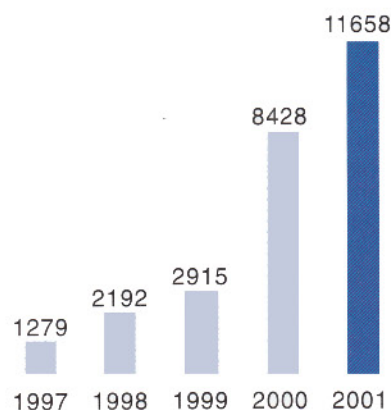
Business Segment update :

Despite the challenging environment, your Bank has been able to achieve healthy growth in both business volumes and profits, reflecting the strength and diversity of its business franchises and a disciplined approach to risk management. In the wholesale banking business, where the bank caters mainly to corporate and institutional customers, growth was achieved through a combination of adding new customers, cross-selling additional products and increasing market share in respect of existing products. In this business the focus remained on increasing the proportion of exposure to better

BRANCH OUTLETS



TOTAL DEPOSITS (Rs. Crores)





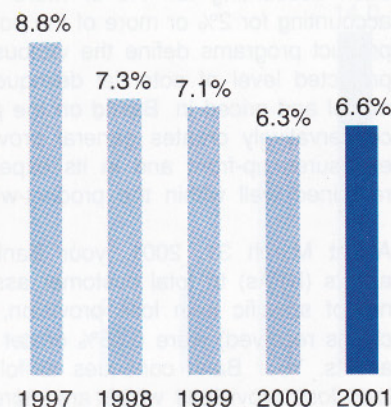
quality credits and significant progress was made in running down that portion of the erstwhile Times Bank portfolio which had been identified for phase out. Both funded and non-funds based exposures to middle market customer segments are managed within defined credit parameters and limited on an overall basis to around 25% so that the risk-return balance is acceptable and the quality of the overall wholesale banking portfolio is not compromised. In the transactional banking business your Bank consolidated its position as one of the leaders in cash management services with total value of throughputs (cheque collections, disbursements, etc.) handled crossing Rs. 110,000 crores during 2000-01. Your Bank also maintained its position as the leading provider of cash settlement services to various leading stock exchanges in the country.

On the treasury front, both the foreign exchange and the local currency debt securities and money market businesses performed well during the year under review. Over 75% of your Bank's foreign exchange revenues were related to customer flows where your Bank offers plain vanilla spot and forward contracts as well as derivatives. On the equities investment & advisory front, the focus was in the equities advisory business which was restructured and enhanced to offer a package of value-added, personalised advisory and banking services to your Bank's high network retail customers across 10 cities.

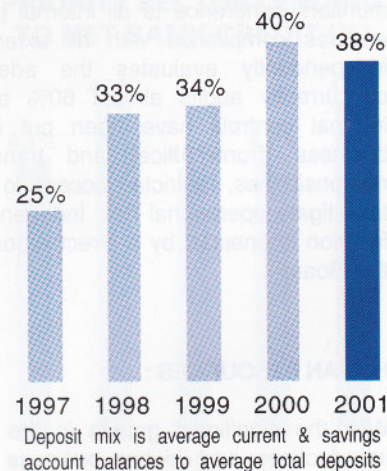
During the year under review, significant progress was made by your Bank in expanding its retail banking franchise for both deposit and loan products. Total number of retail accounts increased from 0.8 million in March 2000 to over 1.4 million in March 2001. These customers deal with the bank through the growing branch network as well as through alternative channels like ATMs, phone banking, net banking and mobile banking. Almost half the retail banking transactions are now serviced through the alternative direct banking channels providing customers greater convenience and superior service while at the same time, reducing processing costs for your Bank. A focussed offering for the Non Resident Indian (NRI) customer segment was launched during the year and your Bank now has 14 dedicated NRI centres across the country. The success of this initiative is evidenced from the growth in your bank's NRI deposits from Rs. 332 crores in March 2000 to Rs. 721 crores in March 2001, a growth of 117%.

Introduction of new retail loan products and increasing the geographic reach of existing retail loan offerings were also major thrust areas during 2000-01. As of March 2001, your Bank offered advances secured by shares in 20 cities, car loans in 16 cities, personal loans in 10 cities and loans for consumer durables in 3 cities. The total retail loan portfolio as of March 31, 2001 was Rs. 845 crores of which personal advances/loans secured by shares were Rs. 319 crores and car loans were Rs. 315 crores. The growth in the retail Depository Participant (DP) services business also continued with total number of investor demat accounts rising from about 300,000 in March 2000 to almost 500,000 in March 2001. Your Bank's progress in leveraging its customer base to distribute third party financial products was best evidenced by the mutual fund sales of almost Rs. 2000 crores achieved during 2000-01.

COST OF DEPOSIT (%)



DEPOSIT MIX



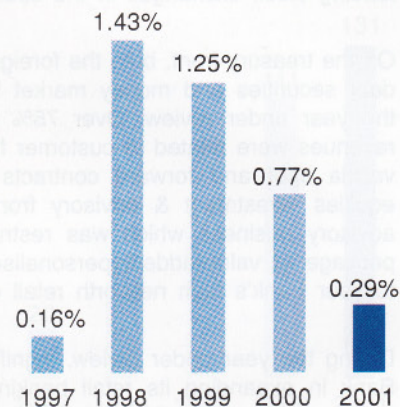
Directors' Report - (Contd.)

RISK MANAGEMENT AND PORTFOLIO QUALITY :

Your Bank manages credit exposure depending on the customer segment—individual credit approvals in its wholesale banking businesses and on a product program basis for certain retail and granular middle market exposures. Careful target market selection, tough approval standards, close risk monitoring and intensive recovery efforts are all integral blocks of the risk management process which has enabled your Bank to maintain good portfolio quality even in a volatile and tough credit environment. The overall portfolio of total funded customer exposures (including both advances and corporate investments) is highly diversified with 27 industries each accounting for 1% or more and of which 15 industries each accounting for 2% or more of the portfolio. On the retail loan products, product programs define the various criteria for loan approvals and a projected level of potential delinquency is factored into the earnings model and priced in. Based on the projected delinquencies, your Bank conservatively creates general provisions for all its product program exposures up-front and in its experience so far, actual losses have remained well within the product-wise general provisions.

As at March 31, 2001, your Bank's ratio of gross non-performing assets (NPAs) to total customer assets was 2.04%. Net NPAs (NPAs net of specific loan loss provision, interest in suspense and ECGC claims received) were 0.45% of net advances and 0.29% of customer assets. Your Bank continues to follow policies on both specific and loan loss provisions which are more conservative than the regulatory requirements. Since the Bank holds general provisions for different retail or corporate standard assets and also for specific product programs for non-funded exposures, as of March 31, 2001, total general provisions amounted to about 1% of all standard customer assets. This would imply that the general provisions are more than adequate to meet the regulatory requirements of 0.25% of standard assets even after setting off the entire net NPA portfolio.

NET NPA TO CUSTOMER ASSETS



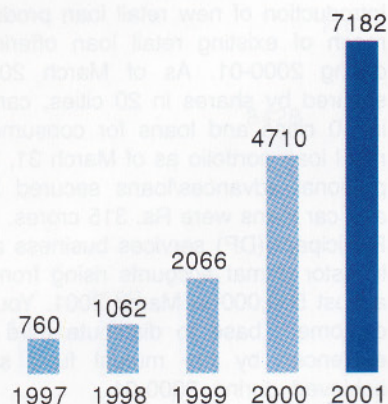
INTERNAL CONTROL AND AUDIT :

Your Bank has a separate audit & compliance department which monitors adherence to all internal policies and procedures as well as ensures compliance with all external regulatory guidelines. It also independently evaluates the adequacy of internal controls and concurrently audits almost 60% of the bank's activities. Extensive internal controls have been put in place including segregation of business (front office) and transaction processing (back office) responsibilities, restricted access to the system and strong audit trails to mitigate operational risk. Independence of the audit and compliance function is ensured by a direct reporting line to the Audit Committee of the Board.

HUMAN RESOURCES :

With the significant growth in the distribution network, new product introductions and higher business volumes, staffing needs of your

CUSTOMER ASSETS (Rs. Crores)



Bank increased significantly during the year under review. Total number of employees in the HDFC Bank family increased from 1992 in March 2000 to 2751 as of March 2001. Your Bank continues to invest significantly in its employees by providing on-the-job and classroom training on an ongoing basis. Reflecting the belief that broader employee ownership of shares has a real positive impact on its performance, your Bank's employee stock option scheme extends to all levels and has covered 2352 employees so far.

STATUTORY DISCLOSURE :

The information required under section 217(2A) of the Companies Act, 1956 and the rules made thereunder as well as particulars of options granted to senior management personnel are given in the annexure appended hereto and forms part of this report. In terms of Section 219(1) (b) (iv) of the Act, the Report and Accounts are being sent to the shareholders excluding the aforesaid annexure. Any shareholder interested in obtaining a copy of the said annexure may write to the Company Secretary at the Registered Office of the Bank. The Bank had 2751 employees as on March 31, 2001 and 67 employees employed throughout/part of the year, were in receipt of remuneration of Rs. 12,00,000/- per annum or Rs. 1,00,000/- or more per month as the case may be.

The provision of Section 217(1)(e) of the Act relating to conservation of energy and technology absorption do not apply to your Bank. The Bank has, however, used information technology extensively in its operations.

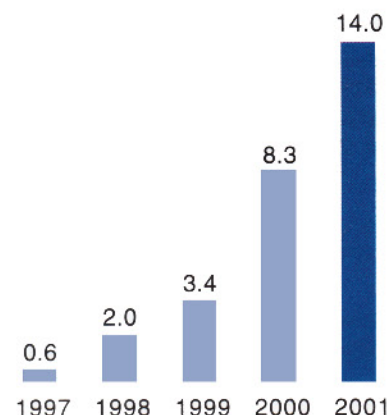
DIRECTORS :

Mr. Keki Mistry and Mr. Nasser Munjee will retire by rotation at the ensuing Annual General Meeting and are eligible for re-appointment. Mr. Amit Judge and Mr. S. S. Thakur resigned as Directors of the Bank with effect from March 30, 2001. The Board of directors places on the record its appreciation for the valuable services rendered by Mr. Judge during his tenure as Director of the Bank.

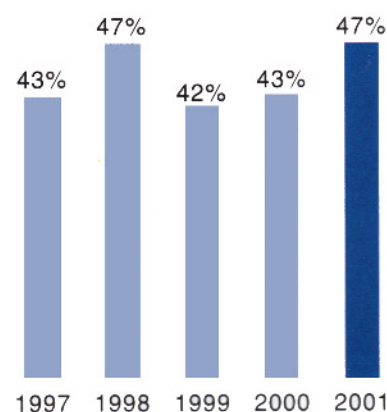
Your directors would like to place on record their sincere gratitude to Mr. S. S. Thakur who retired as the Bank's Chairman on 31st December, 2000. Mr. Thakur had been the Chairman of the bank since its inception and his contribution and leadership during the Bank's critical formative years has been truly invaluable.

