OFFICE USE

* Please staple the relevant documents here along with the applicants latest visiting card.

CUSTOMER COPY

Please quote this reference no. for any future Communication.

Date : D D M M Y Y Y Y

Signature of Bank official

Application form for e-Age Banking Channels and Change of Address

HDFC BANK
We understand your world

(Please fill the form in **BLOCK LETTERS** only-All fields marked " * " are MANDATORY)

*Application Date D D M M Y Y Y Y

***PERSONAL DETAILS** **(THIS IS A MACHINE READABLE FORM AND WILL PASS THROUGH A SCANNER)**

Full Name (Please leave one space between words e.g.) A J A Y R A M M I S H R A

A

CUSTOMER ID NO. PRIMARY ACCOUNT NO. C R

Branch Code Product Code

Please note that the Primary Account Number mentioned above will be accessed for all your transactions at Merchant locations and at VISA / PLUS ATM locations in case of Debit Cards. This account number will be accessed while paying your bills using the BillPay facility. This will also be set up as the default account for the Mobile Banking Service using SMS

DEBIT/ATM CARD NO. **PAN No.**

CHANGE OF ADDRESS/ CONTACT DETAILS :

Kindly provide proof of the new mailing address along with this form. Address needs to be mandatorily mentioned below, even where there is no change in the mailing address(for existing customers)

☐ Yes, I wish to change my mailing address/contact details ☐ There is no change in my mailing address/contact details

Please note that the address/contact details will be changed only for the primary customer ID in all the linked accounts. All the other holders in the account have to submit separate address/contact details change request. Address/contact details change request has to be submitted separately for Demat Account and Credit Card.

MAILING ADDRESS :

*Company Name / Flat No. & Bldg. Name

* Road No./Name

* Landmark/Area

* City *PIN Code

*State Country:

* Tel. (O) EXT. No. STD Code *Tel. (R)

Mobile No.

Email ID

For Contact Details

PERMANENT ADDRESS :

☐ Please tick in case permanent address is the same as mailing address

*Company Name / Flat No. & Bldg. Name

* Road No./Name

* Landmark/Area

* City *PIN Code

*State Country:

Address Changes requested would be effected in the Bank's records by the Bank within a period of 7 working days from the date of receipt at the Branch and the said changes would be effective in the systems from that date only. Till such time, the Address Change request is effected in the Bank's records, any despatch/communication by the Bank which are still in transit would continue to be despatched to the old address

PHONEBANKING

☐ Yes, I wish to apply for PhoneBanking

YOUR MOTHER'S MAIDEN NAME

- For Current Account (except Sole Proprietorship), all Authorised Signatories will have to apply separately for PhoneBanking. Authorised Signatories will get non-financial access on PhoneBanking.
- Your TIN (PhoneBanking password) will be mailed to your recorded mailing address with the Bank. You can also use your Debit Card number and PIN to access PhoneBanking
- Please register for PhoneBanking in case you want to pay your bills using PhoneBanking

NETBANKING

☐ Yes, I wish to apply for NetBanking

Please provide an E-mail ID Under Contact details for future communication. In case of a current account, all Authorised Signatories will have to apply separately for NetBanking ID.

- IPIN (NetBanking Password) will be mailed to you at your recorded mailing address with the Bank.
- Please use this IPIN to access NetBanking.

EMAIL STATEMENT REGISTRATION

☐ Yes, I wish to apply for Email Statement.(All the accounts in which you are the Primary Customer will be registered for Email Statements) Email Id mentioned in contact details OR as updated in bank records will be registered for Email Statements

☐ Saving A/c. ☐ Current A/c. A/c. No. Account Opening Date D D M M Y Y Y Y

☐ Saving A/c. ☐ Current A/c. A/c. No. Account Opening Date D D M M Y Y Y Y

☐ Saving A/c. ☐ Current A/c. A/c. No. Account Opening Date D D M M Y Y Y Y

☐ Saving A/c. ☐ Current A/c. A/c. No. Account Opening Date D D M M Y Y Y Y

Frequency of Statement • Savings Account ☐ Monthly • Current Account *Institutional Savings Account ☐ Daily ☐ Weekly ☐ Monthly

* Please tick Current A/c option for Institutional Savings Account

***Terms & Conditions** • I/We agree to discontinue the physical statements being sent to me/us • I/We understand that the email statements are for my/our convenience. HDFC Bank shall not be liable or responsible for any breach of secrecy because the statements are being sent to the above email ID • I/We shall verify the authenticity of the emails I/We receive. I/We shall not hold the Bank responsible for any statement received from frauds/imposters. I/We shall not hold the Bank liable if any problem arises with my/our computer network because of me/us receiving statements from the Bank • I/We are authorised by the other holders to receive the statements in the above email address • I/We shall inform the Bank in writing if there is any change in the information given above • The Bank shall not be responsible if I/We do not receive statements due to incorrect email address and technical reasons I/We confirm to have read and understood the Terms & Conditions pertaining to my account (a copy of which I am in possession of pertaining to my account.) • This registration will override any "Hold Statement" facility availed in the past