Mr. Vineet Jain has been appointed as Additional Director with effect from April 14, 2001 and he shall hold office upto the ensuing Annual General Meeting. Your Bank has received notices from members pursuant to section 257 of the Companies Act, 1956 signifying their intention to propose the candidature of Mr. Jain for the office of Director. The brief resume/ details relating to directors who are to be appointed/ re-appointed are furnished in the Explanatory Statement to the Notice of the ensuing Annual General Meeting.

RETAIL ACCOUNTS (In Lacs)



PRIORITY SECTOR LENDING TO NET BANK CREDIT (%)



Directors' Report - (Contd.)

AUDITORS :

The auditors S.B. Billimoria & Co., Chartered Accountants will retire at the conclusion of the forthcoming Annual General Meeting and are eligible for re-appointment. Members are requested to consider their re-appointment for the financial year ending March 31, 2002 on a remuneration to be decided by the Board of Directors.

ACKNOWLEDGMENT :

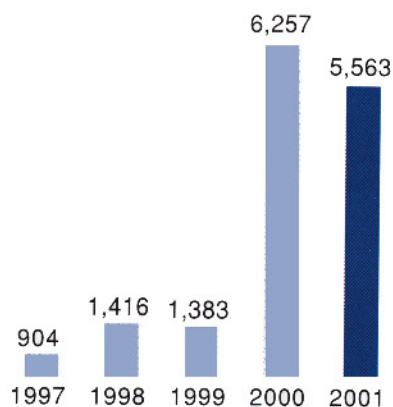
Your directors would like to place on record their gratitude for all the guidance and co-operation received from the Reserve Bank of India and other government and regulatory agencies and look forward to their continued support. We would also like to take this opportunity to express our appreciation to our dedicated and committed team of employees who have played a significant role in making your bank what it is today.

On behalf of the Board of Directors

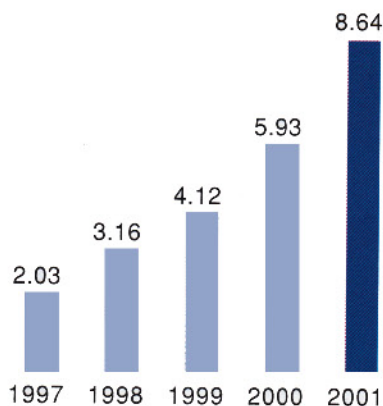
Keki M. Mistry Aditya Puri
Director Managing Director

Mumbai, 14th April, 2001.

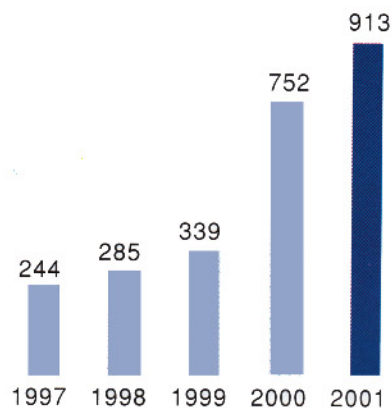
MARKET CAPITALISATION (Rs. Crores)



EARNINGS PER SHARE (Rs.)



NET WORTH (Rs. Crores)



Auditors' Report

TO THE MEMBERS OF HDFC BANK LIMITED

We have audited the attached Balance Sheet of **HDFC BANK LIMITED** as at 31st March, 2001 and the Profit and Loss Account of the Bank for the year ended on that date, annexed thereto. We report thereon as follows :

- (1) The Balance Sheet and the Profit and Loss Account have been drawn up in accordance with the provisions of Section 29 of the Banking Regulation Act, 1949, read with Section 211 of the Companies Act, 1956.
- (2) We have obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit and have found them to be satisfactory.
- (3) The transactions of the Bank which have come to our notice have been within the powers of the Bank.
- (4) In our opinion, proper books of account as required by law have been kept by the Bank so far as it appears from our examination of those books and proper returns adequate for the purposes of our audit have been received from the Branches.
- (5) The Balance Sheet and the Profit and Loss Account dealt with by this report are in agreement with the books of account and the Branch returns.
- (6) In our opinion, the Balance Sheet and the Profit and Loss Account dealt with by this report are in

compliance with the Accounting Standards referred to in Section 211(3C) of the Companies Act, 1956, in so far as they apply to banks.

- (7) In our opinion and to the best of our information and according to the explanations given to us, the said accounts give the information required by the Companies Act, 1956 in the manner so required for banking companies and give a true and fair view :
 - (i) in the case of the Balance Sheet, of the state of affairs of the Bank as at 31st March, 2001; and
 - (ii) in the case of the Profit and Loss Account, of the profit of the Bank for the year ended on that date.
- (8) On the basis of the written representations from the directors, taken on record by the Board of Directors, none of the directors is disqualified as on 31st March, 2001 from being appointed as a director under Section 274 (1)(g) of the Companies Act, 1956.

For **S. B. Billimoria & Co.**
Chartered Accountants

Nalin M. Shah
(Partner)

Mumbai, 14th April, 2001

Balance Sheet as at 31 March, 2001

(Rs. Lacs)

	Schedule	As at 31-03-2001	As at 31-03-2000
CAPITAL AND LIABILITIES			
Capital	1	243,60	243,28
Reserves and Surplus	2	669,49	508,24
Employees' Stock Options (Grants) Outstanding	19(3)	10,67	13,58
Deposits	3	11,658,11	8,427,72
Borrowings	4	1,232,90	1,428,74
Subordinated debt	19(5)	200,00	150,00
Other Liabilities and Provisions	5	1,602,56	959,47
Total		15,617,33	11,731,03
ASSETS			
Cash and balances with Reserve Bank of India	6	986,35	849,82
Balances with Banks and Money at Call and Short notice	7	1,625,30	767,82
Investments	8, 19(7)	7,145,14	5,748,28
Advances	9	4,636,66	3,462,34
Fixed Assets	10	289,74	236,76
Other Assets	11	934,14	666,01
Total		15,617,33	11,731,03
Contingent Liabilities	12	15,011,06	11,632,76
Bills for Collection		1,165,41	1,065,35

The attached notes form part of the financial statements.

In terms of our report of even date attached.

For **S. B. BILLIMORIA & CO.**
Chartered Accountants

NALIN M. SHAH
Partner

Mumbai, 14th April, 2001

For and on behalf of the Board

ADITYA PURI
Managing Director

SANJAY B. DONGRE
Vice President (Legal) &
Company Secretary

D. M. SATWALEKAR
J. S. BAIJAL
N. M. MUNJEE
K. M. MISTRY
Dr. (Mrs.) AMLA SAMANTA
Dr. VENKAT RAO GADWAL
ANIL AHUJA
VINEET JAIN
Directors

Profit and Loss Account for the year ended 31 March, 2001

(Rs. Lacs)

	Schedule	Year ended 31-03-2001	Year ended 31-03-2000
I. INCOME			
Interest earned	13	1,259,46	679,87
Other income	14	185,53	125,35
Total		1,444,99	805,22
II. EXPENDITURE			
Interest expended	15	753,75	374,28
Operating expenses	16, 19(12)	309,59	171,39
Provisions & Contingencies [includes income tax provision of Rs 104,94 lacs (previous year Rs 74,81 lacs)]	17	171,53	139,51
Total		1,234,87	685,18
III. PROFIT			
Net Profit for the year		210,12	120,04
Profit brought forward		224,84	88,19
Additions on amalgamation		—	83,42
Total		434,96	291,65
IV. APPROPRIATIONS			
Transfer to Statutory Reserve		52,53	30,01
Balance carried over to Balance Sheet		329,80	224,84
Proposed dividend		48,72	32,39
Tax on dividend		4,97	3,82
Transfer to/(from) Investment Fluctuation Reserve		(1,26)	59
Transfer to Debenture Redemption Reserve		20	—
Total		434,96	291,65
V. EARNINGS PER EQUITY SHARE (Rupees)	18	8.64	5.93

For terms of our report of even date attached.

For **S. B. BILLIMORIA & CO.**
Chartered Accountants

NALIN M. SHAH
Partner

Mumbai, 14th April, 2001

For and on behalf of the Board

ADITYA PURI
Managing Director

SANJAY B. DONGRE
Vice President (Legal) &
Company Secretary

D. M. SATWALEKAR
J. S. BAIJAL
N. M. MUNJEE
K. M. MISTRY
Dr. (Mrs.) **AMLA SAMANTA**
Dr. **VENKAT RAO GADWAL**
ANIL AHUJA
VINEET JAIN
Directors

Schedules to the Accounts

(Rs. Lacs)

	As at 31-03-2001	As at 31-03-2000
SCHEDULE 1 – CAPITAL		
Authorised Capital (30,00,00,000 Equity shares of Rs. 10/- each)	300,00	300,00
Issued, Subscribed and Paid-up Capital (24,35,96,261 (31 March, 2000: 24,32,78,261) Equity Shares of Rs. 10/- each) (includes 3,18,000 Equity Shares of Rs. 10/- each issued at Rs. 131.33 each to employees under the Employee Stock Option Scheme-I on 31 March, 2001)	243,60	243,28
Total	243,60	243,28
SCHEDULE 2 – RESERVES AND SURPLUS		
I. Statutory Reserve		
Opening Balance	101,30	50,74
Additions on Amalgamation	—	20,55
Additions during the year	52,53	30,01
Total	153,83	101,30
II. Balance in Profit and Loss Account		
Opening Balance	224,84	88,19
Additions on Amalgamation	—	83,42
Additions during the year	104,96	53,23
Total	329,80	224,84
III. Share Premium Account		
Opening Balance	166,32	—
Additions during the year	4,82	166,32
Total	171,14	166,32
IV. Investment Fluctuation Reserve		
Opening Balance	126	—
Additions on Amalgamation	—	67
Additions during the year	—	59
Deductions during the year	(126)	—
Total	—	1,26
V. Amalgamation Reserve		
Opening Balance	14,52	—
Additions during the year	—	14,52
Total	14,52	14,52
VI. Debenture Redemption Reserve		
Additions during the year	20	—
Total	20	—
Total	669,49	508,24

Schedules to the Accounts – (Contd.)

(Rs. Lacs)

	As at 31-03-2001	As at 31-03-2000
SCHEDULE 3 – DEPOSITS		
I. Demand Deposits		
(i) From Banks	197,77	168,74
(ii) From Others	2,658,21	2,611,17
Total	2,855,98	2,779,91
II. Savings Bank Deposits	1,903,00	1,124,95
III. Term Deposits		
(i) From Banks	404,20	185,72
(ii) From Others	6,494,93	4,337,14
Total	6,899,13	4,522,86
Total	11,658,11	8,427,72

SCHEDULE 4 – BORROWINGS

I. Borrowings in India		
(i) Reserve Bank of India	162,64	204,69
(ii) Banks	407,47	765,41
(iii) Institutions and agencies	655,02	440,38
Total	1,225,13	1,410,48
II. Borrowings outside India	7,77	18,26
Total	1,232,90	1,428,74

SCHEDULE 5 – OTHER LIABILITIES AND PROVISIONS

i. Bills Payable	510,58	372,07
ii. Interest Accrued	296,08	105,45
III. Others (including provisions)	742,21	446,00
IV. Proposed Dividend (including tax on dividend)	53,69	35,95
Total	1,602,56	959,47

Schedules to the Accounts – (Contd.)

(Rs. Lacs)

	As at 31-03-2001	As at 31-03-2000
SCHEDULE 6 – CASH AND BALANCES WITH RESERVE BANK OF INDIA		
I. Cash in hand <i>(including foreign currency notes)</i>	57,39	41,26
II. Balances with Reserve Bank of India in current accounts	928,96	808,56
Total	986,35	849,82

SCHEDULE 7 – BALANCES WITH BANKS AND MONEY AT CALL AND SHORT NOTICE

I. In India		
(i) Balances with Banks:		
(a) In current accounts	19,53	33,15
(b) In other deposit accounts	7,49	57
Total	27,02	33,72
(ii) Money at call and short notice:		
(a) With banks	166,07	48,48
(b) With other institutions	75,00	100,00
Total	241,07	148,48
Total	268,09	182,20
II. Outside India		
(i) In current accounts	1	98,61
(ii) Money at call and short notice with banks	1,357,20	487,01
Total	1,357,21	585,62
Total	1,625,30	767,82

SCHEDULE 8 – INVESTMENTS

Investments in India in		
(i) Government securities	3,412,62	3,217,47
(ii) Other approved securities	11,94	11,94
(iii) Shares	197,13	256,99
(iv) Debentures and Bonds	2,578,10	1,866,32
(v) Joint Venture	89	—
(vi) Units, Certificate of Deposits and Others	944,46	395,56
Total	7,145,14	5,748,28

Schedules to the Accounts – (Contd.)

(Rs. Lacs)

	As at 31-03-2001	As at 31-03-2000
SCHEDULE 9 – ADVANCES		
A (i) Bills purchased and discounted	716,48	571,20
(ii) Cash Credits, Overdrafts and Loans repayable on demand	1,376,53	1,467,93
(iii) Term loans	2,543,65	1,423,21
Total	4,636,66	3,462,34
B (i) Secured by tangible assets*	3,943,77	3,017,28
(ii) Covered by Bank/Government Guarantees	10,06	206,05
(iii) Unsecured	682,83	239,01
Total	4,636,66	3,462,34
* Includes advances against Book Debts		
C Advances in India		
(i) Priority Sector	667,52	582,53
(ii) Public sector	505,14	11,62
(iii) Banks	446,99	169,23
(iv) Others	3,017,01	2,698,96
Total	4,636,66	3,462,34
(Advances are net of specific loan loss provisions)		

SCHEDULE 10 – FIXED ASSETS

A Premises (including Land)		
Gross Block		
At cost on 31 March of the preceding year	103,62	50,82
Additions on amalgamation	—	39,73
Additions during the year	26,53	13,07
Deductions during the year	(55)	—
Total	129,60	103,62
Depreciation		
As at 31 March of the preceding year	10,82	2,83
Additions on amalgamation	—	6,27
Charge for the year	3,58	1,72
On deductions during the year	(53)	—
Total	13,87	10,82
Net Block	115,73	92,80

Schedules to the Accounts – (Contd.)

(Rs. Lacs)

	As at 31-03-2001	As at 31-03-2000
SCHEDULE 10 – FIXED ASSETS (Contd.)		
B. Other Fixed Assets (including furniture and fixtures)		
Gross Block		
At cost on 31 March of the preceding year	193,04	92,98
Additions on amalgamation	—	53,92
Additions during the year	88,59	53,22
Deductions during the year	(7,30)	(7,08)
Total	274,33	193,04
Depreciation		
As at 31 March of the preceding year	70,88	26,43
Additions on amalgamation	—	25,03
Charge for the year	48,17	23,04
On deductions during the year	(5,01)	(3,62)
Total	114,04	70,88
Net Block	160,29	122,16
C. Assets on Lease (Plant and Machinery)		
Gross Block		
At cost on 31 March of the preceding year	43,83	24,60
Additions on amalgamation	—	19,23
Total	43,83	43,83
Depreciation		
As at 31 March of the preceding year	6,98	3,71
Additions on amalgamation	—	1,59
Charge for the year	2,19	1,68
Total	9,17	6,98
Lease Adjustment Account		
As at 31 March of the preceding year	15,05	7,40
Additions on amalgamation	—	4,16
Charge for the year	5,89	3,49
Total	20,94	15,05
Unamortised cost of assets on lease	13,72	21,80
Total	289,74	236,76

Schedules to the Accounts – (Contd.)

(Rs. Lacs)

	As at 31-03-2001	As at 31-03-2000
SCHEDULE 11 – OTHER ASSETS		
I. Interest accrued	235,93	162,12
II. Advance tax (<i>net of tax provisions</i>)	37,36	14,88
III. Stationery and stamps	56	41
IV. Bond and share application money pending allotment	—	5,00
V. Security deposit for commercial and residential property	86,16	96,17
VI. Cheques in course of collection	437,13	275,93
VII. Other assets	137,00	111,50
Total	934,14	666,01

SCHEDULE 12 – CONTINGENT LIABILITIES

I. Claims against the bank not acknowledged as debts	1,74	1,74
II. Liability on account of outstanding forward exchange contracts	8,676,67	7,858,10
III. Liability on account of outstanding derivative contracts	2,951,61	979,54
IV. Guarantees given on behalf of constituents — in India	1,741,22	1,592,93
V. Acceptances, endorsements and other obligations	1,171,82	955,88
VI. Other items for which the Bank is contingently liable	468,00	244,57
Total	15,011,06	11,632,76

SCHEDULE 13 – INTEREST EARNED

I. Interest/discount on advances/bills	493,17	267,00
II. Income from investments	635,59	366,78
III. Interest on balance with RBI and other interbank funds	130,58	45,63
IV. Others	12	46
Total	1,259,46	679,87

SCHEDULE 14 – OTHER INCOME

I. Commission, exchange and brokerage	134,11	83,19
II. Profit on sale of investments	11,50	21,27
III. (Loss) on sale of building and other assets	(60)	(10)
IV. Profit on exchange transactions	39,85	20,91
V. Miscellaneous income	67	8
Total	185,53	125,35

Schedules to the Accounts – (Contd.)

(Rs. Lacs)

	As at 31-03-2001	As at 31-03-2000
SCHEDULE 15 – INTEREST EXPENDED		
I. Interest on deposits	639,03	286,59
II. Interest on RBI/inter-bank borrowings	94,76	68,11
III. Other interest	19,96	19,58
Total	753,75	374,28

SCHEDULE 16 - OPERATING EXPENSES

I. Payments to and provisions for employees	78,00	48,53
II. Rent, taxes and lighting	43,41	22,19
III. Printing & stationery	17,24	10,25
IV. Advertisement and publicity	25,45	11,37
V. Depreciation on bank's property	53,94	26,46
VI. Directors' fees, allowances and expenses	(74)	82
VII. Auditors' fees and expenses	21	29
VIII. Law charges	21	41
IX. Postage, telegram, telephone etc.	30,82	15,05
X. Repairs and maintenance	24,17	13,61
XI. Insurance	6,23	2,95
XII. Other expenditure*	30,65	19,46
Total	309,59	171,39

* Other expenditure, inter alia, includes professional fees, travel and hotel charges, entertainment, Registrar and Transfer agency fees and system management fees.

SCHEDULE 17 – PROVISIONS AND CONTINGENCIES

I. Income tax	104,94	74,81
II. Wealth tax	25	3
III. Loan loss provision	52,96	53,60
IV. Depreciation on investments	13,38	5,81
V. Others	—	5,26
Total	171,53	139,51

SCHEDULE 18 – EARNINGS PER EQUITY SHARE

Earnings per equity share has been calculated based on the net profit after taxation of Rs. 210,12 lacs (1999-2000: Rs. 120,04 lacs) and the weighted average number of equity shares in issue during the year of 24,32,79,132 (1999-2000: 20,24,07,484)

8.64 **5.93**

Schedules to the Accounts – (Contd.)

For the year
2000-2001 1999-2000

SCHEDULE 19 – NOTES APPENDED TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH, 2001.

1. Capital Adequacy Ratio (Rs. Lacs)

The Bank's capital adequacy ratio, calculated in accordance with RBI guidelines, is as follows:

Tier 1 capital	912,89	750,26
Tier 2 capital	252,79	206,15
Total capital	1,165,68	956,41
Total risk weighted assets and contingents	10,510,19	7,847,24
Capital ratios		
Tier 1	8.69%	9.56%
Total capital	11.09%	12.19%

2. Business ratios/information

Interest income (net) as a percentage of working funds	3.89%	4.74%
Non – interest income as a percentage of working funds	1.43%	1.92%
Operating profit as a percentage of working funds	2.83%	4.18%
Return on assets (average)	1.62%	1.84%
Business per employee (Rs. lacs)	6,43	9,22
Profit per employee (Rs. lacs)	8.61	9.60
Percentage of net non performing assets to customer assets	0.29%	0.77%
Percentage of net non performing assets to net advances	0.45%	1.09%

Definitions :

Working funds is the daily average of total assets during the year.

"Business" is the total of net advances and deposits.

Productivity ratios are based on average employee numbers.

Net NPAs are non performing assets net of interest in suspense and specific provisions.

Customer assets include gross advances, credit substitutes like debentures, commercial paper and unamortised cost of assets leased out.

Advances are net of bills rediscounted and specific loan loss provision.

3. Employees Stock Option Scheme

Pursuant to the approval of the shareholders at the Extraordinary General Meeting held on 1 January, 2000, the Compensation Committee of the Board of Directors granted the second tranche of 36,42,600 share options to the employees of the Bank. The options will vest over three years – January, 2002 - 30%, January, 2003 - 30% and January, 2004 - 40% and can be exercised at a price of Rs. 225.43 per option, being the average of the daily closing price quoted on The Stock Exchange, Mumbai for a period of 60 days preceeding the date of the grant of options. The market price on The Stock Exchange, Mumbai on the date of the grant was Rs. 225.35

Schedules to the Accounts – (Contd.)

4. Reserves and Surplus

Share Premium Account includes Rs. 482 lacs, resulting from exercise of options by employees. This includes Rs. 96 lacs, being the proportionate amount of premium transferred from the Employees' Stock Options (Grants) outstanding account.