Important Note • The Customer ID mentioned above should be of the primary account holder only • All accounts under the Primary Customer ID will be registered for Email Statements • Email Statements will not be dispatched incase a secondary account holder registers for the facility • Customers covered under Imperia, Preferred and Classic programmes will receive combined Email Statement for all accounts (across Savings, Current and Fixed Deposits) linked to the Primary Customer Id. Combined Email Statement facility is available with monthly frequency only • For NRI /NRI Preferred Banking customers, who are currently availing combined monthly statement facility (across Savings, Current and Fixed Deposits), the combined statements would be discontinued and he / she shall receive separate email statements for only Savings and Current Accounts, where he / she is the first holder. • For Current Accounts please mention the Customer ID of the Company • The facility is applicable only for Savings and Current accounts

HDFC Bank is just a call away - Call PhoneBanking for any enquiries / complaints

• Ahmedabad / Bengaluru / Chennai / Delhi & NCR / Hyderabad / Kolkata / Mumbai / Pune - 6160 6161
• Chandigarh / Cochin / Indore / Jaipur / Lucknow / Patna - 6160 616

• Andhra Pradesh	99494 93333	• Rajasthan	98750 03333
• Assam	99571 93333	• Tamil Nadu / Pondicherry	98406 73333
• Gujarat	98982 71111	• U P / Uttarakhand	99359 03333
• Haryana	99962 43333	• West Bengal / Sikkim	98310 73333
• Karnataka	99458 63333	• Bihar / Jharkhand	(0612) 6160616
• Kerala	98956 63333	• J & K / H P*	1800 180 4333
• M P / Chhattisgarh	98936 03333	• Meghalaya / Tripura / Arunachal Pradesh / Nagaland / Mizoram*	1800 345 3333
• Maharashtra (except Mumbai) / Goa	98906 03333		
• Orissa	99379 03333		
• Punjab	98153 31111		

* Toll Free From BSNL Landline

DEBIT CARD

☐ Yes, I wish to apply for International Debit Card**

Options ☐ EasyShop Regular ☐ EasyShop Platinum ☐ Others

Special Card Code ☐☐☐☐☐ *(for bank use only)*

Applicable only for account with operating instruction as Single or Either/Any one or Survivor.

**Annual charges are applicable for Debit Cards

CARD LINKING

☐ Yes, I wish to link my existing Card

Account No. (Where card is to be linked)	Customer IDs

INSTAALERTS

☐ Yes, I wish to apply for InstaAlerts. Mobile No. : ☐☐☐☐☐☐☐☐☐☐

For security reasons, alerts for debit transactions done through NetBanking will be sent to the mobile number updated under your contact details. Incase the mobile number is not provided, then the alert will be sent to the e-mail id updated under contact details. To update the contact details, please visit your nearest branch. All other Alerts will be sent on the mobile number / email registered under InstaAlert.

E-mail Id ☐☐

Type of InstaAlerts	Amount				Alert Mode	
Current/Savings Account:						
1. A/c. Balance Alert (Weekly)					☐ SMS	☐ E-Mail
2. Salary Credit Alert					☐ SMS	☐ E-Mail
3. Debit in A/c. Greater than specified amount	☐ Rs. 5,000	☐ Rs. 10,000	☐ Rs. 20,000	☐ Rs. 50,000	☐ SMS	☐ E-Mail
4. Credit in A/c. Greater than specified amount	☐ Rs. 5,000	☐ Rs. 10,000	☐ Rs. 20,000	☐ Rs. 50,000	☐ SMS	☐ E-Mail
5. Balance in A/c. Below specified limit	☐ Rs. 5,000	☐ Rs. 10,000	☐ Rs. 20,000	☐ Rs. 50,000	☐ SMS	☐ E-Mail
6. Utility Payment Due Alert					☐ SMS	☐ E-Mail

On choosing Alert Type (3) you will automatically recieve Alerts for every shopping transaction done using your Debit Card at a merchant outlet!

MOBILE BANKING

☐ Yes, I wish to apply for MobileBanking

CELLULAR NO.* ☐☐☐☐☐☐☐☐☐☐

NAME OF SERVICE PROVIDER ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

*This service is currently offered on Mobile Numbers Registered in India.

DECLARATION

I have read and understood the Terms and Conditions (a copy of which I am in possession of) relating to opening of an account and various services including but not limited to (a) ATMs (b) PhoneBanking (c) Debit Cards (d) MobileBanking (e) NetBanking (f) BillPay Facility (g) InstaAlert (h) Email Statement. I accept and agree to be bound by the said Terms and Conditions . I understand that in the event of my already being registered for PhoneBanking / NetBanking, this application will be treated as an authenticated request for regeneration of my TPIN / IPIN. I agree that the Bank may debit my account for service charges as applicable from time to time.

SIGNATURE

I confirm that all details provided on the form are correct.

Name_____

Date _____

FOR BANK USE ONLY

Sourcing Branch Name _____

Branch Code ☐☐☐☐

Please indicate if the customer is a part of the following programs run by the bank. (Please tick)

☐ HDFC Preferred ☐ Salary Account ☐ Regular Account

Verified that the account is operated singly or by either /any one or survivor

Signature / A/c. No. Verified / Address Changed Verified

Signature of PB : _____ PB Code: ☐☐☐☐☐

Date of A/c Activated :_____ PC ☐☐☐☐☐☐☐☐☐☐☐☐

LC CODE : ☐☐☐☐☐☐☐ LG CODE : ☐☐☐☐☐☐☐

In case deliverables need to be sent to the branch please mention the branch code ☐☐☐☐ TIN Level+: ☐

+(Authorised Signatories will get non-Financial access on PhoneBanking.)

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