5. Subordinated Debt

In March 2001, the Bank raised Rs.50 crores subordinated debt of 5 year 3 month maturity at an annualised coupon of 11% p.a. through private placement.

For calculating capital adequacy ratio, the tier II capital constituting the subordinated debt outstanding has been discounted as specified by the Reserve Bank of India.

6. Other Liabilities

Others in other liabilities include general loan loss provisions of Rs. 92,59 lacs (previous year: Rs. 74,89 lacs).

7. Investments

- During the year, the Bank made investment of Rs. 89 lacs in HDFC Securities Limited (HSL) constituting 29.5% of the equity share capital of HSL. HSL provides e-broking services.
- Investments as at March 31, 2001 include securities held under reverse repurchase options of Rs. 172,98 lacs (previous year Rs. nil).
- Other investments include commercial paper of Rs. 867,97 lacs (previous year: Rs. 216,42 lacs).
- Summary of investment portfolio:

	As at 31 March, 2001	Rs. lacs As at 31 March, 2000
Gross value of investments	7,154,24	5,756,25
Depreciation in the value of investments	9,10	7,97
Net book value	7,145,14	5,748,28

Book value of equity shares and units is restated at market value, if the year end valuation requires a mark down in that category.

8. Advances

Advances are net of specific loan loss provisions, interest in suspense and bills rediscounted.

9. Interest Income

Interest income under the sub-head income from investments includes dividend received during the year on units, equity and preference shares amounting to Rs.32,39 lacs (previous year: Rs 32,67 lacs).

10. Interest Expense

Other interest expense represents interest on subordinated debt.

11. Commission, exchange and brokerage income

Commission, exchange and brokerage income includes lease rentals net of equalisation charge and is also net of correspondent bank charges and brokerage paid on purchase and sale of investments.

12. Operating expenses

Depreciation

During the year, the Bank revised its estimate of the useful life of ATMs, VSAT terminals and computers. The change in the useful life of computers is in accordance with the guideline issued by the Reserve Bank of India. The revised depreciation rates have been accounted for prospectively from 1 April, 2000, and have resulted in a higher depreciation charge of Rs. 486 lacs in the current year. The net profit for the year is lower by an equivalent amount.

Directors' fees, allowances and expenses

The Compensation Committee granted share options to the Directors, in January 2000, subject to the approval of the regulatory authority. Since the grant of these share options was not approved by the regulatory authority, an amount of Rs. 79 lacs is written back during the year, being compensation expense charged during the previous year.

Schedules to the Accounts – (Contd.)

13. Maturity pattern :

As at 31 March, 2001

Rs. Lacs

	1-14 Days	15-28 days	29 days- 3 months	Over 3 months to 6 months	Over 6 months to 12 months	Over 1 year to 3 years	Over 3 years to 5 years	Over 5 years	Total
Loans and Advances	1,431,07	324,61	1,480,40	637,35	162,98	901,46	101,68	65,11	5,104,66
Investments	738,82	286,28	1,586,57	474,56	760,96	1,960,55	621,88	542,54	6,972,16
Deposits	1,423,55	483,23	1,220,68	1,403,98	1,975,36	4,790,81	356,98	3,52	11,658,11
Borrowings	1,063,84	51,16	45,63	69,95	4	—	2,28	—	1,232,90
Foreign currency assets	279,36	79,84	137,01	30,33	46,62	—	—	—	573,16
Foreign currency liabilities	32,58	52,90	28,35	73,25	131,69	162,89	—	—	481,66

* Assets and Liabilities are classified as per the guidelines issued by the Reserve Bank of India.

* Advances are gross of bills rediscounted.

* Investments are net of reverse repurchase options.

14. Lending to sensitive sectors

Rs. Lacs

	As at 31 March, 2001	As at 31 March, 2000
Capital market sector*	174,80	282,46
Real estate sector	15,13	31,93
Commodities sector	49,28	149,91
Total	239,21	464,30

* Lendings to capital market sector represents loans, the recoverability of which is sensitive to capital market fluctuations. The above does not include advances to individuals against collateral of shares for personal purposes like education, housing, consumption etc. of Rs. 305,29 lacs (previous year: 386,58 lacs) in line with the guidelines issued by the Reserve Bank of India vide its circular DBOD.BP.BC.51/21.04.137/2000-2001.

15. Financing of equities and investments in shares

Rs. Lacs

	As at 31 March, 2001	As at 31 March, 2000
Equity shares	36,89	34,78
Preference shares	161,13	222,21
Equity linked units	1,61	15,60
Advance against shares	458,09	642,61
Total	657,72	915,20

Advance against shares includes advances to individuals for personal purposes like education, housing, consumption etc., against security of shares of Rs. 305,29 lacs (previous year: Rs. 386,58 lacs) which should be excluded for reckoning the Bank's aggregate exposure by way of financing of equities.

Schedules to the Accounts – (Contd.)

16. Movements in NPAs (funded)	(Rs. Lacs)	
	2000-2001	1999-2000
Gross NPAs		
As at 1 April	121,83	39,10
Additions on amalgamation	—	61,67
Additions during the year	39,62	47,71
Deductions during the year	14,66	26,65
As at 31 March	146,79	121,83
Provisions		
As at 31 March	84,86	13,25
Additions during the year	50,49	76,95
Deductions during the year	9,26	5,34
As at 31 March	126,09	84,86
Net NPAs as at 31 March	20,70	36,97

17. Chairman's appointment

At the Annual General Meeting held on 19 May, 2000, Mr. S. S. Thakur was re-appointed as part time Chairman of the Bank for a period of one year with effect from 30 September, 1999. His appointment for the period 1 October, 2000 to 31 December, 2000 would require the approval of the shareholders in the ensuing general meeting.

18. Comparative figures

The previous year figures include the results of erstwhile Times Bank Limited for the period 26 February 2000 to 31 March 2000. Therefore, these are not comparable with those of the current financial year. Figures for the previous year have been regrouped to conform with the current year's presentation.

PRINCIPAL ACCOUNTING POLICIES

A BASIS OF PREPARATION

The financial statements are prepared on the historical cost convention, on the accrual basis of accounting, and conform to statutory provisions and practices prevailing within the banking industry in India.

B SIGNIFICANT ACCOUNTING POLICIES

1. Investments

In accordance with the Reserve Bank of India guidelines, Investments are classified into "Held for trading", "Available for sale" and "Held to maturity" categories. However, for disclosure in the Balance Sheet, these are classified under six groups - Government Securities, Other Approved Securities, Shares, Debentures and Bonds, Investments in Subsidiaries/Joint ventures and Other Investments.

Brokerage, commission etc. paid at the time of acquisition, is charged to revenue.

Broken period interest on debt instruments is treated as a revenue item.

Cost of investments is based on weighted average cost method.

Basis of classification:

Securities that are held principally for resale within 90 days from the date of purchase are classified as "Trading".

Investments that the Bank intends to hold to maturity are classified as "Held to maturity". These are carried at acquisition cost, unless acquired at a premium, which is amortised over the period remaining to maturity.

Securities which cannot be classified in the above categories, are classified as "Available for Sale".

An investment is classified as Held for trading, Available for sale and Held to maturity at the time of its purchase.

Schedules to the Accounts – (Contd.)

Valuation :

– Held for trading

Each scrip in this class is revalued at the market price or fair value and the net appreciation/depreciation of each class is recognised in the income statement.

– Held to maturity

These are carried at their acquisition cost and not marked to market. Any premium on acquisition is amortised over the remaining maturity of the security.

– Available for sale

For investments classified as available for sale, depreciation/appreciation for each category as disclosed in the balance sheet is aggregated. Net appreciation, if any, for each category is ignored.

The value of investments is made in accordance with the Reserve Bank of India's guidelines.

2. Advances

Advances are recognised as non-performing advances based on RBI guidelines. Interest on non-performing advances is credited to an interest suspense account and not recognised in the profit and loss account until received.

Specific loan loss provisions in respect of non-performing advances are made based on management's assessment of the degree of impairment of the advances, subject to the minimum provisioning level prescribed in RBI guidelines.

The Bank also maintains general provisions to cover potential credit losses which are inherent in any loan portfolio but, not yet identified. These general provisions are linked to projected delinquencies for retail loans and other advances managed on a product program basis. For corporate standard assets, general provisions are determined having regard to overall portfolio quality, asset growth, economic conditions and other risk factors.

3 Fixed assets and depreciation

Fixed assets are capitalised at cost. Cost includes cost of purchase and all expenditure like site preparation, installation costs, professional fees incurred on the asset before it is put to use. Subsequent expenditure incurred on assets put to use is capitalised only where it increases the future benefit/functioning capability from/of such assets.

Depreciation is charged over the estimated useful life of the fixed asset on a straight line basis. The rates of depreciation for certain key fixed assets used in arriving at the charge for the year are:

- * Improvements to lease hold premises are charged off over the primary period of lease.
- * VSATs at 10% per annum
- * ATMs at 12.5% per annum
- * Office equipment at 16.21% per annum
- * Computer hardware at 33.33% per annum
- * Motor cars at 25% per annum
- * Software and System development expenditure at 25% per annum
- * Assets at residences of executives of the bank at 25% per annum
- * Items costing less than Rs. 5,000/- are fully depreciated in the year of purchase
- * All other assets are depreciated as per the rates specified in Schedule XIV of the Companies Act, 1956.

4. Transactions involving foreign exchange

Foreign currency assets and liabilities at the balance sheet date are translated at rates notified by the Foreign Exchange Dealers' Association of India (FEDAI).

Schedules to the Accounts – (Contd.)

Foreign exchange contracts (other than deposit and placement swaps) outstanding at the balance sheet date are revalued at rates notified by FEDAI and resulting profits or losses are included in the profit and loss account. Foreign exchange swaps "linked" to foreign currency deposits and placements are translated at the ruling spot rate at the time of swap. The premium/discount on the swap arising out of the difference in the exchange rate on the swap date and the maturity date of the underlying forward contract, is amortised over the period of the swap and the same is recognised as interest income/expense.

Contingent liabilities at the balance sheet date on account of outstanding foreign exchange contracts are reported at contracted rates.

Income and expenditure items are accounted for at exchange rates ruling on the date of the transaction.

5. Lease accounting

Lease income is recognised based on the Internal Rate of Return method over the primary period of the lease and accounted for in accordance with the guidelines issued by the Institute of Chartered Accountants of India (ICAI).

6. Retirement benefits

Provision for retirement benefits for gratuity is funded and is made based on independent actuarial valuation, to recognise the cost of pensions on a systematic basis over the employees' service life. Contribution to the provident fund and superannuation fund is recognised when due.

The Bank does not have a policy of providing leave encashment to its employees.

7. Fees and commission income

Fees and commission income is recognised when due, except for guarantee commission which is recognised over the period of the guarantee.

8. Net profit

The net profit in the profit and loss account is after provision for any depreciation in the value of investments, provision for taxation and other necessary provisions. The profits for the previous year ended 31 March 2000, include the revenues and expenditure of erstwhile Times Bank Limited for the period 26 February, 2000 to 31 March, 2000.

For and on behalf of the Board

ADITYA PURI
Managing Director

SANJAY B. DONGRE
Vice President (Legal) &
Company Secretary

D. M. SATWALEKAR
J. S. BAIJAL
N. M. MUNJEE
K. M. MISTRY
Dr. (Mrs.) AMLA SAMANTA
Dr. VENKAT RAO GADWAL
ANIL AHUJA
VINEET JAIN
Directors

Mumbai, 14th April, 2001

Cash Flow Statement for the year ended 31 March, 2001

(Rs. Lacs)

	2000-2001	1999-2000
Cash flows from operating activities		
Net profit before income tax	315,06	194,85
<i>Adjustment for :</i>		
Depreciation charge for the year (including lease equalisation charge)	59,83	29,95
Depreciation on investments	13,38	5,81
Loan loss provisions	52,96	53,60
ESOS compensation expense	(1,94)	13,58
Contingency provision	—	5,26
Loss on sale of fixed assets	60	10
	439,89	303,15
<i>Adjustments for :</i>		
(Increase) in investments	(1,408,75)	(2,400,66)
(Increase) in advances	(1,227,28)	(802,09)
(Decrease)/Increase in borrowings	(195,84)	671,77
Increase in deposits	3,230,39	2,963,30
(Increase) in other assets	(230,38)	(149,50)
Increase in other liabilities and provisions	625,35	220,01
	1,233,38	805,98
Direct taxes paid	(142,68)	(76,17)
Net cash flow from operating activities	1,090,70	729,81
Cash flows from investing activities		
Purchase of fixed assets (including capital work in progress)	(115,12)	(66,29)
Proceeds from sale of fixed assets	1,69	3,36
Long term investments	(1,49)	(2,90)
Net cash used in investing activities	(114,92)	(65,83)
Cash flows from financing activities		
Proceeds from issue of preferential allotment of equity share capital	—	186,12
Share application money received on exercise of stock options by employees	4,18	—
Proceeds from issue of subordinated debt	50,00	15,00
Dividend provided last year paid during the year	(35,95)	(28,60)
Dividend surcharge paid	—	(26)
Net cash generated from financing activities	18,23	172,26
Cash and cash equivalents on amalgamation	—	241,89
Net increase/(decrease) in cash and cash equivalents	994,01	1,078,13
Cash and cash equivalents as at 1 April	1,617,64	539,51
Cash and cash equivalents as at 31 March	2,611,65	1,617,64

For and on behalf of the Board

ADITYA PURI
Managing Director

SANJAY B. DONGRE
Vice President (Legal) &
Company Secretary

Mumbai, 14th April, 2001

D. M. SATWALEKAR
J. S. BAIJAL
N. M. MUNJEE
K. M. MISTRY
Dr. (Mrs.) AMLA SAMANTA
Dr. VENKAT RAO GADWAL
ANIL AHUJA
VINEET JAIN
Directors

AUDITORS' CERTIFICATE

We have verified the above cash flow statement of HDFC BANK LIMITED which has been compiled from and is based on the audited financial statements for the years ended 31st March, 2001 and 31st March, 2000. To the best of our knowledge and belief and according to the information and explanations given to us, it has been prepared pursuant to clause 32 of the Listing Agreement with The Stock Exchange, Mumbai.

For S. B. Billimoria & Co.
Chartered Accountants

Nalin M. Shah
Partner

Mumbai, 14th April, 2001

Corporate Governance

Transparency in all dealings and providing better services without compromising in any way on integrity and regulatory compliances have been the basic objectives of corporate governance in the Bank. The philosophy of corporate governance seeks to enhance shareholder value keeping in view the needs and interests of other stakeholders.

BOARD OF DIRECTORS

The composition of the Board of Directors is governed by the provisions of the Banking Regulation Act, 1949. Mr. S. S. Thakur retired as Chairman of the Board with effect from 31st December, 2000. The Board has since been electing one of the Directors as the Chairman at each of its meetings. The Board consists of eminent persons with considerable professional expertise and experience in banking, finance and other fields as specified in the said Act. As required by law, the Board has included two Directors viz. Dr. (Mrs.) Amla Samanta and Dr. Venkat Rao Gadwal with specialised knowledge and experience in the small scale industry and agriculture sectors respectively.

Three Directors Mr. D. M. Satwalekar, Mr. K. M. Mistry and Mr. N. M. Munjee represent the HDFC Group (the promoters) on the Board of the Bank. Two Directors – Mr. Anil Ahuja and Mr. Arnold Chavkin have been nominated on the Board by the strategic investors, viz. The India Private Equity Fund (Mauritius) and Indocean Financial Holding Ltd., both funds are advised by Indocean Chase Capital Advisors, the Indian affiliate of Chase Capital Partners (CCP). Mr. Vineet Jain represents the Bennett Coleman Group. All directors other than Mr. Aditya Puri, the Managing Director are non-executive Directors on the Board.

All Directors other than Mr. Aditya Puri, Managing Director and Mr. Keki M. Mistry, Managing Director of the promoter company, Housing Development Finance Corporation Limited are independent directors.

Other than transactions entered into in the normal course of banking business, the Bank has not entered into any materially significant transactions with its directors/ Management or relatives etc affecting the interest of the Bank at large.

BOARD MEETINGS

During the year under review, 6 Board meetings were held one each on 14th April, 2000, 19th May, 2000, 12th July, 2000, 18th October, 2000, 12th January, 2001 and 22nd March, 2001.

Details of attendance at the Board Meetings, directorship and membership in other companies for each director of the Bank are as follows:-

Name of Directors	Attendance at the Bank's Board meetings	Directorships of other Companies	Members of Other Companies' Committees
Mr. Aditya Puri, Managing Director	6	Nil	Nil
Mr. D. M. Satwalekar	4	13	7
Mr. K. M. Mistry	5	13	6
Mr. N. M. Munjee	4	6	3
Mr. J. S. Baijal	3	3	Nil
Dr. (Mrs.) Amla Samanta	5	Nil	Nil
Dr. V. R. Gadwal	6	Nil	Nil
Mr. Anil Ahuja	4	12	Nil
Mr. Arnold Chavkin	Nil	Nil	Nil
Mr. Vineet Jain*	Not Applicable		

**Appointed with effect from 14/4/2001*

Mr. S. S. Thakur has retired as Chairman of the Bank with effect from 31st December, 2000. Mr. Thakur and Mr. Amit Judge have resigned as Directors with effect from 30th March, 2001 and each of them attended 4 meetings of the Board.

All the Directors other than Dr. (Mrs.) Amla Samanta and Mr. Arnold Chavkin had attended the last Annual General Meeting held on 19th May, 2000.

COMMITTEES OF DIRECTORS

The Board has constituted committees of Directors to deal with matters which need quick decisions and timely monitoring of the activities falling within their terms of reference. The Board Committees are as follows:

AUDIT & COMPLIANCE COMMITTEE

The Audit & Compliance Committee comprises three non-executive Directors viz. Mr. Keki Mistry, Mr. Anil Ahuja and Mr. D M Satwalekar. During the year the committee held 4 meetings.

The terms of reference of the Audit & Compliance Committee are in accordance with paragraphs C & D of Clause 49(II) of the Listing Agreement entered into with the Stock Exchanges and inter-alia includes the following :

- a) Overseeing the Bank's financial reporting process and ensuring correct, adequate and credible disclosure of financial information.
- b) Recommending appointment and removal of external auditors and fixing of their fees.
- c) Reviewing with management the annual financial statements with special emphasis on accounting policies and practices, compliance with accounting standards and other legal requirements concerning financial statements.
- d) Reviewing the adequacy of the Audit and Compliance function, including their policies, procedures, techniques and other regulatory requirements.
- e) Reviewing the adequacy of internal control systems and significant audit findings.

COMPENSATION COMMITTEE

The Compensation Committee was constituted in October 1999. The Committee reviews the overall compensation structure and policies of the Bank with a view to attract, retain and motivate employees, consider grant of stock options to employees, reviewing compensation levels of the Bank's employees vis-à-vis other banks and industry in general.

During the year the Committee held 1 meeting.

REMUNERATION OF DIRECTORS

Mr. Aditya Puri was re-appointed as Managing Director for a period of 3 years with effect from 30th September, 1999.

The details of the remuneration payable to the Managing Director are :

- Salary : Rs. 2,25,000/- p.m.
- Allowances-Entertainment : Rs. 11,000/- p.m and
and Other Allowances Club fees (2)
- Perquisites viz. gas & : On actual basis
electricity, travelling/
halting allowance/
medical benefits
- Housing accommodation : Bank's leased furnished
accommodation

- Provident Fund : 12% of the basic salary
- Pension Fund : 15% of basic salary
- Gratuity : half months' pay
per year's service.
- 4,00,000 stock options have been granted under
tranche - I of ESOS which will vest over the period of
three years from 2nd January, 2001 .
- Other benefits : Personal Accident
Insurance Policy .

The professional fees payable to Mr. S.S. Thakur during his tenure as the Chairman of the Bank was Rs. 15,00,000/- per annum. The Bank has paid proportionate fees for the extended period of 3 month from 1st October, 2000 to 31st December, 2000. No Stock options were granted by the Bank to Mr. Thakur.

The details of the professional fees payable to the Chairman :

- Salary : Rs. 11,25,000/- (paid
upto 31st Dec. 2000)
- Allowances-Entertainment : Rs. 13,124/- p.m and
and Other Allowances Club fees (2)
- Perquisites viz. gas & : On actual basis
electricity,
- Housing accommodation : Bank's leased furnished
accommodation

The remuneration of the Managing Director and the professional fees of the Chairman are approved by the Reserve Bank of India on the recommendation of the Board. Other directors are paid only sitting fees of Rs.5,000/- for each Board meeting attended by them.

SHARE COMMITTEE

The Share Committee approves and monitors transfers, transmission, splitting and consolidation of shares and bonds issued by the Bank and allotment of shares to the employees pursuant to the Employees Stock Option Scheme, which has been approved by the shareholders. The Committee also monitors redressal of complaints from shareholders relating to transfer of shares, non-receipt of balance-sheet, dividends etc.

The Share Committee is chaired by Mr. Keki Mistry who is a non-executive Director.

The Committee met 59 times during the year.

Corporate Governance - (Contd.)

RISK MONITORING COMMITTEE

The Risk Committee monitors the Bank's credit and market risk policies and procedures, approves and reviews dealing authorities/limits for the Bank's treasury operations and reviews its risk monitoring systems and risk reporting procedures. The Committee also ensures that the Bank's credit exposure to any one group or industry does not exceed the internally set limits and that the risk is prudently diversified. During the year 3 meetings of the Committee were held.

CREDIT APPROVAL COMMITTEE

The Credit Approval Committee approves credit exposures which are beyond the powers delegated to the executives of the Bank. This facilitates quick response to

the needs of the customers and speedy disbursement of loans. The Committee held 8 meetings during the year. All proposals beyond the powers delegated to the Committee were approved by the Board.

PREMISES COMMITTEE

The Premises Committee approves purchase or leasing of premises for the use of the Bank's branches and executives in accordance with the guidelines laid down by the Board. The Committee held 1 meeting during the year.

COMMITTEES OF EXECUTIVES

The Bank has also constituted committees of executives which meets frequently to discuss and take decisions on management of assets and liabilities (ALCO) and other operations, personnel matters etc.

COMPOSITION OF COMMITTEES OF DIRECTORS AND THEIR ATTENDANCE AT THE MEETINGS

Audit & Compliance Committee :

K. M. Mistry	3
Anil Ahuja	3
D. M. Satwalekar w.e.f. 12.1.01	1
S. S. Thakur Chairman*	3

Compensation Committee :

K. M. Mistry	1
Anil Ahuja	0
Dr. (Mrs) Amla Samanta	1
Dr. V. R. Gadwal (w.e.f. 12.1.01)	—

Credit Approval Committee :

D. M. Satwalekar	6
K. M. Mistry	8
Aditya Puri	4
Dr. (Mrs) Amla Samanta	1
S. S. Thakur, Chairman*	6

Premises Committee :

Aditya Puri	1
K. G. Krishnamurthy, Advisor	1
Dr. (Mrs.) Amla Samanta	—
S. S. Thakur, Chairman*	1

Risk Monitoring Committee :

N. M. Munjee, Chairman	3
Aditya Puri	3
Anil Ahuja	1

Share Committee :

K. M. Mistry	49
Aditya Puri	16
N. M. Munjee	7
S. S. Thakur, Chairman*	46

*Mr. S.S. Thakur retired as Chairman of the Bank with effect from 31st December, 2000

INVESTORS HELPPDESK

Share transfers, dividend payments and all other investor related activities are attended to and processed at the office of our Registrars and Transfer Agents. For lodgment of transfer deeds and any other documents or for any grievances /complaints kindly contact at the following address:-

Mrs. Valsa Sajan / Mr. Sachin Manave, MCS Limited, Registrars and Transfer Agents, Unit : **HDFC Bank,** Sri Venkatesh Bhavan, Plot No 27, Road No 11, MIDC Area, Andheri (East), Mumbai 400093.

Tel : 8215235 / 36 / 37. Fax : 8350456.

Email : mcsnum@bom2.vsnl.net.in

Counter Timing : 10.00 A.M. to 4.00 P.M. (Monday to Saturday)

For the convenience of investors, transfers only upto 500 shares and complaints from the investors are accepted at the Bank's Registered Office at Sandoz House, Dr. Annie Besant Road, Worli, Mumbai 400018.

Kindly contact **Investors Helppdesk** between 10.30 a.m. to 3.00 p.m. between Monday to Friday (except on Bank holidays).

Telephone : 4951616 Extn. 1116. Fax : 4951771.

Email : investors.helppdesk@hdfcbank.com.

Name of the Compliance Officer of the Bank :

Mr. Sanjay Dongre – Company Secretary.

The powers to approve share transfers and dematerialisation requests have also been delegated to some of the executives of the Bank to avoid delays that may arise due to non-availability of the members of the Share Committee. All the share transfer applications received upto 31st March, 2001 have been processed.

Further no penalties or strictures were imposed on the Bank by any of the Stock Exchanges, SEBI or any statutory authority, on any matter related to capital markets, during the last three years.

DISTRIBUTION OF SHAREHOLDING AS ON 31st MARCH, 2001

No. of equity shares held	Folio		Shares	
	Nos.	%age	Nos.	%age
upto 00500	285772	97.433	35372319	14.521
00501 to 01000	4485	1.529	3445678	1.415
01001 to 02000	1369	0.467	2029234	0.833
02001 to 03000	415	0.141	1033895	0.424
03001 to 04000	221	0.075	790142	0.324
04001 to 05000	197	0.067	910140	0.374
05001 to 10000	381	0.130	2779807	1.141
10001 and above	461	0.157	197235046	80.968
Total :	293301	100	243596261	100

GENERAL BODY MEETINGS

Date and Venue of last few General Meetings

	Date	Venue
6th AGM *	19th May, 2000	Patkar Hall, S.N.D.T. Women's University, 1, Nathibai Thackersey Road, New Marine Lines, Mumbai 400 020.
EGM *	1st January, 2000	- As above -
5th AGM	1st June, 1999	- As above -
4th AGM	13th July, 1998	Birla Matushri Sabhagar, 19, New Marine Lines, Mumbai 400 020.

* Two special resolutions were passed at each of these meetings. Postal ballots were used / invited for voting at these meetings.

MEANS OF COMMUNICATION

The quarterly and half yearly unaudited financial results were published in the Economic Times / Business Standard in English and Maharashtra Times in Marathi (regional language). The results were also displayed on the Bank's web site at www.hdfcbank.com.

FINANCIAL CALENDAR

Financial year 1st April, 2000 to 31st March, 2001

Board Meeting for considering of Accounts and recommendation of dividend.	14th April, 2001
Posting of Annual Report	On or before 5th May, 2001
Book Closure dates	05/05/2001 to 01/06/2001
Last date for receipt of proxy forms	30th May, 2001 (before 11.00 a.m.)
Date of 7th AGM	1st June, 2001
Dividend payment date	2nd June, 2001
Probable date of despatch of warrants	2nd June, 2001 to 7th June, 2000
Board Meeting for considering un-audited result for first 3 quarters	By 20th day of the succeeding quarter.
Date of circulating the half yearly un-audited results	Before 5th November, 2001

LISTING ON STOCK EXCHANGES

The shares of the Bank are listed on The Stock Exchange, Mumbai (**stock code 180**), National Stock Exchange of India Limited (**stock code HDFCBANK**) and The Stock Exchange, Ahmedabad (**stock code 00500**).

SHARE PRICE / VOLUME

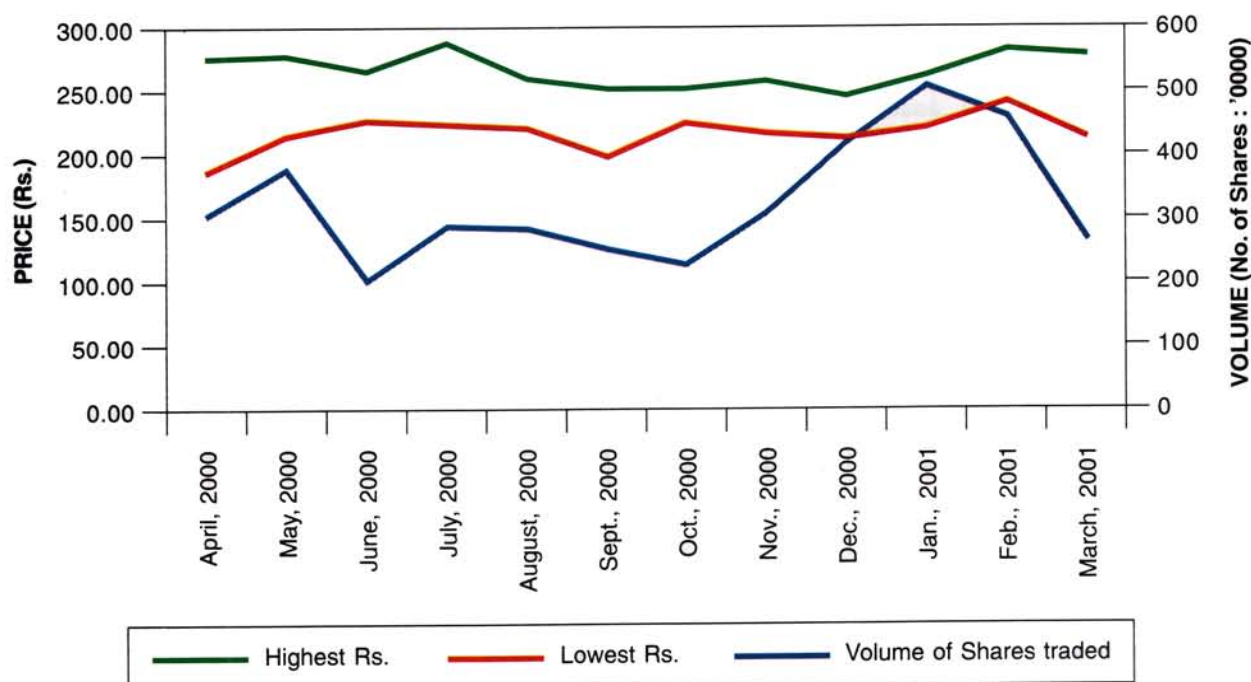
The monthly high and low quotation and the volume of Shares traded on NSE are as under			
Period	Highest Rs	Lowest Rs	Volume of shares traded
April, 2000	273.00	185.05	2998517
May, 2000	275.00	212.00	3735721
June, 2000	263.50	226.00	2000720
July, 2000	285.00	222.60	2844329
August, 2000	257.90	218.00	2785480
September, 2000	249.00	197.00	2473080
October, 2000	249.00	222.00	2234682
November, 2000	254.45	214.05	3026251
December, 2000	244.00	210.00	4145306
January, 2001	259.50	219.00	5033303
February, 2001	279.00	239.00	4550911
March, 2001	274.70	210.55	2596928

CATEGORIES OF SHAREHOLDERS

AS ON 31st MARCH, 2001			
Category	No. of Folios	No. of Shares	%age
Individuals	289808	56914389	23.364
Companies	2045	23616701	9.695
Promoters	4	68860000	28.268
Chase group	3	32539800	13.358
FII's, NRIs, OCBs	1284	49119229	20.164
Mutual Fund, Banks, FIIs	157	12546142	5.150
Total :-	293301*	243596261*	100.000

* Of this 121009 folios representing 195101090 (80.09%) shares are in dematerialised form.

SHARE PRICE CHART





The Board of Directors,
HDFC Bank Limited,
Sandoz House,
Dr. Annie Besant Road,
Worli, Mumbai - 400 018.

Re : Auditors' Certificate on Corporate Governance

As required by you, we have reviewed the Bank's procedures for compliance with the provisions of Clause 49 of the Listing Agreement with The Stock Exchange, Mumbai.

On the basis of our review and according to the information and explanations given to us and the representations made to us by the Directors and the Management, we state that to the best of our knowledge and belief, the Bank has complied in all material respects with the conditions of corporate governance stipulated in Clause 49 of the Listing Agreement with The Stock Exchange, Mumbai.

S. B. BILLIMORIA & CO.
Chartered Accountants

Mumbai, 23rd April, 2001

WESTERN ZONE

MUMBAI

BPCL Petrol Pump,
28 New Queens Road,
Opp TBZ, **Charni Road**,
Mumbai 400 004

34, Maker Arcade,
Cuffe Parade,
Mumbai 400 005.

BPCL Shell Petrol Pump,
241 Linking Road,
Bandra (W),
Mumbai 400 050

Terminal 1 B,
Domestic Airport,
Santacruz (East),
Mumbai 400 099

HDFC Bank CPU,
Narayan Properties,
Chandivali,
Andheri (East),
Mumbai 400 072

C/o Star TV,
The Masterpiece,
Marol Naka,
Andheri Kurla Road,
Andheri (East),
Mumbai 400 059

Shop No. 12-A, Dhavalgiri,
Apna Ghar CHS,
Lokhandwala,
Andheri (West),
Mumbai 400 053

Shop No. 8, Ground Floor,
Foreshore Building,
Juhu, Mumbai 400 054

Shop No. 9,
Galleria Building,
Hiranandani Gardens,
Powai,
Mumbai 400 076.

Shop No. 8, Ground Floor,
E/2 Highway Park CHS,
Thakur Complex,
Kandivali (East),
Mumbai 400 101

Shop No. 3, Shivam Wing,
Satyam Shivam Sundaram
CHS, **Sion Circle**,
Mumbai 400 022

Shop No. 3, Ground Floor,
Mittal House,
Dr. C. G. Road,
Opp Basant Cinema,
Chembur, Mumbai 400 071

Cosmos Bank,
Meera Sagar Building,
Opp Jain Derasar,
Ghatkopar (West),
Mumbai 400 086

THANE

Wagle Estate,
TELCO, Thane

NAVI MUMBAI

Global Telesystems,
Global Vision, MIDC,
TTC Industrial Area,
Mhape,
Navi Mumbai 400 701

PUNE

Shop No. 3,
Ashish Apartments,
Plot No. 5,
Senapati Bapat Marg,
Shivajinagar,
Pune 411 016

Cosmos Bank,
Laxmi Road,
Sadashiv Peth,
Pune 411 030

Ground Floor,
Shop No. 3,
Roopanand Apartments,
95, Sahaney,
Sujan Park,
Pune 411 040

Plot No. 4,
Pune Infotech Park,
MIDC, **Hinjewadi**,
Taluka Mulshi,
Pune 411 027

Suvidha Corner,
67 Shilavihar Colony,
Karve Road,
Near Dashabhuj Ganapati
Temple, **Kothrud**,
Pune 411 004

Sudhanam, Plot No. 4,
Baner Road,
Sakal Nagar,
Aundh, Pune 411 007

Shop No. 24,
Ashoka Centre,
Near Bata Showroom,
Bibwewadi Junction,
Pune Satara Road,
Pune 411 009

AHMEDABAD

Aarambh Complex,
Ankur Cross Road,
Navrangpura,
Ahmedabad 380 013

Shop No. 3,
Shubh Complex,
Near Rajasthan Hospital,
Shahibaug,
Ahmedabad 380 004

1 Bhagwati Chambers,
C. G. Road,
Near Swastik Cross Road,
Ahmedabad 380 009

NORTHERN ZONE

NEW DELHI

G-4, PVR Anupam Cinema,
Saket,
New Delhi 110 017

Shop No. 8, LSC,
Pocket-7, Sector-B,
Vasant Kunj,
New Delhi 110 070

G-6, DAV Shopping
Complex, Plot No. 3,
Mayur Vihar, Phase-1,
New Delhi 110 091

Times House,
7, **Bahadurshah Zafar Mrg**,
New Delhi 110 001

G-3 Vikas Chambers,
Plot No. 1,
Community Centre,
Paschim Vihar,
New Delhi 110 063

Shop No. 1,
Plot No. 8, Block D,
Local Shopping Centre,
Prashant Vihar,
New Delhi 110 085

GURGAON

G E Capital, 22, **Sector-18**,
Gurgaon 122 015

G E Capital, 78, **Sector-18**,
Gurgaon 122 015

G-30, South City Arcade,
DLF South City - 2,
Gurgaon 122 003

FARIDABAD

Shop No. 2, Gr Floor,
SCF 54, **Sector - 15**,
Faridabad 121 007



Escorts, Corporate Office,
15/5 **Mathura Road**,
Faridabad 121 003

CHANDIGARH

Shop No. 122,
Sector - 37C,
Chandigarh

Shop No. 77,
Manimajra Housing
Complex, **Manimajra**,
Chandigarh

JALANDHAR

Delta Chamber,
Lower Ground Floor,
35 G.T. Road,
Jalandhar 144 001

JAIPUR

Shop No. 277,
Johari Bazaar,
Jaipur 302 003.

Shop NG/S/42,
Nehru Place,
JDA Commercial Complex,
Tonk Road,
Jaipur 302 015

Plot No. C-10,
Choudhary House,
Sawai Jai Singh Highway,
Bani Park,
Jaipur 302 016

Shop No. 485,
Plot No. 340/4,
Raja Park,
Jaipur 302 004

UTTAR PRADESH

Shop No. 25,
Jaipuria Plaza,
Sector-26,
NOIDA -201 301

SOUTHERN ZONE

HYDERABAD

1-10-72/2/3 Modi Building,
Airport Road, **Begumpet**,
Hyderabad 500 016

HDFC Branch Office,
Main Road, Near Bus Stop,
Kukatpally,
Hyderabad 500 072

Shop No. 6-3-864/4/2C,
Opp. Green Park Hotel,
Greenlands, **Ameerpet**,
Hyderabad 500 082

1, Datta Sai Com Complex,
Opp. Sapthagiri Theatre,
RTC Cross Road,
Hyderabad 500 020

8-3-672/15, Plot No. 15,
Shrikrishnadevarayanagar,
Shrinagar Colony,
Hyderabad 500 073

9- 33/4, Opp. Bus Stop,
Besides Surya Lodge,
Dilsukhnagar,
Hyderabad 500 036

8-2-644/1/6, Road No. 12,
Opp. Pizza Hut,
Banjara Hills,
Hyderabad 500 034

Satya Super Market,
2-2-1130/1915/A,
New Nallakunta Shivam Rd.,
Hyderabad 500 013

CHENNAI

No. 13 , Nehru Nagar,
First Main Road,
Indira Nagar,
Chennai 600 020

44 C P Ramaswamy Road,
Abhirampuram,
Chennai 600 028

No. 1, Second Street,
Postal Colony,
West Mambalam,
Chennai 600 033

995-P, Second Avenue,
12th Main Road,
Anna Nagar West,
Chennai 600 040

TI Cycles,
Amattur,
Chennai 600 053

No. 59, 4th Avenue,
Ashok Nagar,
Chennai 600 083

No. 77, Medavakkam,
High Road,
Madipakkam,
Chennai 600 091

Polaris Software,
Old Mahabalipuram Rd.,
Novalur,
Chennai 603 103

TRICHUR

Shyja Arcade,
Kuriachira,
Trichur 680 006

BANGALORE

Arrivals Hall,
Bangalore Airport,
Bangalore 560 017

GE-IT Private Limited,
John F Welch Technology
Centre,
White Field Road,
Bangalore 560 066

Door No. 46/1, Ground Floor,
Coles Road, **Fraser Town**,
Bangalore 560 005

6/91, 9th Main,
4th Block, **Jayanagar**,
Bangalore 560 011

Door No. 393,
80 Feet Road, 6th Block,
Rajaji Nagar,
Bangalore 560 010

Flat no. 14,
Door No. 44,
80 Feet Road,
Commercial Zone,
RT Nagar,
Bangalore 560 032

EASTERN ZONE

CALCUTTA

Infinity Think Tank,
Salt Lake Electronic
Complex, Sector - 5,
Salt Lake City.
Calcutta 700 091

Branch Network - (Contd.)

NORTHERN ZONE

DELHI

G-3/4, Surya Kiran Bldg.,
19, **Kasturba Gandhi Marg**,
New Delhi 110 001.
Tel : (011) 3325949,
3356999
Fax : 3356976

PTI Building,
4 **Parliament Street**,
New Delhi 110 001.
Tel : (011) 3739330
Fax : 3739344

Jwala Mansion,
4/2, **Asaf Ali Road**,
New Delhi 110 002.
Tel : (011) 3242149
3242156
Fax : 3241930

13, Avantika Tower,
Local Shopping Centre,
Block -J, **Saket**,
New Delhi 110 017.
Tel : (011) 6522894 - 96
Fax : 6563346

17, Central Market,
West Punjabi Bagh,
New Delhi 110 026.
Tel : (011) 5459590
5451477
Fax : 5468394

HDFC House, B -6/3,
Safdarjung Enclave,
Opp. Deer Park,
New Delhi 110 029.
Tel : (011) 6191989 / 92
Fax : 6191990

C-5, Commercial
Complex, **Safdarjung
Development Area**,
New Delhi 110 048.
Tel : (011) 6526750 - 52
Fax : 6526755

M-44, **Greater Kailash-2
Market**, New Delhi 110 048.
Tel : (011) 6233388 / 89
Fax : 6233392

S-65, **Greater Kailash-1**,
New Delhi 110 048.
Tel : (011) 6477692,
6464925.
Fax : 6235213

Extn. Counter,
Modern School,
Poorvi Marg,
New Delhi 110 048.
Tel : (011) 6151280
Fax : 6151281

D-1, Shopping Centre-2,
Vasant Vihar,
New Delhi 110 057.
Tel : (011) 6140894 / 0996
Fax : 6149222

79, **Old Rajinder Nagar
Market**,
New Delhi 110 060.
Tel : 5787249/27
Fax : 5769326

40-41, Community Centre,
New Friends Colony,
New Delhi 110 065.
Tel : (011) 6317510 / 7511
Fax : 6934216

AMRITSAR

Plot No. 39, The Mall,
Amritsar 143 001
Tel : 0183-403511/17
Fax : 403518

BHOPAL

E-1/57, **Arera Colony**,
Bhopal 462 016.
Tel : (0755) 276008,
281616
Fax : 276010

CHANDIGARH

SCO 78-79, **Sector-8C**,
Madhya Marg,
Chandigarh 160 018.
Tel : (0172) 549893 / 95
Fax : 549891

SCO-371/372,
Sector-35B,
Chandigarh 160 022.
Tel : (0172) 646154 / 56
Fax : 646229

FARIDABAD

5R/2, Badshah Khan
Chowk NIT,
Faridabad 121001.
Tel : (915) 422682 - 83
Fax : 422630

GURGAON

SCF-91, **Sector-14**,
Gurgaon 122 001.
Tel : 91-6309185
Fax : 6309184

DLF, A-12,
The Shopping Mall,
DLF Qutab Enclave,
DLF Phase-1,
Gurgaon 122 002.
Tel : 91-6358802 - 03
Fax : 6358801

INDORE

Ground Floor,
UV House,
9/1-A South Tukoganj,
Indore 452 001.
Tel : (0731) 521211 - 12
Fax : 521218

580, M. G. Road,
Indore.
Tel : (0731) 535045
Fax : 534612

JAIPUR

D-54, Siddhivinayak,
Ashok Marg, C-Scheme,
Jaipur 302 001.
Tel : (0141) 371919
Fax : 361949

JALANDHAR

35, LGF, Delta Chambers,
Opposite Bus Stand,
GT Road,
Jalandhar 144 001.
Tel : (0181) 241701,
241702-03
Fax : 243101

KHANNA

Rani Eye Hospital
Opp Bus Stand,
Khanna Punjab.

LUCKNOW

31/31, M. G. Road,
Hazrat Ganj,
Lucknow 226 001.
Tel : (522) 275478 - 79
Fax : 275477

LUDHIANA

First Mall, **The Mall**,
Ludhiana 141 001.
Tel : (0161) 422341
Fax : 422345

Mall Plaza,
Phowara Chowk,
Ludhiana 141 001.
Tel : (0161) 404283 - 84
Fax : 406804

Opposite Bus Stand,
Khanna,
District Ludhiana.
Tel : (0161) 29950, 29957
Fax : 29956..



MOHALI

SCF-19, Phase-VII,
SAS Nagar, **Mohali**,
District Ropar 160 059.
Tel : (0172) 261201,
261202 - 03
Fax : 266206

NOIDA

G-28/29, Sector-18,
Noida 201 301.
Tel : (0118) 4514201
4515198
Fax : 4514534

PANCHKULAA

SCO - 67,
Sector - 11,
Panchkula 134 101.
Tel : (0172) 585601
585602
Fax : 585606

SCO - 43,
Sector - 7,
Panchkula 134 109.
Tel : (0172) 597325 / 416
Fax : 596044.

PATIALA

Booth No 72,
Leela Bhawan Market,
Patiala
Tel : (0175) 200128
200474

PHAGWARA

Kalra Complex,
G.T. Road,
Opp. Hanuman
Garhi Temple,
Phagwara 144 401.
Tel : (01824) 21841, 21842
Fax : 21844

SOUTHERN ZONE

BANGALORE

HDFC House,
51, **Kasturba Road**,
Bangalore 560 001.
Tel : (080) 2275571-5,
2216848
Fax : 2276874

25/1 **M. G. Road**,
Shankaranarayana Bldg.,
Bangalore 560 001.
Tel : (080) 5591703
Fax : 5092591

63/1, Makam Plaza,
3rd Main Road,
18th Cross Road,
Malleswaram,
Bangalore 560 005.
Tel : (080) 3461462 - 66
Fax : 3461468

Golden Towers,
Next To Golden Enclave,
Kodihalli,
Airport Road,
Bangalore 560 017.
Tel : (080) 5268593
Fax : 5268591

G 01, Discoverer Building,
I. T. Park,
Whitefield Road,
Bangalore 560 066.
Tel : (080) 8410115 - 17
Fax : 8410119

6, Royal Arcade,
Kormanagala
Industrial Area,
Bangalore 560 095.
Tel : (080) 5521227 / 28
Fax : 5521224

CHENNAI

759, ITC Centre,
Anna Salai,
Chennai 600 002.
Tel : (044) 8591866 / 67,
8551212, 8591844
Fax : 8591865

12, M. G. Road,
Shastri Nagar,
Chennai 600 020
Tel : (044) 4901345 / 46
4914360.
Fax : 4901343

40, **Nungambakkam**
High Road,
Chennai 600 034.
Tel : (044) 8234831 - 05,
8238888

AA-8, Second Avenue,
Anna Nagar,
Chennai 600 040.
Tel : (044) 6288486 / 88
6287448.
Fax : 6287412

Block No. Y,
No. 206, Plot - 4522,
Anna Nagar,
Chennai 600 040
Tel : (044) 6287445
Fax : 6287448

8, Arcot Road,
Valasarawakkam,
Chennai 600 087.
Tel : (044) 4868601 - 05
Fax : 4868601

77, Medavakkam
Main Road,
Madipakkam,
Chennai 600 091.
Tel : (044) 2476901 - 05

COIMBATORE

Damodar Centre,
1049-50, **Avanashi Road**,
Coimbatore 641 018
Tel : (0422) 213713
Fax : 215605

Classic Towers,
1635, Trichy Road,
Coimbatore 641 018.
Tel : (0422) 300191 / 857

HYDERABAD

5-4, 5 & 6,
Padmavathi House,
J. N. Road, **Opp. GPO**,
Hyderabad 500 001.
Tel : (040) 4650772 / 73
Fax : 4650774

Plot.No.1, S. No. 360,
5-4/12-16, CDR Complex,
Chanda Nagar,
Rengu Reddy Dist,
Hyderabad.
Tel : (040) 3035898 - 99
Fax : 3035898

6-1-70, Hotel Ashoka
Complex, **Lakdikapul**,
Hyderabad 500 004.
Tel : (040) 3230053 / 59
Fax : 3230349

Cyber Tower,
HITEC City, **Madhapur**,
Hyderabad 500 033.
Tel : (040) 3100522 - 24

Indradanush Complex,
Road No. 2, **Banjara Hills**,
Hyderabad 500 034.
Tel : (040) 6515354 - 6

8-3-214/7,
Srinivasa Nagar Colony,
Sanjeeva Reddy Nagar,
Hyderabad 500 038.
Tel : (040) 3730255
Fax : 3730267

Branch Network - (Contd.)

KOCHI

Bldg. No. 32, 1182, Gr Floor,
Palarivattom Junction,
Kochi.

Tel : (0484) 339833 - 36

CC -39/5478, Sannadhi Rd,
Ravipuram, Kochi 682 015.

Tel : (0484) 380364,
369169

Fax : 380394

MAS Bldg., Mather Square,
Opp. Town Railway Station,
Ernakulam, Kochi 682 018

Tel : (0484) 394283

Fax : 394283

KOTTAYAM

Unity Building,
Opp. MDC Centre,
K. K. Road,
Kottayam 686 002.

Tel : (0481) 300361 - 3

Fax : 300 816

MANGALORE

M. N. Towers, Kadri,
Mangalore 575 002.
Tel : (0824) 225401 - 10

MYSORE

First Flr, Nageetha
Complex, Double Road,
Saraswathipuram,
Mysore 570 009.

Tel : (0821) 341251 - 6

Fax : 341257

PALAKKAD

VIII / 246,
Chandranagar Junction,
Palakkad.

Tel : (0491) 529517 - 20

Fax : 529525

SECUNDERABAD

Usha Kiran Complex,
Paradise Circle, S. D. Road,
Secunderabad 500 003.

Tel : (040) 7810155 / 0162

Fax : 7810161

TRICHUR

First Floor,
Kalliyath Royal Square,
Palace Road, **Trichur.**

Tel : (0487) 330975 / 81

Fax : 330982

TRICHY

Lakshmi Arcade,
A-10, 11th Cross Main Road,
Thillai Nagar,
Trichy.

Tel : (0431) 769790 - 95

Fax : 769796

TRIVANDRUM

Kenton Towers,
Near Kala Bhavan Theatre,
Wazhuthacaud,
Trivandrum.

Tel : (0471) 337610 - 15 / 17

Fax : 337616

VIJAYAWADA

40-1-48/2, Bandar Road,
Valluri Basaviah Complex,
Labbipet,
Vijayawada 520 010.

Tel : (0866) 490100 / 200.

VISHAKAPATNAM

1st Floor, Potluri Castle,
Above Raymonds
Showroom,
Dwaraka Nagar,
Vishakapatnam 530 016.

Tel : (0891) 501658 / 668.

EASTERN ZONE

CALCUTTA

4D, **BBD Bagh (East),**
Stephen House,
Calcutta 700 001.
Tel : (033) 2435951/6916.
Fax : 2435819

Constantia Complex,
11, **Dr. U. N.**
Brahmachari Road,
Calcutta 700 017.
Tel : (033) 2804646,
2805066/2805067
Fax : 2805068

Central Plaza,
Sarat Bose Road,
Calcutta 700 020.
Tel : (033) 445-9309 - 18
Fax : 4559484

63/2, Dr. S. P. Mukherjee
Road, **Dum Dum,**
Calcutta 700 028.
Tel : (033) 5497988 / 89 /
5497991
Fax : 5497990

132 A, Dr. Meghnad Saha
Sarani, **Golpark,**
Calcutta 700 029.
Tel : (033) 4631381 - 83
Fax : 4631384

174 A, Block G,
New Alipore,
Calcutta 700 033.
Tel : (033) 4463941 - 42
Fax : 4463940

BA-3 Sector 1,
Salt Lake City,
Calcutta 700 064.
Tel : (033) 3583635,
3583691-92.
Fax : 3584320

Rohini, Sodepur Road,
Madhyamgram,
24 Parganas, Calcutta.
Tel : (033) 5387171
Fax : 5387071

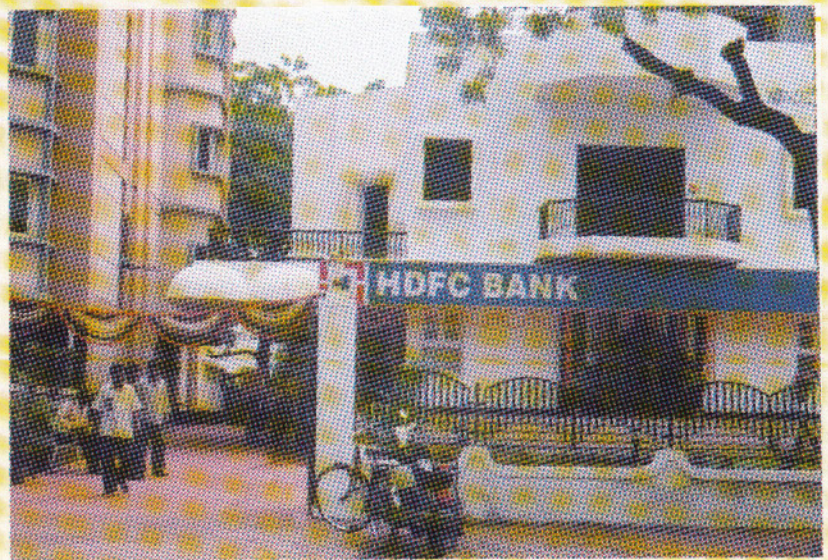
Dhariwal House,
VIP Road,
Raghunathpur District,
24 Parganas (North).
Tel : (033) 5594500 / 2
Fax : 5594501

JAMSHEDPUR

Near Ram Mandir,
Main Rd, Bistupur,
Jamshedpur 831 001.
Tel : (0657) 420172 / 3 / 4.
Fax : 438964



Patiala Branch



Inauguration of Nagpur Branch



**Branch
at
Aurangabad**



Branch at Udaipur



Branch at Ghatkopar



Amritsar Branch